

**STANDARD GROUND HANDLING AGREEMENT
SIMPLIFIED PROCEDURE**

ANNEX B.1.0 LOCATIONS, AGREED SERVICES, FACILITIES and CHARGES
to the Standard Ground Handling Agreement (SGHA) of January 2013 (hereinafter referred to as the
"Annex B 1.0" and/or the "agreement")

Between

and

Having its principal office at

Czech Airlines Handling, a.s. (CSAH)

Praha 6, Aviatická 1017/2, PSČ 16008

Registered in the Commercial Register maintained by the
Municipal court in Prague, section B, insert 17139

VAT reg. No. : CZ699003361

acting through: Jiří Jarkovský, Chairman of the Board of Directors
and Michal Soukup, Vice-Chairman of the Board of Directors

Hereinafter referred to as "the Handling Company"

Both the Handling Company and the Carrier may be hereinafter referred to as the "Party(ies)"

This Annex	:	B.1.0
For the location (s)	:	PRG
Is valid from	:	01-08-2017
Until	:	31-07-2020
And replaces	:	CW1958176

PREAMBLE:

This Annex B is prepared in accordance with the simplified procedure whereby the Carriers and the Handling Company agree that the terms of the Main Agreement and Annex A of the SGHA of January 2013, as published by the International Air Transport Association shall apply as if such terms were repeated here in full.

By signing this Annex B the parties confirm that they are familiar with the aforementioned Main Agreement and Annex A.

PARAGRAPH 1 - GROUND HANDLING SERVICES AND CHARGES

1.1 For a single ground handling consisting of the arrival and the subsequent departure at agreed timings of the same aircraft, the Handling Company shall provide the services of Annex A listed below at the rates stipulated in Paragraph 1.1.1.

SECTION 1. MANAGEMENT FUNCTIONS

1.1 Representation

1.2 Administrative Functions

1.2.3 Prepare, forward, file and retain for a period specified in the Annex B, messages/reports/statistics/documents and perform other administrative duties in the following areas.

(b) passenger services

(c) ramp services

(d) load control

(e) flight operations

(f) cargo services

(h) support services

(k) other, daily monitoring reports

1.2.4 Maintain the Carrier's manuals, circulars, and other operational documents connected with the performance of the services. (acc. to Carrier's instruction)

1.3 Supervision and/or Co-ordination

1.3.6 Meet aircraft upon arrival and liaise with crew.

1.3.8 Verify despatch of operational messages.

1.3.9 Note irregularities and inform the Carrier.

1.4 Station Management

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SECTION 2. PASSENGER SERVICES

2.1 General

2.1.1 Inform passengers and/or public about time of arrival and/or departure of Carrier's aircraft and surface transport.

2.1.2 Make arrangements for, transfer and transit passengers and their baggage and inform them about services available at the airport.

2.1.3 When requested by the Carrier,

(a) Provide

special equipment, facilities and specially trained personnel, for assistance to

1. unaccompanied minors. (on request and recharge)

3. VIPs. (on request at extra charge)

(b) Arrange for

2. persons with reduced mobility (PRMs)

5. deportees.

2.1.4 (a) Provide passenger assistance when flights are interrupted, delayed or cancelled. Such assistance shall include:

1. Meal vouchers
2. Rebooking (acc. to ATO Next MINI via CBO or CRU concerning the Carrier)

(b) Arrange

3. Transportation (at extra recharge)
4. Hotel accommodation (at extra charge)
5. Personnel (subject to staff availability)

2.1.7 Report to the Carrier any irregularities discovered in passenger and baggage handling.

2.1.8 (a) Provide

3. transfer counter(s)
4. lounges facilities (at extra charge)
5. set up of Carrier specific items, such as but not limited to carpets, mobile signage, queuing control stanchions (specific items provided by Carrier, requirements to be specified – subject to A/P policy)

(b) Arrange for

1. check-in counter(s) (at extra charge)
2. service counter(s) (at extra charge)

2.1.9 Perform the following ticketing/sales functions – services including points (a), (b), (c), (d) **according to ATO Next MINI specifications mentioned in Attachment XY of this SGHA, procedures taken into account in handling performance**

- (a) reservations
- (b) issuance of transportation documents
- (c) ancillary services
- (d) e-ticketing

2.2 Departure

2.2.1 Perform pre-flight editing

2.2.2 Check and ensure that tickets are valid for the flight(s). The check shall not include the fare.

At the following locations:

- (a) check-in area
- (c) transfer counter
- (d) gate

2.2.3 (a) Check travel documents for the flight(s) concerned.

In the event that the Handling Company does not have access to the information that verifies visa validities the Handling Company will not have liability. The Handling Company shall not be liable for immigration fines in the event of non-bona fide travel documents or other events which are outside of their control.

(b) Enter passenger and/or travel document information into Carrier's and/or government system.

At the following locations:

1. check-in area
3. transfer counter
4. gate

2.2.4 (a) Weigh and/or measure checked and/or cabin baggage,

(b) Record baggage figures for:

1. initial flight.
2. subsequent flight(s).

At following locations:

- (a) check-in area
- (c) transfer counter
- (d) gate

2.2.5 Excess baggage

- (a) determine excess baggage
- (b) issue excess baggage ticket
- (c) collect excess baggage charges - [REDACTED]
- (d) detach applicable excess baggage coupons

At the following locations:

1. check-in area

4. gate [REDACTED] [REDACTED] subject to DCS capability credit/debit cards only)

2.2.6 Tag

- (a) checked baggage
- (b) cabin baggage for:

- 1. initial flight.
- 2. subsequent flight(s).

At the following locations:

- (a) check-in area
- (d) gate (DAA)

2.2.7 Effect conveyance of checked baggage to the baggage sorting area

At the following locations:

- (1) (a) check-in area

2.2.8 Effect conveyance of Out of Gauge (OOG) checked baggage to the baggage sorting area

At the following locations:

- (a) check-in area

2.2.10 (a) Carry out the Carrier's seat allocation or selection system

- (b) Issue boarding pass(es)
- (c) Detach applicable flight coupons for:

- 1. initial flight.
- 2. subsequent flight(s).

