

## END USER LICENSE AGREEMENT (EULA)

This is a legal agreement ("Agreement") between iMotions A/S, a Danish corporation having offices at Frederiksberg Alle 1-3, 7<sup>th</sup> Floor, DK-1621 Copenhagen, DENMARK, ("iMotions"), and you, the party licensing the Software ("You" or "Your"). This Agreement covers Your permitted use of the Software and any Third Party Software that may be delivered with Software (collectively, the "Licensed Materials") as defined below. **BY CLICKING BELOW YOU INDICATE YOUR ACCEPTANCE OF THIS AGREEMENT AND YOU ACKNOWLEDGE THAT YOU HAVE READ ALL OF THE TERMS AND CONDITIONS OF THIS AGREEMENT, UNDERSTAND THEM, AND AGREE TO BE LEGALLY BOUND BY THEM.** If You do not agree to be bound by the terms of this Agreement, You may not use the Licensed Materials.

The term "Software" means any iMotions software that has been provided to You pursuant to this Agreement and includes the associated user manuals and user documentation, as well as any patches, updates, improvements, additions, enhancements and other modifications or revised versions that may be provided to You by iMotions or its Vendor from time to time (unless this Agreement is superseded by a more recent version). "Third Party Software" means any software delivered with the Software. Your right to use Third Party Software is governed by the license provided by the third party. You hereby agree to abide by the license terms for the Third Party Software. The Licensed Materials may be provided to You by iMotions or iMotions' designated vendor (the "Vendor"). As used in this Agreement, the term "Software" includes, without limitation, the associated user manuals and user documentation, as well as any patches, updates, improvements, additions, enhancements and other modifications or revised versions that may be provided to You by iMotions or its Vendor from time to time (unless this Agreement is superseded by a more recent version). For purposes of clarity, Third Party Software is not included in the definition of Software.

GRANT OF LICENSE; TECHNICAL SUPPORT. Subject to the terms and conditions of this Agreement, iMotions grants to You (a) a non-exclusive, non-transferable, object code only license to use the Software solely for Your internal operations and solely for the Intended Use (set forth below); and (b) to the extent any Third Party Software is provided with the Software, a non-exclusive, non-transferable license to use the Third Party Software solely in conjunction with the Software; (collectively the "License"). Your right to use the Licensed Materials is limited to one installation (one instance) on one device with up to eight (8) logical cores (e.g., Windows computer) and allows for access by one end user (the "Device"). If You wish to run the Software on more than one computer or make it accessible to more than one user, you must acquire and agree to acquire additional licenses. If You violate this License, iMotions may immediately terminate Your right to use the Licensed Materials. Any rights in the Licensed Materials not granted in this Agreement are expressly reserved by iMotions and/or its licensors. This Agreement is conditional on your timely payment of any license fees to iMotions. You expressly agree that the Software is only authorized for use in connection with research purposes incl. market, media and usability research (the "Intended Use"). Any other use is not permitted. To the extent You use the Software for any other purpose, You are fully and solely liable for any and all damages resulting there from and agree to full indemnity, defend and hold harmless iMotions for any claims relating to such use.

**INTELLECTUAL PROPERTY**. This Agreement does not transfer to You any title to or any ownership right or interest in the Licensed Materials. You acknowledge that iMotions and/or its licensors own and retain all right, title and interest in and to the Licensed Materials. All enhancements, modifications and derivative works that iMotions and/or its licensors makes to the Licensed Materials, and all intellectual property rights therein, will be the property of iMotions and/or its licensors. Your rights with respect to the Licensed Materials are limited to the right to use the Licensed Materials pursuant to the terms and conditions in this Agreement. No other rights in any intellectual property are granted by this Agreement. Any violation of the terms of Sections 1, 2, 3, 4 or 5 of this Agreement of iMotions' intellectual property rights and



will entitle iMotions to any remedies that may arise under applicable law as a result of such infringement.

