

**Master Service Agreement XBID Solution – Exhibit 4 XBID-DSA Maintenance - Attachment 4C - ICT  
Service Governance Structure – Maintenance – Version 2**

**Confidential**

**XBID-DSA Maintenance**

**Attachment 4C**

**ICT Service Governance Structure - Maintenance**

**Version 2**

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## Section 1 Scope of the document

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## Section 2 Governance Structure

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## Section 3 Service Operation

### 3.1 Communication between the Parties

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### 3.2 Communication Channels

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**Section 4 Joint Steering Committee Maintenance**

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## Section 5 Quality Assurance and Release Management

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### Section 6 Roles

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