

# COLT Professional Services Order - EORD\_180517\_0294

Colt Technology Services SAS  
23-27 rue Pierre Valette  
92240 Malakoff



## Colt Contact

Prénom \_\_\_\_\_ Nom de Famille \_\_\_\_\_ Email \_\_\_\_\_

## Informations légales du client

OTE, a.s. 100211752  
Customer Numéro Client  
192/79 Sokolovská Praha 8 Karlín  
N° des locaux Rue Ville  
186 00 Czech Republic  
Code postal Pays  
26463318 CZ26463318  
Numéro d'enregistrement Société N° de TVA

## Client Contact

MR. \_\_\_\_\_  
Civilité Prénom Nom de Famille Email  
E-Mail English  
Numero du contact Méthode de contact choisie Langue de correspondance

## Résumé de la commande

EORD 180517 0294 Nouvelle Commande de Service 14/05/2018  
Numéro de commande Type d'article commandé Date Requête par le Client

## Notes

This order concerns a project management mission (\_\_\_\_\_ euros) and includes an IP specialist (\_\_\_\_\_ euros)

## Details de facturation

New BCN  
Identification de facturation  
66/18  
Customer PO

## Charge Summary

Service	Frais d'Installation	Abonnement mensuel	Durée du contrat
COLT Professional Services	_____	0,00	1 Mois
<b>Total (Euro (EUR))</b>	_____	0,00	

Le Bon de Commande sera régi par les dispositions suivantes

(i) Statement of Work

Par dérogation à ce qui précède, si vous avez signé un accord cadre européen de type European master services agreement, les dispositions de cet accord cadre prévaudront sur les documents contractuels ci-dessus

X Au nom du client OTE, a.s. \_\_\_\_\_ Nom / Civilité \_\_\_\_\_ Date 19. 2018  
\_\_\_\_\_ Date 18. 2018  
X pour Colt Technology Services SAS \_\_\_\_\_ Nom / Civilité \_\_\_\_\_ Date 28. 5. 2018

Colt Technology Services France  
Major Enterprise Division  
23-27 rue Pierre Valette  
92247 Malakoff Cedex  
Tél: +33 (0)1 70 99 55 00



Purchase order number must appear on all documents, delivery notes and invoices related to this purchase order

Supplier	[Redacted]	Phone No.	[Redacted]
	Colt Technology Services SAS	ID No.	402 628 838
	23-27 rue Pierre Valette	Tax ID No.	FR 404 0 262 883 8
	92240 Malakoff		

Order name COLT MPLS

Order description	Quantity	Unit price without VAT	Total price without VAT
Installation charge	1 pcs	[Redacted] EUR	[Redacted] EUR
Monthly* Rental charge	monthly	[Redacted] EUR	[Redacted] EUR
IP Specialist	1 pcs	[Redacted] EUR	[Redacted] EUR
Project Management	1 pcs	[Redacted] EUR	[Redacted] EUR

Annex I - COLT Professional Services Order - EORD\_180517\_0294  
Annex II - COLT VPN IP Order form 100211752

Total price without VAT [Redacted] EUR/monthly

\* as of establishment of the service

Note:  
Total price without VAT [Redacted] EUR/monthly

Issued by	[Redacted]	Date	01.08.2018
Phone No.	[Redacted]	Signature	[Redacted]
E-mail	[Redacted]		
In responsibility of	[Redacted]	Signature	[Redacted]
Authorized by	[Redacted]	Signature	[Redacted]

Order confirmation **Colt Technology Services Pr.**  
 Major Enterprise Division  
 23-27 rue Pierre Valette  
 92240 Malakoff

Date See signed Annex I and Annex II

Authorized by [Redacted] Signature [Redacted]

The parties hereby acknowledge that regardless of the governing law of the Agreement OTE, a. s. is the obliged person within the meaning of the section 2/1 of Czech Act No 340/2015 Coll. on Registration of Contracts and if a performance of the scope of the Agreement will be in the amount higher then 50 000 CZK without VAT, therefore the Agreement as well as the information concerning this Agreement shall be published by OTE, a. s. in the Czech Registry of Contracts in accordance with section 5 of the Act on registration.