At the following locations:

- (a) check-in area
- (c) transfer counter
- (d) gate

2.2.11 Handle

- (a) Denied Boarding process
- (b) Denied Boarding Compensation (only vouchers via Altea)

At the following locations:

- 1. check-in area
- 4. gate

2.2.12 Direct passengers

- (a) through controls to departure gate (through airport information system)

2.2.13 Handle upgrade / downgrade functions

At the following locations:

- (a) check-in area
- (d) gate

2.2.14 Handle standby list

At the following locations:

- (a) check-in area
- (d) gate

2.2.15 At the gate perform

- (a) verification of cabin baggage
- (b) boarding process
- (c) reconciliation of passenger numbers with aircraft documents prior to departure

2.2.16 (a) collect

- (b) reconcile

(c) handle and forward to Carrier transportation documents (flight coupons, or other flight related documents) uplifted from departing passengers

2.3 Arrival

2.3.1 (b) Arrange for

opening/closing aircraft passenger doors – night stop [REDACTED]nly), technician of CSAT

2.3.4 Handle lost, found and damaged property matters.

- (a) Provide

- 1. acceptance of baggage irregularity reports
- 2. entering of data into baggage tracing system (Worldtracer)

3. maintaining baggage tracing system files for period specified in Annex B
6. handling of communications with passengers

2.4 Inter-modal Transportation by rail, road or sea

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SECTION 3. RAMP SERVICES

3.1 Baggage Handling

- 3.1.1 Handle baggage in
1. baggage sorting area.
- 3.1.2 Prepare for delivery onto flights
(a) bulk baggage
(b) ULDs
- 3.1.3 Establish the number and/or weight of
(a) bulk baggage
(b) built-up ULDs
and provide the load control unit with the information
- 3.1.4 Offload
(a) bulk baggage
(b) ULDs.
- 3.1.5 Prioritise baggage delivery to claim area.
- 3.1.6 Deliver to claim area
(a) baggage
(b) Out of Gauge (OGG)
- 3.1.7 Transfer baggage
(a) Provide
(b) Arrange for
1. Sortation of transfer baggage.
2. Storage of transfer baggage prior to despatch (storage time limits to be specified in Annex B).
3. transport of transfer baggage to the sorting area of the receiving carrier.
- 3.1.8 Handle crew baggage.

3.2 Marshalling

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3.3 Parking

- 3.3.1 (a) Provide
(b) Position and/or remove
wheel chocks.
- 3.3.2 (a) Provide
(b) Position and/or remove
1. landing gear locks. at extra charge
2. engine blanking covers. at extra charge
6. safety cones.

3.4 Ancillary Items

- 3.4.1 (a) Provide
(c) Operate
1. ground power unit – on request (60 minutes included)
(b) Arrange for
4. heating unit – on request at extra charge
3. cooling unit – on request at extra charge
5. air start unit – on request at extra charge

3.5 Ramp to Flight Deck Communication

- 3.5.1 Provide headsets.
3.5.2 Perform ramp to flight deck communication

- (a) during pushback.
- (b) during tow-in.
- (c) during engine starting.
- (d) for other purposes.

3.6 Loading and Unloading

- 3.6.1 (a) Provide
(c) Operate

1. passenger steps – [REDACTED] in case of remote parking 2 stairs, in case of parking at the gate 1 additional stair for the rear door.

- (b) Arrange for
3. loading bridges (provided by Airport Authority)

3.6.2 (b) Arrange for

1. passenger transport between aircraft and airport terminal (s)

3.6.3 (a) Provide

- (c) Operate
equipment for loading and/or unloading.

3.6.4 (a) Provide
delivery and pick-up of

1. Baggage
2. Mobility devices – subject to Airport regulation
at aircraft doors or other agreed points (DAA)

3.6.5 (a) Provide

- (b) Arrange for
assembly and transport of

1. baggage
2. general cargo (between aircraft and warehouse at extra charge)
3. special shipments (between aircraft and warehouse at extra charge)
4. mail (between aircraft and warehouse at extra charge)
5. documents (btw a/c and terminal)
6. company mail between agreed points on the airport (between a/c and terminal)

3.6.6 (a) Unload aircraft, returning lashing materials to the Carrier.

- (b) Load and secure Loads in the aircraft

- (c) Redistribute Loads in aircraft.

- (e) Report final load distribution to the Load Control unit.

3.6.7 Open, close and secure aircraft hold doors.

- (a) aircraft lower deck

- (b) aircraft main deck

3.6.9 (b) Arrange for

safeguarding of all Loads requiring special handling during (on request)

1. loading/unloading
2. transport between aircraft and designated point on the airport

3.7 Safety Measures

- (b) arrange for

1. attendance of airport fire services at aircraft (according to airport procedures) – special dedicated agent at extra charge

3.7.2 Perform visual external safety/ground damage inspection of

- (a) doors and panels and immediate surrounding

1. immediately upon arrival

2. immediately prior departure

and communicate the results to flight crew or Carrier's representative

3.7.3 Check that all doors and access panels are properly closed and locked.

3.8 Moving of Aircraft

3.8.1 (a) Provide

1. Push-back of aircraft (1 action per turnaround included)
2. Towing of aircraft between other points (on request at extra charge)

4. Wing-walker(s) (on request)

3.8.2 (b) Towbar to be provided by the Handling Company (only for B737 and A320)

(c) Store and maintain towbar(s) provided by the Carrier – only at extra charge

3.9 Exterior Cleaning

3.9.1 Arrange for performance of cleaning in accordance with Carriers written instructions of

(a) flight deck windows – on request and recharge

3.10 Interior Cleaning

3.10.1 Clean - according to specifications in SLA – Service level Agreement that forms an integral part hereto.

(a) flight deck, if specified, under the control of a person authorised by the Carrier

(b) passenger and crew compartments (other than flight deck)

2. dispose of litter.

4. wipe tables

5. seats, seat back pockets and passenger service units

6. floors

7. empty refuse bins

8. surfaces in pantries, galleys (sinks, working surfaces, ovens and surrounds) and toilets

(wash basins, bowls, seats, mirrors and surrounds)

9. remove, as necessary, any contamination caused by airsickness, spilled food or drink and offensive stains

3.10.2 Remove and dispose of

(a) litter/waste

3.10.3 Perform cabin dressing

(b) Arrange seat belts

(d) Replace head rests

1. Materials provided by the Carrier

3.11 Toilet Service – not applicable for

3.11.1 (a) Provide on request at separate charge

1. Servicing (empty, clean, flush and replenish fluids).

3.12 Water Service – not applicable for

3.12.1 (a) Provide – on request at separate charge

1. Draining tanks.

2. Replenish tanks (water standard as specified in Annex B)

3. Water quality tests. (according to the legislation of the Czech Republic)

3.13 Cabin Equipment

3.13.1 Rearrange cabin by

(c) repositioning

Adapting armrests and central folding tables, C/cl only

3.14 Storage of Cabin Material

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3.15 Catering Ramp Handling

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3.16 De-Icing/Anti-Icing Services and Snow/Ice Removal (on request at separate charge)

3.16.2 Perform “pre” de/anti-icing inspection and advise flight crew or Carrier representative of results.

3.16.3 Perform clear ice check

3.16.4 (a) Provide

1. anti-icing units.

2. de-icing units.

