

# FRAMEWORK CONTRACT FOR SUPPLIES OF INKS AND AUXILIARY MATERIAL FOR PRINTING OF BANKNOTES, STATE DOCUMENTS AND SIMILAR MATERIALS AND FORMS AND RELATED SERVICES

registered by the Buyer under ref. No. 39/2018

(hereinafter referred to as this "Framework Contract")

entered into pursuant to the provision under Section 29(b) of Act No. 134/2016 Coll.,  
on public procurement, as amended (hereinafter referred to as the "PPA")

and

pursuant to Act No. 89/2012 Coll., Civil Code, as amended (hereinafter referred to as  
the "Civil Code")

I.

## CONTRACTING PARTIES

### **BUYER:**

#### **STÁTNÍ TISKÁRNA CENIN, státní podnik**

with its registered office at Prague 1, Růžová 6, House No. 943, Postcode 110 00  
registered in the Commercial Register administered by the Municipal Court in Prague,  
Section A LX, file 296, file ref. Ps 296/1

represented by:	<b>Tomáš Hebelka, MSc</b> , General Manager
Registration No.:	00001279
VAT No.:	CZ00001279
bank details:	Komerční banka, a.s., Praha
account No.:	107-78250237/0100
IBAN:	CZ82 0100 000 107 0078250237
SWIFT:	KOMB CZPPXXX

(hereinafter referred to as the "Buyer")

### **Persons authorised by the Buyer to act:**

contractual and economic:	<b>Tomáš Hebelka, MSc</b> , General Manager
factual and technical:	<b>XXX, XXX</b>

and

**SELLER:  
SICPA SA**

registered office at Avenue de Florissant 41, 1008 Prilly, Switzerland

represented by:

**Gianni Santoro**, Commercial Director

**Yann-Karim Haenni**, General Counsel SIS

Registration No.: CHE-105.732.246

VAT No.: CHE-116.348.662

bank details: XXX

account No.: XXX

IBAN: XXX

SWIFT: XXX

(hereinafter referred to as the “**Seller**”)

**Persons authorised by the Seller to act:**

contractual and economic:

**Gianni Santoro**, Commercial Director

**Yann-Karim Haenni**, General Counsel SIS

factual and technical:

**XXX**, **XXX**

**XXX**, **XXX**

**II.**

**DEFINITION OF TERMS**

**Related Services**

services described in detail in Appendix No. 1 to this Framework Contract;

**Product (Products)**

products stated in Appendix No. 2 to this Framework Contract;

**Analysis Certificate**

results of quality control tests in conformity with the specifications known and available to both Contracting Parties;

**Order**

a binding order for a partial amount of the Product.

**III.**

**PURPOSE OF THE AGREEMENT**

1. The subject of this Framework Contract is the following Seller’s obligation:

a) to manufacture and supply the Products for printing of banknotes, state documents and similar materials and forms in particular:

aa) inks,

bb) auxiliary material,

(hereinafter referred to as the “Products”)

and

b) to provide the Related Services, which are specified in Appendix No. 1 to this Framework Contract,

in the amount required by the Buyer and further to transfer the title to the supplied Products to the Buyer.

