

Order of Evaluation Service and Request for Shipment Authorization

Type of product (model) with defect: Scintillometer BLS900, Signal Processing Unit, Serial Number: T-E-0644
The following service is ordered (check one): <input type="checkbox"/> A. Cost estimate for repair of described defect only (Evaluation Charge €500) (Available only for well described defects not involving total system function.) <input checked="" type="checkbox"/> B. Complete system check with cost estimate for repair (Evaluation Charge € 1950)
Detailed description of defect or observed malfunction: Malfunction of SPU unit of scintillometer type BLS900. During manual alignment the height of signal and alignment levels are at their maximum even the receiver is not connected to the SPU. Error messages: "Fault detected. External voltage is below +10.50V. SPU voltage internal +/-12V is below +/- 11.50V. SPU voltage internal +/-12V is above +/- 11.50V.... SPU cooling fan is not running." After the removal of the complete filter out of the SPU and connecting to the PC the error still occurs and four green LEDs are still on during the alignment.
Application condition when defect occurred: The SPU was outside, in the field conditions, during the winter 2017/18 without connected receiver and switched off from the power supply.
Shipment authorization is requested for the following items (list each component of system with serial number if applicable, list and describe cables, list accessories): Signal Processing Unit of the scintillometer BLS900, Serial Number: T-E-0644
Orderer (Company / Organisation): <u>Global Change Research Institute CAS</u> Street Address: <u>Bělidla 986/4a</u> Town/State: <u>Brno</u> Postal Code: <u>603 00</u> Country: <u>Czech Republic</u> Name of contact person: <u>Gabriela Pozníková</u> Phone: <u>+ 420 608 631 836</u> Fax: _____ Email: <u>g.poznikova@gmail.com</u> If address for return shipment is not same as above, please indicate.
Orderer agrees to the Scintec Evaluation Service and Repair Policy (Form ESRP 2013/01).
Payment method: <input checked="" type="checkbox"/> Money Transfer <input type="checkbox"/> Cheque
Signature: _____ Date: <u>5 June 2018</u> Signed by (print): <u>prof. Mgr. Ing. Miroslav Trnka, Ph.D.</u> Title: _____

Space reserved for Scintec:

Return Shipment is authorized. RMA Number is _____

Signature _____ Signed by (print): _____ Date: _____

Scintec Evaluation Service and Repair Policy

(Form ESRP 2014/01)

1. Return Material Authorization Number (RMA)

Before a product can be returned to Scintec, shipment authorization must be obtained and a valid RMA number must be received. One RMA number must be requested for each system (Sodar, Radar, RASS-Extension, Scintillometer, etc.). Authorized RMA Numbers will expire 45 days after they are issued. Only the Scintec products and quantity specified on the shipment authorization request can be returned with the RMA Number issued. For returning additional products to Scintec, a new RMA Number is required.

The RMA Number must appear on the outside of the return crates. Returned products without a valid RMA or shipments containing products not authorized for return on that RMA Number may not be accepted by Scintec or be returned to the sender at the sender's cost.

2. Inbound Shipment

Inbound shipment must be DAP (Incoterms 2010) Scintec factory, Wilhelm-Maybach-Str. 14, 72108 Rottenburg, Germany and prepaid by the customer. Scintec may refuse acceptance of collect shipments. The customer is responsible for adequate customs declarations.

3. Charges for Evaluation of Defects

Scintec will charge flat rate fees for evaluating a defect or for checking the condition of a complete system (Evaluation Charge). Evaluation will result in a cost estimate for the repair cost. Scintec recommends that the customer requests checking the complete system. Evaluation orders for individual defects can be requested only if the defect is described in sufficient detail and does not involve total system function. Evaluation will include only those components returned to Scintec.

4. Cost Estimate and Charges for Repair

Scintec will proceed with repair not before the cost estimate for repair is signed by the customer for acceptance and costs are prepaid. After repair of the product or on electing not to have Scintec repair the product, the product will be returned to the customer.

5. Payment Method

All charges must be prepaid by the customer via cheque or money transfer.

6. Outbound Shipment

The customer has to pay for outbound shipment including packaging, insurance, duties and taxes.

7. Transfer of Risk

Scintec is not responsible for damage during inbound or outbound shipment. Scintec will insure shipment on customer's request and at the customer's cost. The customer must claim damages from the forwarder.

8. Warranty for Repairs

Warranty for repair is limited to new items which were used as replacement parts. If such new items are found defective because of failures in material or workmanship within 12 months, Scintec will repair or replace them at Scintec's factory free of charge. The warranty is extended if required by law.

9. Return Material and Modified Items

All return material must only contain original, unmodified items as manufactured or supplied by Scintec. Scintec will not assume any liability for damages to other items caused by shipment, evaluation or repair work. Scintec may refuse to repair items which have been modified or may restrict warranty for repairs on modified items or items electrically or mechanically connected thereto. Furthermore, such circumstances do not cause any obligation for Scintec to waive or refund evaluation, repair, packaging or shipment charges.