3.16.5 Provide de-icing/anti-icing fluids

- 3.16.6 Remove frost, ice and snow from aircraft using de-icing fluid. Fluids to receive purity and contamination inspection prior to use.
- 3.16.7 Apply anti-icing fluid to aircraft.
- 3.16.8 Supervise performance of de-icing/anti-icing operations.
- 3.16.9 Perform final inspection after de-icing/anti-icing operations and inform flight crew of results.
- 3.16.10 Complete documentation as per Carrier's instructions

SECTION 4. LOAD CONTROL AND FLIGHT OPERATIONS

4.1 Load Control

- 4.1.2 (a) Process
(b) Sign

Documents and information, including but not limited to, loading instructions, load and trim sheets, Captain's load information and manifests where:

2. Handling Company is performing inputs/updates when Load Control is performed by the Carrier or third party

4.2 Communications

- 4.2.1 Inform all interested Parties concerning movements of the Carrier's aircraft.
- 4.2.2 (a) Compile, receive, process and send all messages in connection with the services performed by the Handling Company. The Handling Company is authorized to use Carrier's originator code or double signature procedure
(b) Inform the Carrier's representative of the contents of such messages
- 4.2.3 (a) Provide
(b) Operate
means of communication between the ground station and the Carrier's aircraft.

4.3 Flight Operations

- 4.3.1 Inform the Carrier of any known project affecting the operational services and facilities made available to its aircraft in the areas of responsibility as specified in Annex B.
- 4.3.2 (a) Provide
(b) Arrange for
meteorological documentation and aeronautical information
1. at the airport location as defined in Annex B
- 4.3.3 (a) Provide
(b) Arrange for
Delivery of flight operations related documentation to the aircraft and obtain signature of the pilot-in-command, where applicable
1. at the airport location as defined in Annex B
- 4.3.4 (a) Analyse the operational conditions and prepare
(b) request
make available the operational flight plan according to the instructions and data provided by the Carrier
- 4.3.7 Provide the crew with a briefing
- 4.3.8
(c) Deliver
1. the fuel order (for [redacted] lled in by the technician)

4.4 Crew Administration (not for [redacted])

- 4.4.5 Liaise with
1. crew layover hotel(s)
 2. crew transportation company
 3. on crew call and pick-up timings

SECTION 5. CARGO AND MAIL WAREHOUSE SERVICES

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SECTION 6. SUPPORT SERVICES

6.1 Accommodation

6.2 Automation/Computer Systems

6.2.1 (b) Arrange for

(c) Operate

computer hardware and other equipment to enable access to

1. Carrier's system

6.2.2 Perform the following functions in

(a) Carrier's system

for

1. Training.

2. Passenger reservations and sales

3. Passenger service

4. Baggage reconciliation. (Provided by Airport Authority)

(b) Handling Company's system

5. Baggage tracing. (WorldTracer)

6.5 Ramp Fuelling/Defuelling Operations

6.5.1 Liaise with ramp fuel suppliers.

6.5.9 Deliver the completed fuel order to the Carrier's designated representative.

6.6 Surface Transport

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6.7 Catering Services—Liaison and Administration

6.7.1 Liaise with the Carrier's catering supplier.

SECTION 7. SECURITY

7.1 Passenger and Baggage Screening and Reconciliation

7.1.1 (a) Provide

2. security questioning (range to be specified)

7.1.2 (b) Arrange for

2. screening of transfer baggage.

3. screening of mishandled baggage.

7.1.4 (a) Provide

1. identification of passengers prior to boarding.

2. reconciliation of boarded passengers with their baggage.

4. offloading of baggage for passengers who fail to board the aircraft.

SECTION 8. AIRCRAFT MAINTENANCE

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1.1 Handling Specifications and Charges

For the performance of the above mentioned items from Annex A, the Handling Company shall charge the Carrier for a single ground handling consisting of the arrival and subsequent departure at agreed timings of the same aircraft at the rate mentioned here below:

Aircraft type	
BEH	
F70/E170/E175/ATR72/ CRJ700	
AT42/E145/CRJ100	
E190/ /CRJ1000/ F100 /AR8	
A318	
A319/B73W	
A320/B73H	
A321/B73J	

1.2 Handling in case of technical landing for other than commercial purposes will be charged at 50% of the above rates, provided that a physical change of load is not involved.

1.3 Handling in case of return to ramp will not be charged extra, provided that a physical change of load is not involved.

1.4 Handling in case of return to ramp involving a physical change of load will be charged as for handling in case of technical landing in accordance with Sub-Paragraph 1.2 of this Annex.

1.5 In case of handled flight already ended and later on cancelled, handling will be fully paid.

Flight cancellation less than 12 hours before STD: 100%, flight cancellation less than 24 hours before STD: 50% of the rates in Paragraph 1.1.

1.6 No extra charges will be made for providing the services on Sundays and on legal holidays.

1.7 Flights with delayed arrival to PRG over 120 minutes after STA shall be charged according to manhours overtime.

1.8 Surcharge 10% shall be applied for flight– operated between 22.00 LT – 06. LT.

PARAGRAPH 2 - ADDITIONAL SERVICES AND CHARGES

2.1 All services not included in paragraph 1 of this Annex, and/or additional services to the charges of paragraph 1.1.1 will be charged as mentioned below:

SERVICE	TYPE OF SERVICE / EQUIPMENT	UNIT	
2.1.3 (a)(1)	Unaccompanied minors UMNMR	per action	
2.1.3 (a)(3)	VIP assistance	Per PAX	
2.1.8 (a)(4)	Lounge facilities	Per PAX (up to 120 min. stay)	
2.1.8 (b)(1)	Check-in counters – to be recharged monthly to Carrier by the Handling Company at actual cost without disbursement	1 counter for 20 min. (per one impulse)	
3.3.2 (b) (1)	Position and/or remove landing gear locks Dedicated trained staff	One night stop	
3.3.2 (b) (2)	Position and/or remove engine blanking covers	One night stop	
3.4.1 (a)(1,2)	GPU (on request) – first 90 minutes included	per 30 min	

3.4.1 (a)(c) (3)(4)	Cooling / Heating (remote stand only)	Per 30 min
3.4.1 (a)(c)(5)	Air Starter Unit 270 ppm	Per start/action
3.6.5	Cargo, mail & documents transport between a/c and warehouse and vice versa	Per turnaround
3.8.1 (b)(2)	Towing aircraft between other points (between Terminal 1 and Terminal 2)	Per action
3.8.2 (c)	Store and maintain towbar(s) provided by the Carrier – [REDACTED] only	Per one maintenance check
3.11	Toilet Service	Per action (ad hoc)
3.12	Water Service	Per action (ad hoc)
3.12.1 (a) (1)	Toilet and Water Draining	One night stop (scheduled)
	DE- ICING SERVICES	
	BEH	Per action
	F70/E170/E175/ATR72/ CRJ700	Per action
	AT42/E145/CRJ100	Per action
	F100	Per action
	E190/CRJ1000/AR8	Per action
	A318	Per action
	A319/B73W	Per action
	A320/B73H	Per action
	A321/B73J	Per action
	De-icing/Anti icing liquid type I.(100%)	Per litre
	De-icing/Anti icing liquid type II.(100%)	Per litre
	Warm water consumption	Per 1 m3

All other services and equipment not specifically listed in this Annex B will be charged for at the Handling Company's local rates prevailing at the same time such services are performed. A work order duly signed by either the Station representative or the Pilot will be produced along with the invoice. Should the work order not be produced, the invoice could be rejected.