2. The Buyer undertakes to accept the duly delivered Products as regards the required quantity, type and quality of the Products, on the required delivery dates, and pay for the Products the price specified under clause V hereof.
3. A part of the technical specifications of the Products is stated in Appendix No. 2 hereof.
4. A part of the technical specifications stated in Appendix No. 3 forms an integral part of this Framework Contract. It contains a piece of confidential information kept on record with the Buyer under ref. No. XXX/XXX/XXX. This information is designated as classified information with the secrecy level RESTRICTED in compliance with the valid national law of the Czech Republic, including but not limited to Act no 412/2005 Coll., on the protection of classified information and security capacity, as amended.
5. All supplies of the products shall take place in line with the Buyer's needs against Orders; each one of which constitutes a proposal to conclude a purchase subcontract, and order confirmations, which constitute the acceptance of the proposal to conclude a purchase subcontract. A subcontract is executed once the Buyer receives an order confirmation from the Seller.
6. An order shall as a minimum requirement contain the following essentials:
  - a) Seller's and Buyer's identification data;
  - b) definition of the Products and detailed Product specifications, including the quantity of the Products to be delivered,
  - c) other requirements on the Products,
  - d) detailed delivery conditions, especially the delivery term and place of delivery of the Products,
  - e) designation of the person placing the order and authorised to act on behalf of the Buyer including a signature.
7. Orders shall be sent to the Seller by e-mail to the following addresses XXX and XXX.
8. The Seller shall confirm acceptance of the Order in writing by e-mail within 2 (in words: two) working days of its acceptance.
9. The Seller shall send the confirmation of the Order to the Buyer electronically to the following e-mail address XXX. The Order confirmation must as a minimum include identification data of the Seller and Buyer and of the Order being confirmed.

#### IV.

#### DELIVERY TIME AND PLACE

1. The delivery time shall be determined based on the quantity as follows:

<b>a) below five (5) tonnes</b>	<b>four (4) weeks EXW;</b>
<b>b) from five (5) to ten (10) tonnes</b>	<b>five (5) weeks EXW;</b>
<b>c) over (10) tonnes</b>	<b>six (6) weeks EXW;</b>

unless the Buyer requires in a particular Order a longer period – in which case the Seller undertakes to deliver the Products within the period stipulated by the Buyer.

2. The Products shall be deemed delivered on the day of the certificated receipt thereof, i.e. on the day the Buyer signs the delivery note. Packaging, transport and delivery of the Products are regulated by this Framework Contract in clause VII.
3. The Seller is obliged to deliver the Products to the Buyer's production plant at **STÁTNÍ TISKÁRNA CENIN, státní podnik, Růžová 6, No. 943, 110 00 Praha 1, Czech Republic** (hereinafter referred to as the "Place of Delivery") in conformity with INCOTERMS® 2010 conditions specified below.
4. In case of new inks or changes in existing inks, the time needed for formulation of the ink shall be added based on the agreement of the Parties to the standard lead time mentioned in the subclause 1 hereof to determine the order specific delivery date.

## V.

### PRICE AND PAYMENT TERMS

1. The Seller shall bill the price of the supplies of Products according to clause III hereof according to the price list stated in Appendix No. 2 to this Framework Contract (hereinafter referred to as the "Price List"), in particular in Swiss francs (CHF).
2. The Parties agree that they shall observe the agreed INCOTERMS® 2010 delivery conditions. The price according to subclause 1 above includes the freight according to the delivery condition - **FCA SWISS AIRPORT** in case of transport by air or **FCA Chavornay** in case of road transport, pursuant to clause VII subclause 2 hereof. The Seller shall bill to the Buyer all fees related to transport of the Products to the Place of Delivery beyond the agreed delivery conditions excluding the provision of clause VIII subclause 8 hereof together with the price of the delivered Products pursuant to subclause 1 of this clause.
3. The price according to subclause 1 of this clause shall also include Related Services stated in Appendix No. 1 of this Framework Contract.
4. The Price List shall be always updated for each calendar year based on the agreement of the Parties. The Seller shall hand over to the Buyer the draft Price List for Products by the end of October of the given year at the latest.
5. In the case of any partial changes to the Price List the Parties agree that individual new or adjusted items of the Price List shall be sent by the Seller to the Buyer's e-mail address XXX with preliminary prices of the items. By issuing of an Order according to clause III subclause 5 hereof and by its acceptance by the Seller it is assumed that the preliminary quotation for the given items has been accepted and these items shall further be a valid part of the Price List for the given calendar year.
6. The Buyer agrees with year-over-year growth of prices of inks stated in clause III subclause 1 aa) hereof in line with the inflation rate (Consumer Price Index – CPI, all items, percentage on annual average) in the Seller's country. If the CPI in the Seller's country exceeds three percent (3 %) per year, the Seller undertakes not to increase the price of inks for the following calendar year by more than three percent (3 %).