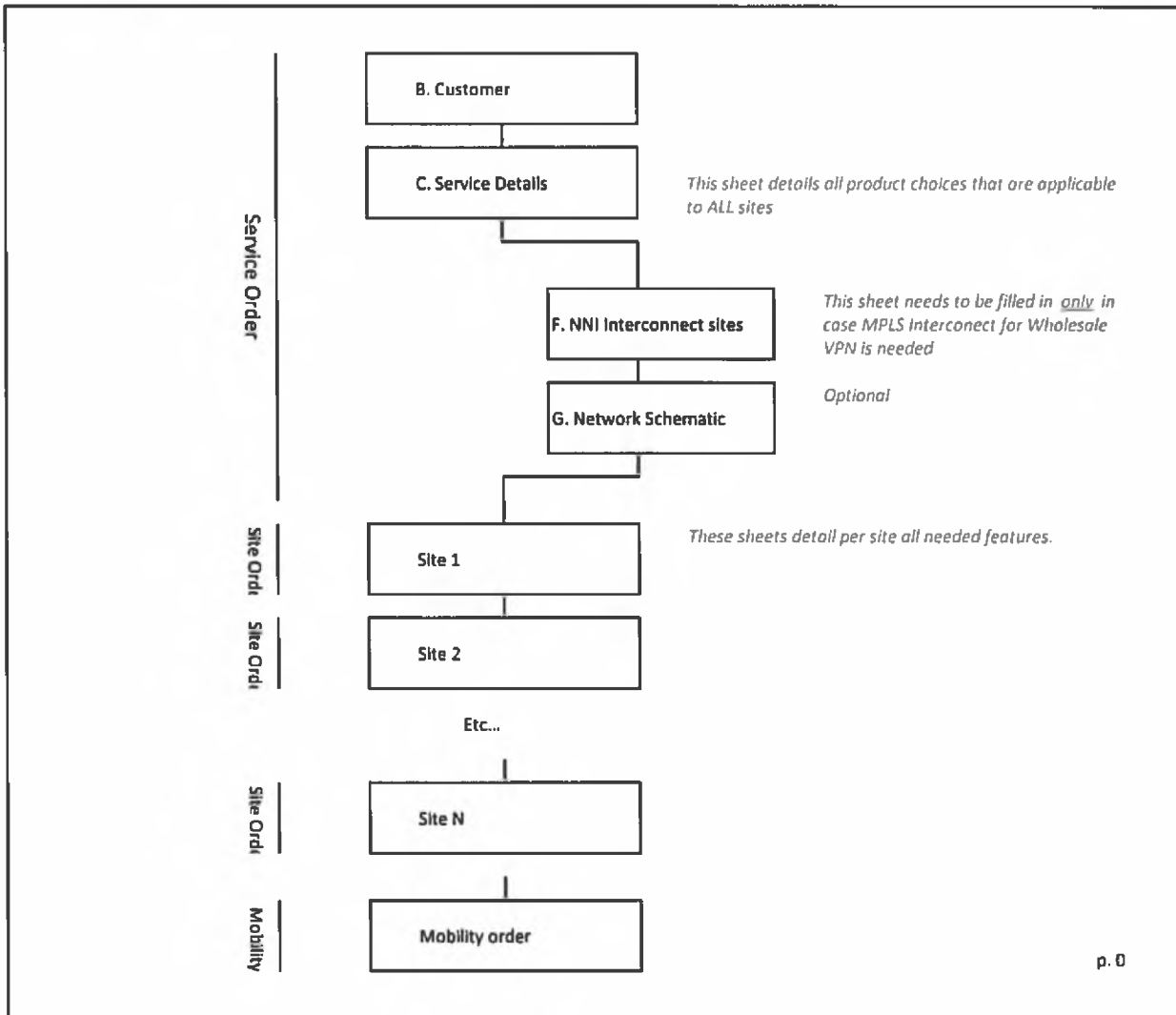
# Colt Contractual Pack - Order Form

Version 63

## Colt IP VPN Plus

Form Language:	<input type="text" value="English"/>	▼
COLT Contracting Company	<input type="text" value="FR"/>	▼ => Colt Technology Services SAS

Fields in yellow are Colt internal fields, not required to be filled in by the Colt customer.  
Fields in blue need to be filled in by the customer, if applicable.  
Fields with an asterix (\*) in front or behind are mandatory fields