2.2 In case of any discrepancies between the SGHA and OR price list, rates in SGHA shall prevail.

2.3 The all charges specified by this Annex B do not include value added tax (VAT) and any other charges, fees, or taxes imposed or levied by any authority or the third party against the Carrier or the Handling Company in connection to the provision of services herein which will be levied additionally and borne by Carrier, if applicable. Each party shall be responsible for its own corporate taxes imposed by the state of tax residence of any party or by international tax law no matter if such taxes are administered by the other contracting party.

PARAGRAPH 3 - DISBURSEMENTS

3.1 Any disbursements made by the Handling Company on behalf of the Carrier will be reimbursed by the Carrier at cost price plus an accounting surcharge of [REDACTED] (except check-in desk rental).

3.2 In accordance with Sub-Article 6.2 in the main agreement the following infrastructural charges, baggage sorting charges, concession fees and other charges will be recharged at costs to the carrier.

Changes will be communicated to the Carrier according to paragraph 8.

PARAGRAPH 4 - SUBCONTRACTING of SERVICES

4.1 In accordance with Sub-Article 3.1 of the Main Agreement the Handling Company may subcontract the services of this Annex B 1.0 as stated in the point 4.2 of this paragraph.

4.2 The Handling Company subcontracts the following Services of Annex A:

Section(s)	Subcontractor(s)
2.1.3 (2) PRM PAX 3.6.2 (b) (1) Transport for passengers - buses 3.6.1 (b) (3) Loading bridges	Letiště Praha a.s., K letišti 6/1019, 160 08 Praha 6, Czech Republic VAT Reg. No.: CZ 699003361

PARAGRAPH 5 - LIMIT of LIABILITY

5.1 The limit of liability referred to in Sub-Article 8.5 of the Main Agreement shall be as follows:

Aircraft Type	Limit of Liability (per incident)
EMB 170 /190	250.000 US\$
ERJ 145	250.000 US\$
CRJ 1000/700 /100	250.000 US\$
ATR 42 /72 /	100.000 US\$
Narrow Body (F70/E170/E175/E190/A318/A319/A320/A321/B737 all types)	750 000 US\$
Wide body (A330/A340/A350/A380/ B777/B787/B747)	1 500 000 US\$

PARAGRAPH 6 - SETTLEMENT OF ACCOUNTS

6.1 In accordance with Sub-Article 7.1 of the Main Agreement, the Handling Company shall invoice the Carrier monthly for all charges, in **CZK**, exclusive of taxes and dues.

6.2 Notwithstanding Sub-Article 7.2 of the Main Agreement, Carrier shall settle the invoice in **CZK** within thirty (30) days from the date of invoice issuance, by wire transfer to the bank account notified by the Handling Company as per the references below:

Handling Company:	Czech Airlines Handling, a.s.
Account currency:	CZK
Name of the Bank:	Citibank Europe plc.
Bank Address:	Bucharova 2641/14, 158 02 Prague 5, Czech Republic
Beneficiary:	Czech Airlines Handling, a.s.
Číslo účtu :	2061480107/2600
IBAN:	CZ30 2600 0000 0020 6148 0107
SWIFT/BIC:	CITICZPX

[REDACTED]

[REDACTED]

[REDACTED]

6.3 The invoice shall at least specify:

- the accurate description of the services invoiced, including the date, the quantity and the corresponding charges as per this Annex B, the unit selling price exclusive of VAT.
- the flight and/or truck numbers
- the aircraft registration
- the airport fees and royalties

6.4 In case of delay in payment the Handling Company is entitled to claim interest of the late payment 0.2% from the respective sum of the invoice for every delayed day.

6.5 In case of any breach of terms of payment by the Carrier the Handling Company reserves the right to provide handling services only upon cash or credit card payment for every single turnaround and / or, upon the Handling Company's own discretion, pre-payment for handling services for every single turnaround and/or to refuse to provide handling services until all debts are fully settled up. Once all debts are settled up the further payment method (i.e. cash/credit card payment and/or pre-payment) is subject to Handling Company's discretion. Both parties shall then seek in good faith to resolve the disputed amount(s). Upon the resolution of any disputed amount the Carrier shall promptly pay the balance due to the Handling Company.

6.6 In case it becomes obvious to the Handling Company that the Carrier will not honour its payment obligation (insolvency, bad reputation regarding payment behaviour, any overdue payments...), which depends on and is subject to the consideration of the Handling Company, the Handling Company is based on its own discretion either entitled to refuse to provide handling services in the full extent or the Handling Company shall provide handling services only upon cash or credit card payment for every single turnaround and/or pre-payment for handling services.

6.7 The handling charges agreed upon do not include any VAT whatsoever. VAT will be included in the invoices according to applicable Czech and European legislation effective when services have been performed.

6.8 The handling agent shall invoice within 5 working days after the end of the month. Each party shall bear their own expenses and bank fees related to the wire transfer.

Fines and violations as described in Paragraph 11 of this Annex B will be settled on a monthly basis. The Carrier will send a detailed statement of items charged to the Handling Company. The Handling Company will send an invoice or issue a credit note to the Carrier to be settled according to the conditions in paragraph 6.2

[REDACTED]

[REDACTED]

[REDACTED]

PARAGRAPH 7 - DURATION, TERMINATION, and MODIFICATIONS

7.1 Notwithstanding Article 11.4 and 11.5 of the Main agreement, this Annex B 1.0 shall be valid and effective from 01 August 2017 until 31 July 2020, with an option mutually agreed to extend the contract to 31 July 2022. Should any special applicable laws stipulate that this Annex B. becomes effective as of the particular day at the earliest and such a particular day is subsequent to the day of the signature of this Annex B 1.0, this Annex B 1.0 becomes effective on such particular day at the earliest regardless of the date of its signature. The Parties hereby agree that part of SLA in the extend of the Attachment D becomes effective as of 1st November 2017 (this date hereinafter referred to as the "Postponed effectiveness"). With reference to the previous sentence the Parties hereby agree that as of the date of Postponed effectiveness of aforesaid articles Standard Transportation Document Service Agreement (STDSA) valid from 1st August 2012 cease to exist in its entirety. In case of termination the termination notice shall be delivered in written form by either Party to the other Party at latest 90 days before the expiration date.

7.2 Notwithstanding Article 11.11 and 11.12 of the Main Agreement, the prices in this Annex B 1.0 will be valid until 31st July 2018 with annual CPI escalation capped at 2,5%, applicable from 01 August 2018. The increase will be based on CPI development in the Czech Republic for preceding 12 months.