7. Contingent growth of the price of the remaining Products stated in clause III subclause 1 bb) hereof shall be always determined based on agreement of the Parties provided that the growth is maximally three percent (3 %) year-over-year.
8. The Buyer shall pay the price of the Products referred to under clause V of the present Framework Contract for each delivery of the Products by wire transfer against a tax document (invoice) to be issued by the Seller.
9. The Seller's right to issue a tax document (invoice) for each delivery of the Products is established on the day of delivery, i.e. the date of signing of the delivery note by the Buyer's authorised person. The date of the taxable supply is the date of the certificated handover and takeover of the delivery, i.e. the date on which the Buyer signs the delivery note.
10. The Buyer shall not make any advance payment on the price to the Seller.
11. The tax document (invoice) must in particular include the following information, in addition to the essentials thereof:
  - a) Seller's and Buyer's identification data,
  - b) number of the respective order,
  - c) number of the respective Delivery Note,
  - d) order number (if stated in the order),
  - e) number of invoiced items and the unit of measure,
  - f) unit price,
  - g) total price

and all prerequisites of a proper tax document according to the applicable legal regulations and this Framework Contract.

The invoice shall include a copy of the confirmed delivery note for the performed delivery of the Products.

12. For each delivery of the Products, the Seller shall issue a separate tax document (invoice).
13. The maturity of any tax document (invoice) duly issued by the Seller is 30 (in words: thirty) calendar days from the date of its issuance. The Seller is bound to deliver the tax document (invoice) along with all documents to the following e-mail addresses XXX and XXX. For the purposes of the present Framework Contract, a tax document has been paid once the respective amount is debited from the Buyer's account.
14. The Buyer may return a tax document (invoice) to the Seller before it is due if the invoice contains incorrect price information, or incorrect or incomplete essentials of a tax document as defined hereunder. In this case, the Buyer is bound to send the tax document (invoice) back with a cover letter indicating the reason for the return, without being in default of payment. The new payment term commences on the date of receipt of the new or corrected tax document (invoice).
15. The Buyer shall be entitled to unilaterally offset any of its own receivables or those acquired by assignment, due or not and barred or non-barred, against the Seller's receivables under any subcontract. The Seller shall not, without the written consent of Buyer, offset any of its claims against any of the Buyer's claims against the Seller.

16. The Seller is not entitled to assign any receivables from the Buyer resulting from or relating to any partial contract.
17. The Seller undertakes not to burden in any manner its receivables from the Buyer resulting from or relating to any partial contract by any right of pledge to the benefit of a third party.

## VI.

### BANK FEES

1. All bank fees formed in the Buyer's country shall be borne by the Buyer.
2. All bank fees formed outside the Buyer's country shall be borne by the Seller.

## VII.

### PACKAGING, TRANSPORT AND DELIVERY OF THE PRODUCTS

1. Delivery of the Products according to this Framework Contract shall be governed by the agreed delivery conditions INCOTERMS® 2010, **FCA SWISS AIRPORT** in case of transport by air or **FCA Chavornay** in case of road transport, pursuant to clause VII subclause 2 hereof.
2. In the Order according to clause III subclause 5 hereof the Buyer shall state the required method of transport, i.e. whether by air or road transport.
3. One (1) working day before sending of the Products from the plant at the latest the Seller shall be bound to notify the Buyer to the following e-mail address XXX of the name of the haulier, expected delivery time to the agreed Place of Delivery and in the case of transport by a truck a registration number of the vehicle and the driver's name or the number of the air transport consignment note in the case of air transport.
4. The Products shall be delivered to the Buyer in metal firmly closed containers in order to secure their long-term preservation and to limit any damage during transport. The manner of packaging of each Product shall be defined by the Buyer in the Order.
5. In the case of a specific Buyer's requirement in the Order, the Products shall be delivered in special packaging "Liner – in – a – box".
6. The said containers shall be placed on a standard fixed wooden pallet (type EURO 120 x 80 cm) or in the case of air transport in a cardboard box on a wooden pallet up to the maximum net weight of six hundred (600) kg. The pallet shall be provided with a wooden board on top and firmly tightened with strips.
7. Packaging of the Products is regarded as disposable and its cost is included in the price of the Product.
8. Each pallet with Products shall be designated as follows:

STÁTNÍ TISKÁRNA CENIN, státní podnik  
Růžová 6, House No. 943  
110 00 Praha 1  
Czech Republic

9. The Delivery Note, which shall be confirmed by both Contracting Parties at the handover/takeover of the Products, shall serve as the Products' handover certificate and include the following information:
  - Seller's and Buyer's identification data,
  - Delivery Note number and date of issue,
  - order number,
  - position number/or number from the order,
  - order number (if stated in the order),
  - item name for unique identification,
  - unit of measurement.
10. The Buyer shall immediately send one copy of a signed delivery note to the following Seller's email addresses: XXX and XXX.
11. The Seller shall deliver to the Buyer together with the Products a certificate of quality of the delivered Products (analysis certificate), which confirms technical characteristics of the delivery and is issued by the Seller based on a laboratory analysis within testing prior to delivery of the Products.
12. For the Products, which are categorised as High Security Inks (OVI®), goods transportation must be exclusively made by air using a vulnerable cargo services (i.e. VUN). The road transport to airport will be operated by a company accustomed to transport High value cargo with a corresponding insurance contract, but it shall not necessarily be operated by a "Cash in Transit" company with armoured truck.
13. With the exception of samples for testing prior to delivery of the Products, the Seller shall also keep a sufficient quantity of each batch of the Product, in order to be able to perform at least two full sets of quality tests in the case of any complaint procedure. The Seller shall keep such samples in a suitable storage facility for the period corresponding to the service life of the Product.

## **VIII.**

### **WARRANTY**

1. The Seller undertakes to properly deliver the Products, and especially to comply with the technical specifications stipulated by this Contract; the Seller shall be further responsible for the quantity and date of delivery of the Product stipulated in specific Orders in accordance with clause III subclause 5 hereof.
2. The Seller shall be responsible for ensuring that the Products are duly delivered in accordance with the present Framework Contract and that they remain free of any defects during the warranty period (shelf life) mentioned in the Appendix No. 2 (Price list)) commencing on the date of delivery to the Buyer, which is the period, during which the Seller provides a quality warranty for the Products.
3. By granting the quality warranty, the Seller assumes the commitment that the delivered Products will keep the contractually agreed or customary properties and comply with the technical specifications. With regard to hidden defects that may not be detected during

entry inspection the Buyer shall have the right to claim defective Products at any time during the warranty period.

4. A defect means any condition where the quality, quantity or design of the supplied Products does not comply with the conditions stipulated in the specifications in this Framework Contract.
5. After each delivery of Products, the Buyer reserves the right to conduct an entry laboratory spot test intended as verification of compliance of the Products with the technical specifications. The Buyer shall be further entitled to verify that the delivered Products are in conformity with the technical specifications within detailed testing by an external laboratory.
6. If an entire supply delivered by the Seller or a part thereof proves defective, the Buyer shall have the right to claim the Products, in particular on qualitative and quantitative grounds by sending a claim report to the following Seller's e-mail addresses XXX and XXX. Any defect liability claims shall be dealt with:
  - a) by replacement of the defective Products with faultless Products;
  - b) by delivery of the missing quantity of the Products;
  - c) by withdrawal from the specific contract concerned.

