From: Simona Oľhová < <u>Simona.Olhova@osu.cz</u>> Sent: Tuesday, November 1, 2022 9:57 AM

To: Libuše Staníčková < Libuse. Stanickova@osu.cz >

Subject: FW: FW: Article: Using fiction to improve intergroup attitudes: testing indirect contact interventions in a school context Reference: 10.1007/s11218-022-09708-4 - Ticket ID [#7318981]

From: Open Research Support < orsupport@springernature.com >

Sent: Monday, October 31, 2022 3:55 PM **To:** Simona Ol'hová <Simona.Olhova@osu.cz>

Subject: Re: FW: Article: Using fiction to improve intergroup attitudes: testing indirect contact interventions in a school context Reference: 10.1007/s11218-022-09708-4 - Ticket ID [#7318981]

Dear Dr. Oľhová,

Thank you for contacting Springer Nature.

Please accept our apologies for the delayed response.

I'm afraid we are still unable to agree with the order.

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If you have any questions, please do not hesitate to contact us quoting your Ticket ID [#7318981].

With kind regards,

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Allen Angelo Perfecto

Global Open Research Support Specialist Author Service

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On Wed, 26 Oct at 11:38 AM , Simona Oľhová < simona.olhova@osu.cz> wrote: Dear Mr. Perfecto,

Thank you for your reply – I am sending further clarification from the university. Please, could you kindly check if it gives you more information and hence it would be possible to send us acceptance of the sent document?

I am aware it is non standard situation but unfortunately it is administrative procedure of the university. $\ \ \ \ \$

S pozdravom, Mgr. Simona Oľhová, PhD.