7.3 Should the Airport Authority introduce any fees which are unknown at present and beyond control of the Handling Company (e.g.: BRS, check-in counters fee, concession fee etc.) the Handling Company reserves the right to recharge those fees to the Carrier at cost and on transparency basis - with 30 days previous notice to the Carrier.

7.4 Notwithstanding Sub-Article 11.4 and 11.5 of the Main Agreement the early termination of this Annex B 1.0 shall apply exclusively if the Handling Company Constantly fails to perform the services as agreed between Parties by this Annex B 1.0 and/or if the Carrier shall not fulfil the agreed payment terms. In case of non-fulfillment of any quality standards, the Handling Company is obliged to take actions aimed at improving the level of quality. It is the Carrier's duty to notify the Handling Company of any standards not being fulfilled. This notification must be made in writing, providing the Handling Company with all information required for the improvement.

If in the opinion of the Carrier acting in good faith, the Handling Company fails to provide a consistently satisfactory level of service, the Carrier reserves the right to provide the Handling Company written notice that correction is required within thirty (30) days. Should the Handling Company fail to correct the situation within thirty (30) days, then the Carrier may terminate this Annex B 1.0 on an additional thirty (30) days' notice. The Carrier is entitled to cancel (temporary or permanent) only a specific part of the services. The handling rate will be mutually agreed, reflecting the changes.

7.5 This Annex B 1.0 can be terminated or suspended by the Carrier with no penalties in case Carrier no longer operates to PRG. In that case the Carrier will inform the Handling Company by proper notification of this decision at least three months before such suspension becomes effective. Nevertheless, any suspensions conditions described in the sub articles 11.7 to 11.10 of the Main Agreement remain in full force and effect.

7.6 The Carrier retains the right to request renegotiation of rates

- should another Member of the [REDACTED] operations at PRG involving synergies.
- In case of change of services as described in paragraph 1.1 requested by carrier
- In case of change of cost structure, either within the handling company or the infrastructural environment

PARAGRAPH 8 - NOTIFICATION and COMMUNICATION

8.1 In accordance with sub-article 11.3 of the Main Agreement, any notice required or communication to be given by one party under this Annex B 1.0 shall be deemed properly given if sent by Email or certified mail, and addressed to the appropriate party at its address or to its fax number, as appropriate, as set forth below:

[REDACTED]

[REDACTED]

[REDACTED]

PARAGRAPH 9 - TRAINING

9.1 Training

The Handling Company's personnel will hold adequate, current training and qualifications in accordance with IATA regulations (including, but not limited to the handling of dangerous goods). All expenses related to such training are borne by the Handling Company.

If the Handling Company's employees require specific training at the Carrier's request, with respect to the services provided under this annex B, the training will be provided by the Carriers. The training shall be provided on site, unless otherwise requested by the carriers.

If the training is conducted on site, all expenses related to the trainer shall be borne by the carriers. Training room, staff cost (including cost of meals and accommodation if necessary) will be borne by the Handling Company.

In case of off-site training, all expenses related to the trainer and training equipment, plus travel cost relating to the staff being trained (excluding accommodation and meals) with the exception of salary cost shall be borne by the Carriers. Salary costs of the staff being trained off- site shall be borne by the Handling Company.

Any recurrent training related to the Carriers procedures necessitated by the Handling Company's staff turnover and/or newly hired staff is under the sole responsibility and at the costs and expenses of the Handling Company.

9.2 Security – General

The Handling Company shall ensure that the members of its staff are fully professional and honest. The handling company shall ascertain that they have not incurred judicial or administrative convictions. The Handling Company agrees to provide staff with training with respect to security measures on stations.

During its assignment, the Handling Company agrees to require the members of its staff to comply with all police, Airport Authority and customs formalities and with the Carriers security measures. In the event of a default, The Handling Company shall advise the Carriers thereof immediately.

[REDACTED]

[REDACTED]

9.3 Security training

The Handling Company will provide training with respect to security measures on stations to the members of its staff involved in the performance of the services defined under this Annex B.

The Handling Company and the Carriers agree to establish and maintain the necessary contacts for monitoring the security training of the employees performing such services.

The Handling Company shall appoint a correspondent who shall be in charge of the security training in relation to such employees, and notify he/her contact details to the Carriers Regional Manager with the consent of the Carriers security Chief Officer.

Such training shall comply with the safety measures required by applicable legislation and those required by the carriers and relating to the services provided for under this Annex B. However, as the carriers does not exercise control over the manner of application of the training provided by the handling company, it shall bear no liability in respect thereof, directly or indirectly, notwithstanding Sub-Articles 8.1(d) and 8.5 of the Main Agreement. The Handling Company, which shall be subject to a disclosure duty, shall remain the sole supervisory authority in charge of its own staff, including with respect to the management of security training.

The Handling Company agrees to provide the Carriers Regional Manager with the consent of the Chief security Officer of the Carriers with the training program by activity of its employees involved in the performance of the services defined under this Annex B.

For its temporary and/or fixed-term staff, the handling company agrees to provide initial training with respect to security measures on station, leading to a personal test in writing. For staff hired on permanent contracts, the handling Company agrees to provide, in addition to initial training, supplementary training in the period according to local legislative and respective EU regulations, also leading to a personal test in writing.

The Handling Company will make available a list of names of all its trained employees performing services covered by this Annex B to:

- The Carriers Security Chief Officer,
- [REDACTED] Vice-President for security,
- French Directorate of Civil Aviation
- Carriers Regional Manager

PARAGRAPH 10 - SERVICE DELIVERY STANDARD

10.1 The Handling Company agrees to deliver the Services in accordance with the procedures as outlined in this Agreement and Service Level Agreement in order to achieve the standards set out. The Service Level Agreement is an integral part of this Annex.

10.2 The Service Level Agreement can be modified upon 30 days written notice to Handling Company. In the event changes to the Service Level Agreement would materially impact Handling Company's cost to provide the services pursuant to this Annex, Handling Company will discuss material changes with Carrier and renegotiate the handling rates as agreed by both parties.

PARAGRAPH 11 - VIOLATIONS, FINES

11.1 Fines levied against the Carrier by any Government agencies or bodies, or local authorities, resulting from provable acts or omissions of the Handling Company, including but not limited to security errors, record keeping, inadequate training, manpower shortages, failure to follow regulations, will be paid or reimbursed by the Handling Company for the full amount of the fine.

11.2 In accordance with article 2.2.3(a) of Annex A to this Annex B 1.0, it is understood that the Handling Company shall indemnify the carrier strictly limited to the following cases and to the amount of the immigration fines paid; (I) passport with expired validity, (II) no Visa (when Visa required), (III) expired Visa (when Visa required) and (IV) names on travel documentation do not match).