The choice of the above options shall be on based on the agreement of the Parties.

7. Any complaint shall be accepted or rejected within **10 (in words: ten) working days** from delivery of the claim report to the Seller. In the case of a complaint acceptance by the Seller and in the case that replacement option is selected, the Seller shall determine whether the faulty batch is to be sent back to the Seller or discarded by an external entity, whereas a report of discarding of the faulty Products shall be made. The Seller shall be bound to deliver faultless Products to the Buyer without any undue delay at latest within **2 (in words: two) weeks** of the complaint acceptance.
8. The costs associated with the replacement of Products pursuant to the provisions above or the costs of delivery of the missing quantity of Products or the costs of discarding of Products shall be borne by the Seller. In the case the Seller does not admit the claim, it shall not be bound to replace defective Products and shall not bear the costs of the Buyer associated with the rejected claim.
9. Before all defects of the Products have been removed, the Buyer shall not be obliged to pay the Seller the price of the defective Products, which have not been paid yet. Making a claim based on liability for defects shall not affect the Buyer's entitlement to the agreed contractual fine and damages.
10. Regarding the newly delivered Products sent in replacement of the defective ones, the procedures according to subclause 5 and the following shall take place of this clause and the Seller shall have the right to have its technician present together with the Buyer's authorized worker at the check of quality including printing.
11. The Seller declares that the Products are not encumbered with rights of third parties and have no other legal defects.



## **IX.**

### **SANCTIONS**

1. In the event of non-compliance with the delivery time stated in clause IV or VIII subclause 7 hereof, the Seller shall pay to the Buyer a contractual fine of 0.5 % (in words: point five percent) of the price of the late delivery for each day in default or a part thereof, but not more than four percent (4 %) of the price of the late delivery of the Products.
2. Payment of the contractual fine in line with subclause 1 above shall not relieve the Seller of its obligation to perform the delivery as stipulated hereof.
3. Arrangement of the contractual fine shall not affect the Buyer's right to damages due to failure to perform obligations which the fine concerns unless the Parties agree otherwise in writing.
4. If the Buyer is in default of reimbursement of the payments according to clause V subclause 13 hereof, the Seller shall be entitled to late payment interest of 0.5 % (in words: point five percent) of the sum in arrears for each day in default; however, not more than 4 % (four percent) of the price of the unpaid delivery.
5. Unless the Parties agree otherwise in writing, any contractual penalties or interests on late payment shall be payable by the obliged Party within 15 (in words. fifteen) days of reception of the invoice with claim notification from the entitled Party.

## **X.**

### **PROTECTION AND SECURITY OF CLASSIFIED INFORMATION/COMPLIANCE WITH APPLICABLE LAWS AND REGULATIONS**

1. The Parties agree that they shall regard as confidential any information and findings concerning their cooperation and internal affairs of the Parties where the disclosure of such information might harm the other Party.
2. Both parties undertake to keep confidential all matters regarding safety characteristics of the other party such as printing procedures, ink recipes, technical and commercial information.
3. The obligation to keep confidential any confidential information stated in this clause shall remain valid even after expiry of this Framework Contract and has no time limit.
4. The technical specifications on record with the Buyer under Ref. No. XXX/XXX/XXX, which form an integral part of this Framework Contract, contain classified information with the secrecy level "RESTRICTED" in compliance with the valid national law of the Czech Republic, including but not limited to Act no 412/2005 Coll., on the protection of classified information and security capacity, as amended.
5. When working with confidential information the Seller undertakes to observe security regulations in line with the valid and effective national regulations and the treaty between the Czech government and the Swiss Federal Council on exchange and mutual protection of confidential information.
6. The Seller undertakes to observe the Security Treaty between the Czech government and the Swiss Confederation on protection of classified facts in the area of defence handed

over between the two countries and the security regulations of NATO implemented by NSA in conformity with NATO directive on Industrial Security and Amendment No. 5 No. AC/35-D/2003-REV5.