**NO REVERSE ENGINEERING, OTHER RESTRICTIONS.** You may not directly or indirectly: (i) sell, lease, redistribute or transfer any of the Licensed Materials on a stand-alone basis -the Licensed Materials must be used only with the Device; (ii) disassemble, decrypt, decompile, reverse engineer or otherwise attempt to derive, obtain or modify the source code of the Licensed Materials nor permit or assist any third party to disassemble, decrypt, decompile, reverse engineer, or otherwise attempt to derive, obtain or modify the source code of the Licensed Materials except as such right may be expressly granted by applicable law; (iii) reproduce, modify or translate of all or part any of the Licensed Materials; (iv) rent, lease or loan the Licensed Materials in any form to any third party or otherwise allow a third party to use the Licensed Materials; or (v) remove, alter or obscure any proprietary notice, labels, or marks on the Licensed Materials. You may not sublicense any of the rights granted to You in this Agreement. You may only install the Licensed Materials for use with the Device. You may not distribute or otherwise provide Licensed Materials to third parties. You are responsible for all use of the Licensed Materials and for compliance with this Agreement. Any breach by You or any user using the Licensed Materials on Your behalf shall be deemed to have been made by You. You acknowledge and agree that iMotions has provided You sufficient information, such that You do not need to reverse engineer any Licensed Materials in any way to permit other products to interoperate with it. You may make one copy of the Licensed Materials solely for internal backup purposes only, except as otherwise expressly permitted by applicable law.

**RESTRICTIONS ON THIRD PARTY USE AND ACCESS.** You agree not to deliver or otherwise make the Software available, in whole or in part, to any third party without iMotions' prior written consent. You agree to use Your best efforts and to take all reasonable steps to ensure that no unauthorized parties have or use the Software and that no unauthorized copy, publication or distribution of the Software, in whole or in part, in any form is made by You or any third party. You agree to notify iMotions of any unauthorized use, copying, publication or distribution of the Software. You acknowledge that unauthorized use, copying, publication or distribution of the Software is harmful to iMotions.

**CONFIDENTIALITY**. As used in this Agreement, "Confidential Information" means any and all information and material that: (i) gives iMotions and/or its Licensors some competitive business advantage or the opportunity of obtaining such advantage or is otherwise confidential or a trade secret; (ii) is marked "Confidential," "Restricted," or "Confidential Information" or other similar marking; (iii) is known by You to be confidential or proprietary; or (iv) from all the relevant circumstances, should reasonably be assumed by You to be confidential or proprietary. The Confidential Information includes the Licensed Materials. Confidential Information does not include any information that You can prove: (i) was already known to You without restrictions at the time of its disclosure by iMotions; (ii) after its disclosure by iMotions, is made known to You without restrictions by a third party having the right to do so; (iii) is or becomes publicly known without violation of this Agreement; or (iv) is independently developed by You without reference to the Confidential Information. Confidential Information will remain the property of iMotions and/or its licensors, and You will not be deemed by virtue of this Agreement or any access to the Confidential Information to have acquired any right, title or interest in or to the Confidential Information. You may not copy any Confidential Information without iMotions' prior written permission. You may not remove any copyright, trademark, proprietary rights or other notices included in or affixed to any Confidential Information. You may not use the Confidential Information for Your or a third party's benefit, competitive development or any other purpose. You agree: (i) to hold the Confidential Information in strict confidence; (ii) to limit disclosure of the Confidential Information to Your own employees having a need to know the Confidential Information for the purposes of this Agreement; (iii) not to disclose any Confidential Information to any third party; (iv) to use the Confidential Information solely and exclusively in accordance with the terms of this Agreement in order to carry out Your obligations and exercise Your rights under this Agreement; (v) to afford the Confidential Information at least the same level of protection against unauthorized disclosure or use as You normally uses to protect Your own information of a similar character, but in no event less than reasonable care; and (vi) to



notify iMotions promptly of any unauthorized use or disclosure of the Confidential Information and to cooperate with and assist iMotions in every reasonable way to stop or minimize such unauthorized use or disclosure. You agree that if a court of competent jurisdiction determines that You have breached, or attempted or threatened to breach, Your confidentiality obligations to iMotions or iMotions' proprietary rights, money damages, iMotions and/or its licensors will suffer irreparable harm and that monetary damages will be inadequate to compensate for such breach. Accordingly, iMotions, in addition to and not in limitation of any other rights, remedies or damages available to it at law or in equity, may seek appropriate injunctive relief and other measures restraining further attempted or threatened breaches of such obligations without requirement to post any bond.