PARAGRAPH 12 - COMMUNICATIONS

12.1 The Handling Company shall be entitled to use the Carriers' originator code in all messages dispatched on behalf of the Carrier.

[REDACTED]

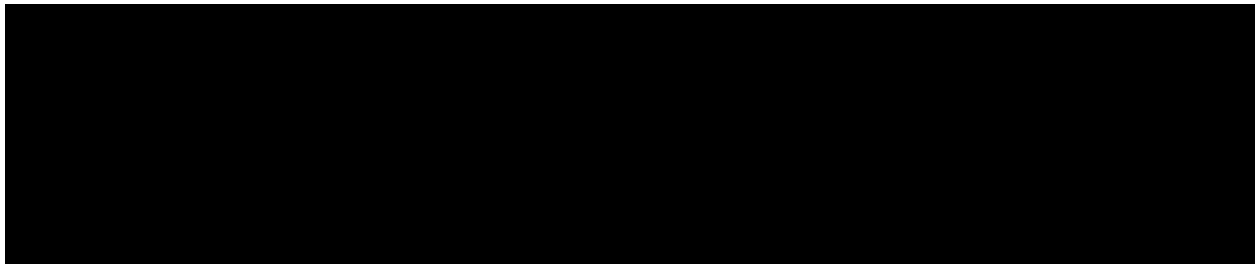
[REDACTED]

PARAGRAPH 13 - EASA-AIR OPERATIONS

13.1 As indicated in the EC 965/2012 - EASA Air Operations, the quality support system of the Carrier must ensure that operational and maintenance activities comply with the specified standards. These regulations clearly point out that the Carrier, who employs other Companies for certain Services, must designate somebody responsible for ensuring that each subcontractor respects the required standards. Taking the above into account, the Carrier will be able to check the following items, on the spot, with the Handling Company:

Control of quality	Guarantee of quality
Quality support system and manual	Quality surveys
Operational procedure	Method of control
Training and retraining	Correction of deviations
Traceability	Quality of security

The persons designated for this control will be the Carrier's Station local or regional manager, the quality assurance department and the department management outstations. In case of non-conformity, and if corrective measures are not taken within a period of 7 days from the Carrier's warning sent by registered letter with acknowledgement of receipt, the Carrier can terminate the contract according to article 11 of the Main Agreement. Any deviations identified by the Handling Company should be notified without delay to the Carrier care of the above-mentioned



13.2 If any of the EASA –AIR operations are in contradiction with applicable Czech laws and regulations, the Handling Company will not be held responsible and in such case(s) will follow Czech laws and regulations. However, such law and regulations shall be disclosed to the Carrier.

PARAGRAPH 14 – HANDLING REQUIREMENTS AND RIGHT to AUDIT

14.1 The Handling Company must possess all necessary permits, licenses and authorizations to perform aircraft ground services at the Václav Havel Airport Prague, Ruzyně (PRG).

14.2 It will be the Handling Company's responsibility to pay all social contributions (e.g. fees, taxes, charges etc.) resulting from social legislation, labour and foresight of the Handling Company's directors, officers, agents, servants, employees, subcontractors etc. including insurance and work accidents.

14.3 The Carrier shall have the right to plan joint audits (conducted by the Carrier and the Handling Company) or independent audit. Exact audit dates to be always coordinated with the Handling Company in advance of 30 days at least.

PARAGRAPH 15 – ANTI-BRIBERY LAW

15.1 Handling Company warrants and undertakes that it has complied and will to comply with applicable laws, regulations, codes and sanctions relating to anti-bribery and anti-corruption ("Anti-Bribery Law"). In particular, Handling Company hereby undertakes that it has not and will not, offer, promise, give, authorize, solicit or accept any undue pecuniary or other advantage of any kind in any way connected with the Agreement which constitute an illegal practice under Anti-Bribery Law.



[REDACTED]

15.2 Handling Company procures that any person who has performed or will perform services for or on its behalf in connection with this Agreement will comply with Anti-Bribery Law. Handling Company will not enter into any agreement with any person in connection with this Agreement, unless such agreement contains undertakings on the same terms as contained in this Article. Also, such agreement is only concluded on the basis of prior written approval of [REDACTED]

15.3 Handling Company agrees to keep accurate books, accounts, records and invoices in connection with this Agreement and agrees that [REDACTED] is entitled with the help of auditors if it deems necessary, to audit all books, accounts, records and invoices and accompanying documentation of Sponsor for compliance with Anti-Bribery Law in the context of this Agreement and that Handling Company will cooperate fully in such audit.

15.4 Handling Company shall notify [REDACTED] immediately of any breach of any of the aforementioned undertakings contained within this Article of which it becomes aware and undertakes to cooperate with [REDACTED] in any required investigation in the context thereof.

15.5 Handling Company's failure to comply with Anti-Bribery Law and any of the provisions of this Article will be deemed to be a material breach of this Agreement entitling [REDACTED] to suspend or withhold payments due to the Agreement and/or terminate the Agreement

15.6 In case of failure to comply with any Anti-Bribery Law and/or with the present Article, Handling Company will hold [REDACTED] harmless of any action, claim and/or will indemnify [REDACTED] of any amount paid, of whatever nature, arising or resulting from this violation. In no event will [REDACTED] be held liable for any action or act from Handling Company resulting in such violation.

PARAGRAPH 16 - DATA PROTECTION

16.1 The Handling Company undertakes to use the information to which it gains access as a result of this agreement, specifically including all information in Carriers DCS and/or any other system which contains information concerning the Carrier's passengers or customer lists and pricing information, only for the purposes specified in this agreement, and shall otherwise keep all such information strictly confidential and shall use such information for no other purpose. The Handling Company agrees to utilize appropriate physical, logistical and informational safeguards, and appropriate password administration procedures, in order to ensure that Carrier's information remain secure.

Additionally, except as is strictly necessary to perform the terms of this agreement, the Handling Company shall not pass on or disclose any data concerning the Carrier's passengers to third parties. The Handling Company shall comply with all applicable laws governing the protection of personal data. The Handling Company may make disclosure pursuant to requirements of a governmental agency or disclosure required by operation of law, provided that the Handling Company shall give the Carrier reasonable advance notice to contest such requirement of disclosure.

16.2 The Handling Company will release and indemnify the Carrier for any liability arising out of any breach of applicable data protection laws, which results from a violation of the duties contained in this section.

PARAGRAPH 17 - PROPRIETARY INFORMATION

17.1 In the course of performing services under this Agreement, it is possible that the Handling Company and the Carrier may obtain access to confidential and proprietary information of their respective affairs, such as passenger or customer lists and pricing information, software and hardware ownership, rights to use, and return restrictions. Both parties agree that if it acquires such information it shall maintain such information in confidence, shall not use such information for any purpose other than performing the obligations under this Agreement and shall not disclose such information to a third party during the term of this Agreement and for two (2) years after the termination or expiration of this Agreement, unless one party has obtained the prior written consent of the other party. Either party may make disclosure pursuant to requirements of a governmental agency or disclosure required by operation of law, provided that the one party shall give the other reasonable advance notice to contest such requirement of disclosure. These obligations shall not apply to information that has become generally available to the public by the act of one who has the right to disclose such information without violating any right of the party to this agreement or the person or entity to which such information.