## Colt Contractual Pack - Order Form

Version 63

Colt IP VPN Plus

Customer Details

### Order Details

\* Type of Order

- New Order
- Modification
- Cease
- Cancel
- Upgrade
- Downgrade
- Renewal
- Add a new site to existing IP VPN (OHS Order Reference Mandatory)

Date of Order*	3.5.2018
Agreement Number	
Agreement Date*	1.4.2016
COLT Account Executive*	
Customer Reference or PO number	
Required Date(CRD)*	3.8.2018

### COLT Order Reference (Parent Service ID)

OCN*	100211752
BCN*	New / Separate bill <input type="checkbox"/>
OHS Wholesale Service ID	
OHS IP VPN Service ID	
<i>(needed for modif. cease, cancel, up)</i>	
OSO Opportunity No.*	
Delivery Channel	
COLT Partner Number(OCN)	
Bespoke SLA Reference	
Bespoke Reference Number	
Solution Reference (Parent Service ID)	

### Ordering Customer Details

Customer Legal Name*	OTE, a.s.
Registration Number*	CZ26463318
Place of Registration	

Company Name*	OTE, a.s.
Building*	Rubin Office Center
Address*	Sokolovská 192/79
Town/City*	Praha 8, Karlín
Postcode*	186 00
Country*	Czech Republic
Province	

Contact Name*	
Title	
E-mail*	
Telephone*	
Mobile Number	
Fax Number	
Correspondence Language	

### Billing Details

VAT Number	CZ26463318
Initial contract Term*	3 <input type="checkbox"/> Year
Billing Currency*	€ <input type="checkbox"/>

Identical to Ordering Customer Details

Company Name*	OTE, a.s.
Building*	Rubin Office Center
Address*	Sokolovská 192/79
Town/City*	Praha 8, Karlín
Postcode*	186 00
Country*	Czech Republic
Province	

Contact Name*	
Title	
E-mail*	
Telephone*	
Mobile Number	
Fax Number	
Correspondence Language	

### Technical Contact Details

	During Installation	In operational mode after Installation - during business	In operational mode after Installation - after business
Technical contact			
E-mail*			
Telephone*			
Correspondence Language			

*note: Technical contacts below are the overall contacts, responsible for all sites. On a per site basis there are also specific site contacts (please refer to the Site orders).*

Service Charges

Installation Charges		Currency	
<i>Site charges (total install for all sites)</i>			
<b>Site charges (total install for all sites) *</b>		€	<b>Mandatory</b>
<b>Service Charges:</b>			
Gold Customer Reporting Install		€	Optional
Multicast Install		€	Optional
MuRI-VPN Install		€	Optional
CoS Install		€	Optional
IP VPN Mobility Install		€	Optional
Integrated Internet Access Install		€	Optional
Fast Track Install		€	
Other Install		€	Optional
<b>Grand Total Installation charges *</b>		€	<b>Mandatory</b>
<b>Recurring Charges</b>			
<i>Site charges (total monthly rental for all sites)</i>			
<b>Site charges (total Monthly Rental for all sites) *</b>		€ /month	<b>Mandatory</b>
<b>Service Charges:</b>			
Gold Customer Reporting Monthly Rental		€ /month	Optional
Multicast Monthly Rental		€ /month	Optional
MuRI-VPN Monthly Rental		€ /month	Optional
CoS Monthly Rental		€ /month	Optional
IP VPN Mobility Monthly Rental		€ /month	Optional
Integrated Internet Access Rental		€ /month	Optional
Other Monthly Rental		€ /month	Optional
<b>Grand Total Monthly Rental charges *</b>		€ /month	<b>Mandatory</b>

Remarks

specific CPE CISCO 2591 will be delivered

multi VRF is needed.

Internal cabling is customer's responsibility

The main text to the MPLS Framework agreement prevails over this order form and any deviation in this order form from the main text of the MPLS Framework Agreement is to be disregarded and considered void, unless such deviation is expressly agreed under the main text of the MPLS framework Agreement.

expected delivery leadtime: 12 weeks.

The purchase order no. 66/18 shall be referred to on any Invoice issued to Customer

In the field "bill cust ref BCN" please insert "reverse charge procedure Directive 2006/112/CE"

BCN to be created.