## WARRANTY; DISCLAIMER.

- a. iMotions warrants that, for a period of ninety (90) days from the date of delivery of the Software (the "Warranty Period"), the unmodified Software will, under normal use, substantially perform the functions described in its technical documentation. The warranty period specified in this Section 5.a could be considered a deviation from default warranty periods that may be applicable under law or commercial practice where contractual provisions do not specify a warranty period. You acknowledge that the warranty period specified above is a material commercial term of this Agreement and that the license fees charged by iMotions would have been materially different if the warranty period had been longer.
- b. EXCEPT AS SPECIFICALLY PROVIDED IN THIS SECTION 5, IMOTIONS EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, OR STATUTORY INCLUDING ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, NON-INFRINGEMENT, AND ANY IMPLIED WARRANTIES ARISING FROM STATUTE, COURSE OF DEALING, COURSE OF PERFORMANCE OR USAGE OF TRADE.
- c. IMOTIONS MAKES NO WARRANTY THAT ANY LICENSED MATERIALS WILL OPERATE ERROR-FREE OR IN AN UNINTERRUPTED MANNER. You acknowledge that You are responsible for the results obtained from use of the Software, including the completeness, accuracy and content of such results. You acknowledge further that You are responsible for independent verification and testing of any such results prior to using them in Your business.
- d. iMotions is not responsible for any claimed breaches of the warranty described above caused by: (i) modifications made to the Software by anyone other than iMotions and its subcontractors working at iMotions's direction; (ii) the combination, operation or use of the Software with any items that iMotions did not supply; (iii) Your failure to use any new or corrected versions of the Software made available by iMotions; or (iv) any use other than the Intended Use.

**REMEDY.** iMotions' sole obligation and liability, and Your sole and exclusive remedy under the warranty set forth in Section 5 shall be for iMotions to use commercially reasonable efforts to remedy the problem, or to replace the Software, provided that iMotions is notified in writing of all problems covered by the warranty during the applicable warranty period.

**LIMITATION OF LIABILITY**. If You should become entitled to claim damages from iMotions (including for negligence, strict liability, breach of contract, misrepresentation and other contract or tort claims), iMotions will be liable only for the amount of Your actual direct damages, not to exceed (in the aggregate for all claims) the license fee You paid to iMotions for the Software.

**EXCLUSION OF OTHER DAMAGES**. Under no circumstances will iMotions be liable to You or any other person or entity for any indirect or consequential, incidental, special, exemplary or punitive damages or for any loss of revenue, profit, business, savings or goodwill, even if iMotions has been advised of the possibility of such damages. You are solely responsible and



liable for verifying the accuracy and adequacy of any output from the Licensed Materials, and for any use, reliance on, or other action resulting from use of the output.

**FURTHER PROVISIONS REGARDING LIABILITY.** The limitations of liability set forth herein, including in Sections 8 and 9, will survive and apply notwithstanding the failure of any limited or exclusive remedy for breach of warranty set forth in this Agreement. The parties agree that the foregoing limitations will not be read so as to limit any liability to an extent that would not be permitted under applicable law. The parties agree that the foregoing limitation will not be read to apply to any damages that have been inflicted intentionally, but that the foregoing limitation will be read to apply to gross negligence to the extent permitted under applicable law.

**INDEMNIFICATION**. Each of the parties acknowledges and agrees that by entering into and performing its obligations under this Agreement, iMotions will not assume and should not be exposed to the business and operational risks associated with Your business. You acknowledge that Your use of the Licensed Materials is only a portion of Your overall solution for which You are using the Licensed Materials (the "Solution") and that iMotions is not responsible for the Solution. As between You and iMotions, You are (and iMotions is not) responsible for the success or failure of Your Solution. Accordingly, You agree that You will, at Your expense, indemnify, defend and hold iMotions harmless in all claims and actions that seek compensation of any kind for injury or death to persons and/or for damage to property, and that arise out of or relate to Your Solution or Your use of the Licensed Materials. You also agree to pay all settlements, costs, damages, legal fees and expenses finally awarded in all such claims and actions.

**TAX.** You agree to pay directly or reimburse iMotions and Vendor for any taxes (including, sales or excise taxes, value added taxes, landing fees, import duties and the like), however designated and whether foreign or domestic, arising out of this Agreement, imposed on the Licensed Materials or the use thereof, or iMotions' or Vendor's performance under this Agreement. Notwithstanding the foregoing, iMotions will be solely responsible for its income tax obligations and all employer reporting and payment obligations with respect to its personnel.

**TERM AND TERMINATION**. This Agreement commences on the date on which You execute this Agreement or download, install or use the Software (whichever occurs first) (the "Effective Date") and continues until it is terminated according to the terms of this Agreement or according to the terms of iMotions' standard commercial Agreement. You may terminate this Agreement at any time by destroying or returning to iMotions the Software, together with all copies, modifications and merged portions of the Software in any form. This Agreement and Your License to use the Software shall terminate automatically if You fail to comply with any term or condition of this Agreement or with any terms of iMotions' standard commercial Agreement. Immediately upon termination of this Agreement, You shall destroy or return to iMotions the Software, together with all copies, modifications and merged portify to iMotions in writing that through Your best efforts and to the best of your knowledge all such materials have been destroyed or returned to iMotions and removed from host computers on which Software resided.

