

**Master Service Agreement XBID Solution – Exhibit 5 XBID-DSA Hosting - Attachment 5B -  
Service Level Agreement – Hosting Version 5**

**Confidential**

**Final**

**XBID-DSA Hosting**

**Attachment 5B**

**Service Level Agreement - Hosting**

**Version 5**

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**Master Service Agreement XBID Solution – Exhibit 5 XBID-DSA Hosting - Attachment 5B - Service Level Agreement – Hosting Version 5**

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**Table of Contents**

Section 1	Scope of the document.....	4
Section 2	Performance of the XBID Solution .....	5
2.1	RTS Performance KPIs, RTS3 slice A Performance KPIs, RTS 'degraded scenario' Performance KPIs and RTS3 slice B Performance KPIs as described in Exhibit 20, Section 3.....	5
2.2	Limitations to the Performance Commitment .....	5
2.3	Measurement and observation.....	6
2.3.1	Observation period .....	6
2.3.2	Measurement period.....	6
2.3.3	Reporting period .....	6
2.3.4	Definition of Measured Response Times and Process Flow Overview .....	7
2.3.5	Concurrency Control, Serialization and Parallel Execution.....	9
2.3.6	Restrictions of performance measurement .....	10
Section 3	Service Level: Service availability .....	10
Section 4	Service Level: Incident Management Availability .....	11
Section 5	Service Level: Incident Remediation .....	11
5.1	Initial Report Time (IRT) .....	11
5.2	Service Resolution Time (SRT).....	12
5.3	Problem Resolution Time (PRT) .....	12
5.4	Mean Time between Failures (MTBF) for hardware components.....	13
Section 6	Service Level: Shipping Module .....	13
Section 7	Service Credit Scheme.....	15
7.1	Service Credit program.....	15
7.2	Service Credit calculation method.....	15

Initial of DBAG
--------------------

**Master Service Agreement XBID Solution – Exhibit 5 XBID-DSA Hosting - Attachment 5B - Service Level Agreement – Hosting Version 5**

**Confidential**

**Final**

- 7.3 Performance Service Credit points..... 15
- 7.4 Monthly Service Credit points..... 16
- 7.5 Service Credit tables ..... 17
  - 7.5.1 Service Credit table – RTS Performance KPIs, RTS3 slice A Performance KPIs, RTS ‘degraded scenario’ Performance KPIs and RTS3 slice B Performance KPIs as described in Exhibit 20 (*Boundaries of Service*), Section 2 ..... 18
  - 7.5.2 Service Credit table – XBID Service availability ..... 19
  - 7.5.3 Service Credit table – Service Resolution Time (SRT) ..... 19
  - 7.5.4 Service Credit table – Problem Resolution Time (PRT)..... 21

Initial of DBAG
--------------------

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Final

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Initial of  
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Section 2 Performance of the XBID Solution

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2.2 Limitations to the Performance Commitment

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Initial of  
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### 2.3 Measurement and observation

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Initial of DBAG
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Service Level Agreement – Hosting Version 5**

**Confidential**

**Final**

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Initial of DBAG
--------------------

Master Service Agreement XBID Solution – Exhibit 5 XBID-DSA Hosting - Attachment 5B -  
Service Level Agreement – Hosting Version 5

Confidential

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Initial of  
DBAG



Master Service Agreement XBID Solution – Exhibit 5 XBID-DSA Hosting - Attachment 5B - Service Level Agreement – Hosting Version 5

Confidential

Final

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Initial of  
DBAG

Master Service Agreement XBID Solution – Exhibit 5 XBID-DSA Hosting - Attachment 5B - Service Level Agreement – Hosting Version 5

Confidential

Final

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Initial of  
DBAG

Master Service Agreement XBID Solution – Exhibit 5 XBID-DSA Hosting - Attachment 5B - Service Level Agreement – Hosting Version 5

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Initial of  
DBAG

Master Service Agreement XBID Solution – Exhibit 5 XBID-DSA Hosting - Attachment 5B - Service Level Agreement – Hosting Version 5

Confidential

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Initial of DBAG
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Master Service Agreement XBID Solution – Exhibit 5 XBID-DSA Hosting - Attachment 5B - Service Level Agreement – Hosting Version 5

Confidential

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Initial of  
DBAG

**Master Service Agreement XBID Solution – Exhibit 5 XBID-DSA Hosting - Attachment 5B -  
Service Level Agreement – Hosting Version 5**

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<sup>1</sup> As referred to in the minutes of the DG Energy escalation meeting on May 23<sup>rd</sup> 2016

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Section 7 Service Credit Scheme

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Initial of  
DBAG

Master Service Agreement XBID Solution – Exhibit 5 XBID-DSA Hosting - Attachment 5B -  
Service Level Agreement – Hosting Version 5

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Final

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Initial of  
DBAG



Master Service Agreement XBID Solution – Exhibit 5 XBID-DSA Hosting - Attachment 5B -  
Service Level Agreement – Hosting Version 5

Confidential

Final

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Initial of  
DBAG

Master Service Agreement XBID Solution – Exhibit 5 XBID-DSA Hosting - Attachment 5B - Service Level Agreement – Hosting Version 5

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Initial of  
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Master Service Agreement XBID Solution – Exhibit 5 XBID-DSA Hosting - Attachment 5B - Service Level Agreement – Hosting Version 5

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Initial of  
DBAG

Master Service Agreement XBID Solution – Exhibit 5 XBID-DSA Hosting - Attachment 5B - Service Level Agreement – Hosting Version 5

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Initial of  
DBAG

Master Service Agreement XBID Solution – Exhibit 5 XBID-DSA Hosting - Attachment 5B -  
Service Level Agreement – Hosting Version 5

Confidential

Final

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Initial of  
DBAG