7. The Parties shall perform their contractual obligations in strict compliance with all applicable laws, rules and regulations, notably laws and regulations on anti-bribery and anti-trust (competition law). By signing this Agreement Buyer acknowledges that it has read Seller's Code of business conduct, Anti-Bribery and Anti-Corruption Policy and Competition Law Policy (<http://www.sicpa.com/company-heritage/our-policies>), has had the opportunity to ask Seller about such policies and will endeavour to abide by their principles.

## **XI.**

### **GOVERNING LAW AND DISPUTE RESOLUTION**

1. This Framework Contract shall be governed exclusively by Czech law, especially Act No. 89/2012 Coll., the Civil Code, as amended, and construed in accordance therewith.
2. Any and all disputes associated with this Framework Contract or its performance shall be resolved by mutual amicable settlement of the Parties. If the Parties fail to do so, it shall be submitted to arbitration. If arbitration is necessary, the disputes which occur in connection with this Framework Contract shall be resolved in line with the arbitration rules of the International Chamber of Commerce in Paris by one or several arbitrators. The venue shall be Paris, France and the language in which the proceedings are to be held shall be English.
3. The application of the United Nations Convention on Contracts for the International Sale of Goods of 11 April 1980, also known as the Vienna Convention, is excluded hereunder.

## **XII.**

### **FORCE MAJEURE**

1. The contracting party that was unable to meet its obligations due to force majeure, is not liable for the resulting damage.
2. Instances of force majeure refer to circumstances that occur independently of the will of the obliged Party and which prevent the Party from performing its contractual obligations, unless the obliged Party can be reasonably expected to avert or overcome such obstacle or its consequences, and also if the Party foresaw the occurrence of such obstacle at the time when such obligation came into existence.
3. Force majeure events are in particular war, civil unrest, destruction of equipment or materials by fire, earthquake or storm, labour unrest and epidemics.
4. However, the obligation to pay damages shall not be precluded by an obstacle that only emerged after the liable Party had already been in default of its obligation, or because of the Party's economic situation. The effects excluding damage liability are strictly limited to the duration of the impediment, with which the effects are linked.

5. The Party claiming force majeure must notify the obstacle arisen to the other Party in writing within 5 (in words: five) days at the latest of occurrence of the obstacle and also specify its estimated duration. Unless the Party invoking force majeure complies with the aforementioned obligation, they shall be deemed to have waived their right to apply the impediment as an instance of force majeure.
6. Either within the same time limit as the notification stated above or within 8 (in words: eight) days of the obstacle occurrence, the party which claims force majeure must provide a credible proof confirming the occurrence of such obstacle to the other Party, which also manifests that such obstacle seriously affected the possibilities of the Party to meet its contractual obligations.
7. As soon as the impediment ceases to apply, the affected Contracting Party shall resume its obligations towards the other Contracting Party and shall do its utmost to remedy the consequences of the temporary non-performance of its obligations hereunder.

### **XIII.**

#### **CONTACT DETAILS**

In the case of change of the data stated in clause I hereof excluding changes of bank details and bank account number, it is not necessary to make a written amendment. The Party concerned by the change of the data is then bound to notify the other Party of such change in writing (e-mail is sufficient); if it be to the contrary, the change of these data shall have no effect in respect to the other Party.

### **XIV.**

#### **VALIDITY PERIOD OF THE FRAMEWORK CONTRACT AND METHODS OF ITS TERMINATION**

1. This Framework Contract is executed for a limited period of **4 (in words: four)** years of the day it becomes effective.
2. The contractual relationship established under this Framework Contract shall be terminated:
  - a) upon the expiration of the time period stipulated under subclause 1 of this clause, in case at least one of the Contracting Parties demonstrates its will not to be bound by this Framework Contract,
  - b) by written agreement between the Parties,
  - c) upon the withdrawal of either Party from this Framework Contract under the conditions specified in clause XV of this Framework Contract.
3. In the case no Contracting Party demonstrates its will not to be bound by this Framework Contract after the validity expiry at least **6 (in words: six) months prior to its validity expiry**, validity of this Framework Contract shall be always automatically renewed for one more year.