**LEGAL COMPLIANCE; RESTRICTED RIGHTS**. The Licensed Materials are provided solely for lawful purposes and use and is limited to the Intended Use. You are solely responsible for, and agree to perform Your obligations in a manner that complies with all applicable national, federal, state and local laws, statutes, ordinances, regulations, codes and other types of government authority (including those governing export control, unfair competition, antidiscrimination, false advertising, privacy and data protection, and publicity and those identifying and procuring required permits, licenses, approvals, and other consents) ("Laws"). If a charge is made that You are not complying with any such Laws, You will promptly notify iMotions of such charges in writing. Without limiting the foregoing, You agree to comply with all applicable U.S. export Laws and applicable export Laws of Your locality (if You are not in the United States), to ensure that no information or technical data provided pursuant to this Agreement is exported or re-exported directly or indirectly in violation of Law or without first obtaining all required authorizations or licenses. You will, at Your sole cost and expense, obtain and



maintain in effect all permits, licenses, approvals and other consents related to Your obligations under this Agreement. You agree, at Your expense, to comply with all foreign exchange and other Laws applicable to You.

**GOVERNING LAW; SEVERABILITY**. This Agreement shall be governed in all respects by the laws of Denmark, without regard to choice-of-law rules or principles. You expressly agree that this Agreement shall not be governed by the U.N. Convention on Contracts for the International Sale of Goods, the application of which is expressly excluded.

**DISPUTE RESOLUTION**. You and iMotions agree that all disputes arising in connection with the present contract will be finally settled under the Rules of Conciliation and Arbitration of the International Chamber of Commerce by three (3) arbitrators appointed in accordance with the said Rules. The language of the arbitration will be English and the venue shall be in Denmark. Judgment upon the award may be entered in any court having jurisdiction thereof or having jurisdiction over the applicable party or its assets. This agreement to arbitrate will not be interpreted to prevent iMotions from seeking appropriate equitable remedies with respect to any breach (or attempted or threatened breach) by You of the license restrictions or Your nondisclosure obligations under this Agreement.

**U.S. GOVERNMENT**<u>**RESTRICTED RIGHTS**</u>. For Products delivered to an agency or instrumentality of the United States Government, the Products and any related information are deemed to be "commercial computer software" and "commercial computer software documentation", and, as specified in FAR 12.212 or DFARS 227.7202, and their successors, as applicable, regulations restrict the Government's rights to use, reproduce or disclose such products in accordance with the terms and conditions of this Agreement.

**NOTICES.** Any notices or other communication required or permitted to be made or given by either party pursuant to this Agreement will be in writing, in English, and will be deemed to have been duly given when delivered if delivered personally or sent by recognized overnight express courier, to the then correct address of the recipient party.

**ASSIGNMENT**. You may not assign or otherwise transfer this Agreement without iMotions' prior written consent. This Agreement shall be binding upon and inure to the benefit of the parties' successors and any permitted assigns.

GENERAL. This Agreement constitutes the entire agreement between the parties, and supersedes all other prior or contemporaneous communications between the parties (whether written or oral) relating to the subject matter of this Agreement. The provisions of this Agreement will be deemed severable, and the unenforceability of any one or more provisions will not affect the enforceability of any other provisions. In addition, if any provision of this Agreement, for any reason, is declared to be unenforceable, the parties will substitute an enforceable provision that, to the maximum extent possible under applicable law, preserves the original intentions and economic positions of the parties. No failure or delay by a party in exercising any right, power or remedy will operate as a waiver of that right, power or remedy, and no waiver will be effective unless it is in writing and signed by the waiving party. If a party waives any right, power or remedy, the waiver will not waive any successive or other right, power or remedy the party may have under this Agreement. Any provision of this Agreement that imposes or contemplates continuing obligations on a party will survive the expiration or termination of this Agreement. You agree to promptly pay or reimburse iMotions or its Vendor, as applicable, for all costs and expenses, including all reasonable attorneys' fees, related to any breach of Your obligations under this Agreement. iMotions reserves the right to modify this Agreement in connection with any enhancement, update, modification or new version of the Software.

**LANGUAGE**. The language of this Agreement is English and all notices given under this Agreement must be in English to be effective. No translation, if any, of this Agreement or any notice will be of any effect in the interpretation of this Agreement or in determining the intent of the parties. The word "*including*" and its derivatives (such as "include" and "includes") mean including without limitation; this term is as defined, whether or not capitalized in this Subscription Agreement.



**THIRD PARTIES**. This Agreement is not intended nor will it be interpreted to confer any benefit, right or privilege in any person or entity not a party to this Agreement. Any party who is not a party to this Agreement has no right under any Law to enforce any term of this Agreement.

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