██████████ ██████████ ██████████

17.2 With respect to that fact that the Handling Company is a part of holding company structure the Carrier agrees that the Handling Company shall be entitled to disclose this Annex B 1.0 and/or any information contained herein and/or any information obtained under and/or in connection with this Annex B 1.0 to Český Aeroholding, a.s., Corporate ID No.: 248 21 993, with its registered seat in Prague 6, Jana Kašpara 1069/1, Postal Code 160 08, Czech Republic ("CAH") and to all entities (including its directors, officers and employees), in which as of the date of such disclosure Český Aeroholding directly or indirectly owns a share.

PARAGRAPH 18 - PCI-DSS COMPLIANCY

18.1 The Handling Company possesses or otherwise stores, processes or transmits cardholder data on behalf of ██████████ ("Data") for the purpose of the Agreement and therefore falls within the scope of PCI DSS. As a consequence, the Handling Company acknowledges and accepts that the Handling Company is responsible for the security of the Data it possesses, including the functions relating to storing, processing, and transmitting of the Data.

18.2 Handling Company has therefore achieved and shall maintain PCI DSS compliance against the latest version of PCI DSS published on the PCI SSC website. As evidence of compliance, the handling company will provide, when requested by ██████████ and at least annually, a current attestation of compliance signed by a PCI Qualified Security Assessor (QSA).

18.3 Should the Handling Company no longer be PCI DSS compliant, they shall immediately, and, in any case, no longer that seven (7) days from discovery of the non-compliance, notify ██████████ in writing and inform ██████████ of the steps being taken to remediate said non-compliance.

18.4 Handling Company shall use all reasonable precautions, including but not limited to physical, software, and network security measures, and employee training and supervision, to prevent anyone other than ██████████ ██████████ or its authorized employees from monitoring, using, gaining access to or learning the import of the Data, protect appropriate copies of the Data from loss, corruption or unauthorized alteration, and prevent the disclosure of ██████████ and ██████████ passwords and other access control information to anyone other than authorized ██████████ ██████████ and ██████████'s employees.

The Handling Company will periodically test and re-evaluate the effectiveness of such precautions.

18.5 Handling Company will immediately notify ██████████ and ██████████ of any violation of the precautions here above or of any incident of any nature whatsoever related to the Data. Notwithstanding the foregoing, the Handling Company and its employees may use, process, view the contents of or monitor ██████████ and ██████████ Data to the extent necessary for the handling Company to perform its obligations under this Agreement.

18.6 Handling Company will erase or destroy all media under its control containing copies of the Data not later than 7 days after the processing of such Data, except where special circumstances, of which handling Company has given ██████████ and ██████████ written notice, warrant longer retention.

Data Ownership

The Handling Company has no property interest in, and may assert no lien on or right to withhold from ██████████ and ██████████ any Data it receives from, receives address too, or stores on behalf of ██████████ and ██████████

18.7 All records, data and files stored by the Handling Company as archives of ██████████ and ██████████ Data including the media on which they are stored, are the exclusive property of ██████████ and ██████████ and the Handling Company may assert no lien on or right to any of the same.

Handling Company will conspicuously mark all such archival storage media as ██████████ and ██████████ property. At ██████████ ██████████ and ██████████ request, Handling Company will promptly deliver to ██████████ and ██████████ and, if requested, destroy any other remaining copies that ██████████ and ██████████ will no longer need.

██████████ ██████████
██████████

18.8 If the Handling Company is served a warrant, subpoena or any other order or request from a government body or any other person for any record or files of ██████████ and ██████████ the Handling Company will, as soon as reasonably practicable and not in violation of any law, deliver to ██████████ and ██████████ a copy of such warrant, subpoena, order or request and will not, without ██████████ and ██████████ prior consent, comply with the same unless and until required to do so under applicable law.

18.9 ██████████ and ██████████ may at any time and without notice perform audits in order to assess the handling Company's compliance with the terms and conditions of this Agreement, and, more specifically, PCI DSS standards. The audit may be performed by ██████████ and ██████████ or an independent third party, at Handling Company's own costs, in Handling Company's premises. Audits shall be limited to areas that reasonably relate to the Handling Company's ability to perform its obligations under this Agreement and shall be conducted as to avoid any disruption of the Handling Company's business and activities.

PARAGRAPH 19 - CONFIDENTIALITY

19.1 Each party shall protect the terms of this co-operation and all information from the other party which is clearly designated in writing as confidential by using the same degree of care, but no less than a reasonable degree of care, as it takes to preserve and safeguard its confidential information of similar nature. Confidential information shall only be used for the purpose for which it was disclosed, and may be shared internally only on a need to know basis.

PARAGRAPH 20 - EMERGENCY RESPONSE PLAN

20.1 Article 1, Sub Article 1.6 of the IATA Main agreement will be amended to include the following narrative after the first paragraph and before the second paragraph:
"In the event of an accident or incident involving the Carriers aircraft which causes the Carriers to activate its Emergency Plan ("Plan"), the Handling Company will utilize the Plan in responding to such situation and to assist survivors and families. The Carriers, at its expense, will provide the initial and recurrent training (manpower and training material) for the Handling Company's personnel with respect to the Plan."
A copy of the "Carriers Emergency Plan" for ██████████ and ██████████ will be provided to the Handling Company.

PARAGRAPH 21 - SAFETY MANAGEMENT SYSTEM

21.1 The Handling Company and its subcontractors comply with the requirements of a Safety Management System (SMS).
The SMS involves the following requirements:

- A Safety Policy and Safety Management System that supports "Just Culture" reporting;
- Safety Performance Targets;
- SMS training appropriate to the function for all staff
- Adherence to applicable national and international regulations;
- Unprompted and timely information sharing on operational, occupational, environmental occurrences with the carriers
- Access to the subcontractor's organization for quality audits/inspections by the carriers
- Access to the subcontractor's organization for investigations by the carriers into occurrences involving the carriers with the purpose to identify safety hazards and to address deficiencies in the interest of safety, and not to attribute blame.

The Handling Company shall allow the Carrier to access its SMS at all reasonable times, and by appointment.