## Signature and Important Notice

**COLT Contracting Company**      Colt Technology Services SAS

This Order Form shall be governed by the following documents in accordance with their terms:

- (i) the Colt General Terms and Conditions 1709\_CCP\_GTC\_FR\_english\_v7.0 (<http://www.colt.net/ccp/GTCFR6>);
- (ii) any Service Specific Terms and Conditions noted on this Order Form;
- (iii) the Service Level Agreement 1701\_CCP\_IP\_VPN\_SLA\_English\_v15.0 (<http://www.colt.net/ccp/IPVPN15>);
- (iv) the Service Description 1701\_CCP\_IP\_VPN\_SD\_English\_v12.0 (<http://www.colt.net/ccp/IPVPN15>) for Colt IP VPN Plus, IP VPN Access, IP VPN Connect, IP VPN Mobility and IP VPN Remote Fixed;

Colt IP VPN Network to Network Interconnect:

- (v) the Service Description 0807\_CCP\_IP\_VPN\_NN\_SD\_english\_v1.0

Colt IP VPN Mobility:

- (viii) the Service Specific Terms and Conditions 1009\_CCP\_IP\_VPN\_Mobility\_SST\_english\_v1.0

provided, however, that if a framework agreement for the provision of services (for example a European master services agreement) is in force and permits you to order This Service from us then the terms of that agreement shall apply instead of (i) above (and, if and to the extent such agreement contains provisions equivalent to those listed in (ii), (iii), (iv), (v), (vi), (vii) and/or (viii) above, such provisions shall apply instead of those listed in (ii), (iii), (iv), (v), (vi), (vii) and/or (viii) above).

By signing this Order Form, you acknowledge receipt of the documents listed above and you agree to be bound by, and in accordance with, their terms.

### Authorised Signatory

X

[Redacted Signature]

for and on behalf of OTE, A.S.

X

[Redacted Signature]

for and on behalf of Colt Technology Services SAS

Name/Title

Date

1.8.2018

28-8-2018

X

[Redacted Signature]

for and on behalf of OTE, A.S.

Name/Title

Date

1.8.2018

Colt Technology Services  
Major Enterprise Division  
23-27 rue Pierre Valatin  
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Tél. +33 (0)1 70 99 55 00

# Colt Contractual Pack - Order Form

Version 63

Colt IP VPN Plus

Service Details

This sheet asks for input that is valid / applicable for the entire network (all sites)

Is an "MPLS Interconnect for Wholesale VPN" needed?	No (default)
Topology	Hub and Spoke
Total number of sites	17

Note: total number excludes any possible MPLS NNI Interconnect sites, but including Hub sites and Branch sites  
 Note: a resilient site (like a site with Dual Access, ISDN backup, DSL backup) counts as one site  
 Note: in case of a modification, only the new sites or modified sites have to be counted, not the existing sites that do not change

Will this IP VPN order be used as transmission network for Colt VOIP Access product?	No (default)
Are there any supporting docs attached with this order?	No (default)

Fit-Market valid for the entire service (i.e. for all sites)

**Global Performance Reporting**  **Gold Customer Reporting**  **Silver package**  **Router Tools**  **Log Viewer**  **Service Status View**  
 Note: charges apply for this feature. Please complete the pricing section with the charges.

**Advanced Monitoring and Troubleshooting**  **AMN is always included with the IP VPN Plus service**

Please provide the contact details of contact person or team receiving Pro-active Notifications

First Name	
Last Name	
Email address *	
Telephone number	
Mobile Number	
Preferred Contact Method	Email & SMS

