

From: noreply@salesforce.com <noreply@salesforce.com>
Sent: Tuesday, September 9, 2025 10:07 AM
To: XXXXXXXXXXXXXXXX
Subject: Confirmation 2251400158RE: Intelliflex initialization failure [ref:!00DE00JTml.!500cw0K0dMY:ref]

Dear XXXXXXXXXXXX,

I wanted to let you know that we have received the PO is good order and field service has been dispatched. The engineer will reach out to schedule an appointment.

Kind regards,
XXXXXXXXXXXX, MSc.
Technical Support Associate II EMEA
Luminex - A DiaSorin Company

Office: +31 73 800 1900
EMEA Toll-free: +800-29-39-49-59 / US Toll-free : +1-877-785-2323
support@luminexcorp.com
www.diasorin.com

From: XXXXXXXXXXXXXXXX
Sent: Monday, September 8, 2025 4:07 PM
To: supportgroup@luminexcorp.com
Cc: XXXXXXXXXXXXXXXX
Subject: Order 2251400158

Hello,

Attached please find our order No. 2251400158/156.

Please send me a confirmation, or let me know if you need anything else from us.

Thank you, and best regards,

XXXXXXXXXXXXXXXXXX

Charles University

First Faculty of Medicine

Katerinska 32, 120 00 Prague 2

+420 XXXXXXXXXXXXXXXX

www.lf1.cuni.cz