

From: Customer Support <CustomerService@metabion.com>
Sent: Monday, March 6, 2023 1:05 PM
To: Orders <orders@jh-inst.cas.cz>
Cc: MS <MS@metabion.com>
Subject: AW: our Order 002230050 / your Quotation QU0023462

Dear [REDACTED],

Thank you for your mail.

I added your mail address to the account of [REDACTED]. From now on you will also receive the order confirmation mail and the shipping notification mail.

Please note that we do not mention the shipping costs in the order confirmation in general. We have several customers which change the shipping address during the synthesis process and then the shipping costs change. Therefore, they are only mentioned in the original invoice. The shipping costs for the J. Heyrovsky Institute are 15€ for each dispatch.

Best regards,

[REDACTED]

SALES MANAGER



CUSTOMER SUPPORT

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