**Multiple**  **No (default)**

**IP Tract required?**  **No (default)**

**BGP Connections Required?**  **No (default)**

**Integrated Internet Access - Network based**  **No (default)**

**Multiple**  **Yes**

Please check the '\*' icon to the left and provide the necessary information

**Number of Sub-VPNs in the total IPVPN? Note: min 2, max 10:**

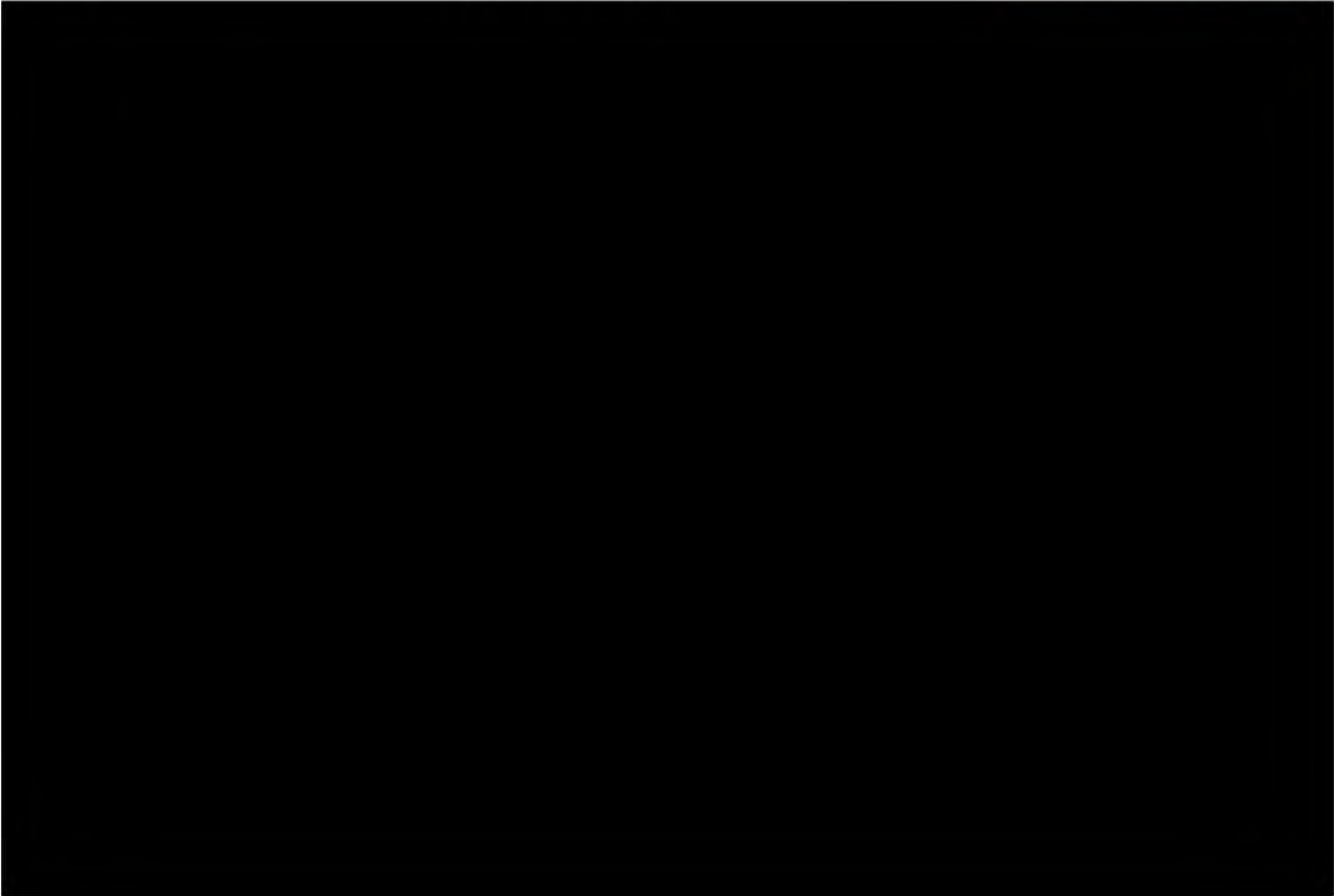
Sub-VPN ID	Customer chosen alias for the Sub-VPN
Sub-VPN A	Trading
Sub-VPN B	Testing
Sub-VPN C	Shipping

# Eolite Contractual Pack - Order Form

Version 03

Eolite IP VPN Plus

Network Schematics







# Customer Contract Pack - Order Form

Version 95 (SD WAN specifics)

COLT IP VPN Plus

Site Details for site nr:

*Note: for every site of the network, please save a separate file. Please do not use multiple sheets within one file to describe the different sites. Save the files in the standard COLT .xls file format, please do not use .xism which is not fully supported by COLT*

Please enter the Site number, starting with 1 for the first Site, 2, 3, etc:

In case of a modification / upgrade / downgrade to an existing site, please provide the existing IP VPN Site Order Number:

### Type of Site:

Site type:	Branch site or Mesh access
Please specify:	Existing Hub
Provide the Service ID:	

*note: also in case of Any to Any topologies you can have a Main site  
note: a second hub site is optional*

### Out of office hours installation & Local language support

Does this site require Out of Office Hours (OOH) installation?