PARAGRAPH 22 –IT

In the scope of the contract for handling the ██████████ flights, the carriers will provide to the Handling Company the IT technical means to use the DCS "Altea DC Airline" to process the flights departing from PRG. In this case, no fee will be charged to the Handling Company by Carriers

For this [REDACTED] will:

1. Adapt
 - a. Telecom link to access to DCS Altea DC carriers
 1. already done for the Cute environment ;
 2. must be requested by handler to [REDACTED] IT for own handler workstations.
 - b. Software on the workstations at the airport
 1. already done for the Cute environment ;
 2. must be requested to [REDACTED] IT for own handler workstations. Handler will have to provide that server infra compliant to the Carriers 3rd parties' solution for Altea DC and Own-ITs.
 2. Install a server infrastructure as well as an automatic update procedure of Altea DC Airline [REDACTED] for workstations.
 3. Provide procedure with contacts, to cover both technical & functional assistance.
 4. Ensure training of agents on Altea DC Airline Carriers
 5. Provide secured access codes for the usage of Altea DC Airline Carriers

Handling Company commits to:

1. If they have their own workstations, proceed to necessary upgrades and changes on its workstations, ensuring their compatibility with the software Altea DC Airline [REDACTED]
2. If they have their own workstations, provide the contact of a technical person for local technical assistance.
3. Use the software Altea DC Airline in the sole and only purpose stipulated on the contract of handling the [REDACTED] flights.
4. Will not give away or sell, to a third company, the software Altea DC [REDACTED] airline installed by [REDACTED] on its workstations.
5. Will protect the confidentiality of the secured access codes allowing the access to the system Altea DC Airline [REDACTED] and all other [REDACTED] applications used by the handler
6. Will protect the integrity of the programs Altea DC Airline [REDACTED] and all other [REDACTED] applications used by the handler, installed on the workstations.

Technical & Functional Support:

1. [REDACTED] Technical Helpdesk
2. [REDACTED] Functional Support (JFS)
3. [REDACTED] Technical Support

PARAGRAPH 23 - LAW and ARBITRATION

23.1 Notwithstanding Article 9 of the main Agreement, the Handling Company and the Carrier agree that in the event of disagreement or dispute concerning the scope, meaning, construction or effect of this agreement, the Parties will work to resolve the disagreement or dispute between them. In accordance with Article 12 of the Main Agreement, courts for the resolution of disputes shall be the Courts of Czech Republic.

Amendments to this agreement shall be performed in written form.

23.2 In accordance with Article 12 of the Main Agreement, this Annex B shall be governed by and interpreted in accordance with the laws of the Czech Republic, Act No. 89/2012, Civil Code, as amended, in particular.

23.3 This agreement is signed in English. Translation of this agreement in any other language may be made, however, in case of any discrepancy and/or inconsistency between English version and the translated version the English version shall prevail.

PARAGRAPH 24 - MISCELLANEOUS

24.1 The Handling Company notifies the Carrier and the Carrier acknowledges that the Handling Company is a legal entity referred to in Section 2 para. 1 point n) of the Act no. 340/2015 Coll., on special conditions for the effectiveness of some contracts, publication of these contracts and register of

contracts (hereinafter as „**Register of Contracts Act**“) and according to the Register of Contracts Act private law contracts concluded with the Handling Company are subject to the publication in the register of contracts, a public administration information system administered by the Ministry of the Interior of the Czech Republic. Both Parties hereby agree with publication of this Annex B as amended in the register of contracts with the exception of the facts that constitute business secrets.

24.2 The Parties hereby declare that the text in the:
Annex B 1.0 of SGHA dated on 1st August 2017: Carrier's identity (in the heading, header/footer, wording and signature page), in Sub-Paragraph 6.3. of Paragraph 6 "Settlement of Accounts", in Sub-Paragraph 8.1 of Paragraph 8 "Notification and Communication", charges in Sub-Paragraph 1.1 of Paragraph 1 "Ground Handling Services and Charges", charges in Sub-Paragraph 2.1. of Paragraph 2 "Additional Services and Charges", Subcontractors identity in Sub-Paragraph 3.1. of Paragraph 3 "Subcontracting of Services" accounting surcharge in Sub-Paragraph 6.3. of Paragraph 6 "Disbursements", contacts in Sub-Paragraph 13.1 of Paragraph 13 "Easa-Air Operations"

Service Level Agreement dated on 1st August 2017 : Carrier's identity (in the heading, header/footer, wording and signature page)

Standard Transportation Document Service Agreement (STDSA) dated on 1st August 2012 : Carrier's identity (in the heading, header/footer, wording and signature page, rates, service fees and other commissions and contacts of Carrier's representative in Sub-Paragraph 2.2. of Paragraph 2 "Ticketing Services and Charges", accounting surcharge in Sub-Paragraph 4.1. of Paragraph 4 "Disbursements", Sub-Paragraphs 7.2, 7.5 and 7.6 of Paragraph 7 "Reporting and Settlement of Account", Sub-Paragraph 8.1 of Paragraph 8 "Contractual Notification".

form a **trade secret** within the meaning of Section 504 of Act No. 89/2012 Coll., Civil Code, as amended. Parties hereby jointly declare their obligation to protect a trade secret specified hereinabove appropriately.

24.3 Acceptance with reservation: Section 1740 par.3 of the Act No. 89/2012 Coll. Civil Code as amended shall not apply to this agreement which means, that no contract will be entered by means of a confirmation letter or by acceptance of contract draft with amendment or modification which does not significantly modify the agreement. Any contract in order to be effective under this procedure has to be concluded in writing between the Parties and bear the wet signature of authorized representatives of the Parties and delivered to the other Party (unless the binding law provides for a more strict form). Provider shall not have any legal obligation to any interested Party unless and until the agreement has been fully executed by authorized representatives of the Parties and delivered.

24.4 Business practice: This entire agreement contains any and all rights, duties and obligations of the Parties and no other such rights or duties arising from relationship of obligation due to the business practice (trade usage) prevalent in the particular field of business shall apply to them. In relation to the above Sections 545 and 558 of the Act No. 89/2012 Coll. Civil Code, as amended shall not apply to this agreement.

24.5 For avoidance of doubt Section 557 (contra proferentem rule) of the Act No. 89/2012 Coll. Civil Code, as amended shall not apply to this agreement. Expressions (terminology) used in this agreement (draft of business contracts, negotiation) shall be interpreted according to the meaning usually attributed to it, by a person who is in the same position as the person to whom the expressions is directed. Expressions (terminology) used in this agreement (draft of business contracts, negotiation) shall also be interpreted according to the meaning usual in such agreement.

24.6 The Parties agree that Section 1765 and Section 1766 of the Act No. 89/2012 Coll. Civil Code, as amended shall not apply to this agreement. The Parties hereby assume the risk of change to the agreement circumstances and the occurrence of unforeseen events.

An integral part of this Annex B 1.0 forms Service Level Agreement that is attached hereto.

[Redacted]

[Redacted]

[Redacted]

For the Handling Company Czech Airlines Handling, a.s.:

Date : 28th July 2017

At : Prague

[Redacted]

For [Redacted]

[Redacted]

[Redacted]

[Redacted]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]