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| Pre-shipment Notification We are pleased to confirm your items are being prepared for dispatch for order **#01010767**. The item(s) that will be included in this shipment are listed below**and you will receive a tracking number in a separate email shortly**. |
| **Items prepared for dispatch**   |  |  |  | | --- | --- | --- | | **Product Code** | **Description** | **Qty** | | **FLO-MIN114** | Minion Or Gridion Flow Cell R10 Version | 2 | | **FLO-FLG114** | Flongle Flow Cell (r10 Version) | 12 | | **EXP-FSE002** | Flongle Sequencing Expansion | 1 | | **EXP-NBA114** | Native Barcoding Auxiliary V14 | 1 | |
| If you have any queries regarding this shipment or order, please contact customer services via email [XXXXXXXXX](mailto:support@nanoporetech.com) or call **+44 (0)XXXX (UK)** or **+1 (212XXXX**  **Returning Flow Cells**  Flow cells that have been used should be returned to us – you can find information on how to do this [here](https://myaccount.nanoporetech.com/account/returns).  Thank you, **Oxford Nanopore**  Oxford Nanopore Technologies,  Gosling Building, Edmund Halley Road, Oxford Science Park, OX4 4DQ, UK |