Does this site require activation support from EU Based Technical Specialist?

### Delivery in Colt Datacentre

Is the delivery address in a COLT Datacentre? *(note: for a delivery address at a 'standard' customer site please see section just below)*

Yes   
No

### Dedicated Cloud Access (DCA)

Is the delivery address in a Dedicated Cloud Access (DCA) partner?

Yes   
No

### Site Details

#### Delivery Address at customer site (primary circuit)

Company Name	
Building Name	
Address*	
Town/City*	
Postcode*	
Service Country*	
Please specify the country:	

#### Site Contact Details

Contact Name	
Title	
E-mail*	
Telephone*	
Mobile Number	
Fax Number	
Correspondence Language*	english

#### Network Termination Point (NTP)

BCP Reference	
Existing or new site	New
Site ID	
CAS ID, DOF or Frame ID*	
Fiber Number*	1
Room Number*	DCL
Access Time Window	
Access Notification Window	
Internal Cabling required	No

*Applicable for COLT Fibre only*

New Building	select
Dual Entry	No (default)
Cabinet*	Existing Customer

#### Technical Contact Details

	During installation	In operational mode after installation - during business	In operational mode after installation - after business
Technical contact			
E-mail			
Telephone			
Correspondence Language			

*note: Technical contacts requested in this section are the contacts specific for this particular site*

### Access Details

#### Access Technology

Access Type	3rd Party Leased Line
INA	
Service Bandwidth - IP VPN	100M



**SNMP Read-Only Access**

Yes  No  Please check the 'x' icon to the left and provide the necessary information

[Redacted]

(the username is used in SNMP requests)  
(Authentication Password)  
(Privacy Password)

IPv4 Address of customers managed servers\*

[Redacted]


Want to receive TRAPS?	No (Default)

Netflow  
Yes   
No

**Integrated Internet Access - CPE-based**

Yes   
No  Note: "Integrated Internet Access - Network Based" has to be ordered at service level, not site level

**(Dynamic) Routing (between Customer LAN and Colt managed CPE Router)**

Yes   
No

**IPsec over MPLS**

Yes   
No

**Static NAT (only for IPv4)**

Yes   
No

**Multiple VLAN termination**

Yes  Please check the 'x' icon to the left and provide the necessary information  
No

[Redacted]

**Multi-VPN needed at this site?**

Yes  Please check the 'x' icon to the left and provide the necessary information  
No

Please choose how the Sub VPN should be segmented towards your LAN | Sub VPN are delivered on different VLANs on one physical LAN port (note: max number of sub VPNs is 10)

[Redacted]

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Class of Service (CoS) required at this site?

Yes

No

SD-WAN Specifics

Feature set

Advanced Firewall

CPE Install

CoS IPvPN Remote Fixed

Yes

No

Not Applicable

Yes

No

Additional Comments

specific router 2953 is to be installed

multiple VRF are requested

internal cabling is customer's responsibility

the main text in the MPLS Framework agreement prevails over this order form and any deviation in this order form from the main text of the MPLS Framework Agreement is to be disregarded and considered void unless such deviation is expressly agreed under the main text of the MPLS framework Agreement.