## XV.

### WITHDRAWAL FROM THE CONTRACT

1. The Parties shall be entitled to withdraw from this Framework Contract due to a material breach of this Framework Contract by the other Party.
2. The Parties agree that a material breach of the Framework Contract shall particularly include:
  - a) failure to pay the price for the deliveries even beyond 21 days of the moment the Buyer is called upon by the Seller to pay it;
  - b) failure to observe the delivery time even beyond 21 days of the moment the Seller is called upon by the Buyer to observe it;
  - c) demonstrable failure to comply with the provisions of clause X of this Framework Contract.

## XVI.

### FINAL PROVISIONS

1. The present Framework Contract may be altered or amended only based on written amendments duly designated and numbered in ascending order, approved and duly signed by the authorized representatives of the Parties excluding the situation under clause XIII subclause 1 hereof.
2. The rights and obligations arising from the present Framework Contract may not be assigned to a third party without the prior written consent of the other Party.
3. This Framework Contract shall be binding even to legal successors of the Parties.
4. The Parties hereby agree on termination of the existing mutual Purchase Contract of **2 January 2007**, registered with the Buyer under reg. No. **25/2007/HM** by agreement, on the day this Framework Contract comes into effect.
5. This Contract is drawn up in Czech and English, each in two (2) copies with the validity of originals, and each Party shall receive one (1) copy. In the case of any disputes, the English version shall prevail. Appendix No. 2 is made only in English.
6. The Parties acknowledge that in accordance with Section 219(1)(d) of PPA, this Framework Contract shall be published in the Register of Contracts pursuant to Act No. 340/2015 Coll., laying down special conditions for the effectiveness of certain contracts, the disclosure of these contracts and the register of contracts (the Register of Contracts Act). The Buyer shall arrange for the publication.
7. This Framework Contract shall come into force upon being signed by the authorised representatives of both Parties and comes into effect upon publication in the Register of Contracts.

#### Annexes:

- Appendix No. 1: Related Services
- Appendix No. 2: Price list
- Appendix No. 3: Technical specifications (non-public part)

On behalf of the Buyer:

In Prague on \_\_\_\_\_

On behalf of the Seller:

In \_\_\_\_\_ on \_\_\_\_\_

.....  
**Tomáš Hebelka, MSc**  
General Manager  
**STÁTNÍ TISKÁRNA CENIN, státní podnik**

.....  
**Gianni Santoro**  
Commercial Director  
**SICPA SA**

.....  
**Yann-Karim Haenni**  
General Counsel SIS  
**SICPA SA**

## Related Services

- assistance in solving any issues which may occur in the process of production of banknotes;
- assistance in application of new printing inks designed for production of banknotes;
- assistance in cooperation with other foreign printing works when printing banknotes and introducing new technologies;
- consultancy when designing new banknotes including selection of inks, application of modern security features and printing technologies.

The technical support specified above shall be implemented in the following manner:

- a) support from the Seller's head office in Lausanne, in particular:
  - by phone, fax or e-mail in the case of specific technical queries;
  - sending of requisite documentation, studies or reports;
  
- b) support provided directly in the Buyer's premises in the form of:
  - short visits by technicians;
  - visits by technicians, specialists on printing inks and banknote printing for the mutually agreed period;
  
- c) training in the form of:
  - training in the laboratory of a research centre in the Seller's country or any other mutually agreed country for two (2) Buyer's technicians and one (1) Buyer's interpreter for the maximum period of two (2) weeks per calendar year;
  - training in the Buyer's premises for a mutually agreed period.