Estimated delivery leadtime: 12 weeks

In the field "bill cust ref BCN" please insert "reverse charge procedure Directive 2006/112/CE"

Site Charges (specific to this site)

Installation Charges \*

--

--


Currency


Grand Total

Currency

euro

Recurring Charges \*


Currency

	/ month
	/ month
	/ month
	/ month

Grand Total

Currency

euro / month



# Customer Contract Pack - Order Form

Version 95 (SD WAN specific)

COLT IP VPN Plus

Site Details for site nr:

Note: for every site of the network, please save a separate file. Please do not use multiple sheets within one file to describe the different sites. Save the files in the standard COLT .xls file format, please do not use .xlsx which is not fully supported by COLT

Please enter the Site number, starting with 1 for the first Site, 2, 3, etc:

In case of a modification / upgrade / downgrade to an existing site, please provide the existing IP VPN Site Order Number:

### Type of Site:

Site type:	Branch site or Mesh access
Please specify:	Existing Hub
Provide the Service ID:	IPC02614

note: also in case of Any to Any topologies you can have a Main site  
note: a second hub site is optional

### Out of office hours installation & Local language support

Does this site require Out of Office Hours (OOH) installation?

Does this site require activation support from EU Based Technical Specialist?

### Delivery in Colt Datacentre

Is the delivery address in a COLT Datacentre? *(note: for a delivery address at a "standard" customer site please see section just below)*

Yes

No

### Dedicated Cloud Access (DCA)

Is the delivery address in a Dedicated Cloud Access (DCA) partner?

Yes

No

## Site Details

### Delivery Address at customer site (primary circuit)

Company Name	
Building Name	
Address*	
Town/City*	
Postcode*	
Service Country*	
Please specify the country:	

### Site Contact Details

Contact Name	
Title	
E-mail*	
Telephone*	
Mobile Number	
Fax Number	
Correspondence Language*	English

### Network Termination Point (NTP)

BGP Reference	
Existing pop/new pop	New
Site ID	
CAR ID, DDF or Frame ID*	IT rack
Room Number*	A
Room Number*	
Access Time Window	
Access Notification Window	
Internal Cabinet required	No

Applicable for COLT Fibre only

New building	select
Door entry	top (default)
Cabinet*	Existing
	Customer

### Technical Contact Details

	During installation	In operational mode after installation - during business	In operational mode after installation - after business hours
Technical contact			
E-mail			
Telephone			
Correspondence Language			

note: Technical contacts requested in this section are the contacts specific for this particular site

## Access Details

### Access Technology

Access Type	3rd Party Leased Line
NA	
Service Bandwidth - IP VPN	80M

Please fill in the box below - Fibre, Leased Line & MPLS NNI only

Access Circuit - for Fibre, Leased Line, MPLS NNI only

Access Circuit	Ethernet
LANOT *	
DDO Provider *	
Ethernet Circuit bandwidth (Kbps)	

(equal to or higher than the IP Service Bandwidth)

Please fill in the box to the left


Customer Chosen Site Name Alias (optional)

In case you have "Customer Reporting (Silver or Gold)" selected on the Service Order form, you can provide here an alias name for this Site. This alias will be shown on the reports next to the COLT internal identifier of your site (like "8123456") for your convenience and easy recognition.

Customer chosen alias for this site:  (min 25 characters, for example "Brussels Headquarter")

IP Details

IP Addressing (Mandatory) IP addressing is specified by the customer for the COLT CPE Router LAN Ethernet interface

IP version\*

Primary router - Primary LAN interface

Note: The following IP addresses are excluded and cannot be chosen as your LAN Addresses in the fields above:

Do you require a Back-up service, in case of Yes, additional IP address information is required.

Yes  Please check the 'x' icon to the left and provide the necessary information

No

Note: the following IP addresses only need to be filled in if you are selecting any of the back-up options

Secondary router - Primary LAN interface

Note: only relevant when there is a second CPE router

Virtual interface (Optional only for Resilience - Dual Access when there is a second CPE router)

Ethernet LAN interface specifications:

Setting		100Mbps-T (default)
duplex		full (default)

Back up, Enhanced Availability and Resilience (Optional)

Diversity

Yes

No

DSL Back-up

Yes

No

Dual Access Note: please do not forget to complete the section 'IP Addressing', particularly 'LAN Interface - Secondary Router' and 'Virtual Interface'.

Yes  Please check the 'x' icon to the left and provide the necessary information

No

Type of Dual Access

Outgoing Traffic (LAN to MPLS)		
Incoming Traffic (MPLS to LAN)		

Delivery Address at customer site (Backup circuit)

Exact same address as primary circuit?	Yes (default)
	ICG Czech Republic

Network Termination Point (NTP)

BCP Reference	
Existing pop/new pop	New







