

Terms and conditions for (in-company) group courses

Validity

This offer is valid for three months after it has been sent, unless otherwise agreed.

Agreement

The moment of agreement is taken to be the moment you agree to this offer by email.

Start of the course

Your course can start two weeks after the moment of agreement, unless otherwise agreed.

Cancellation

Cancellation only by email to zakelijk@uvatalen.nl.

If you stop a training course early, the costs of any lessons not taken will be reserved as credit, which will cease to be valid 24 months after the moment of agreement. You can use this credit to take a new training course of your choice up to two years after the moment of agreement. Lessons scheduled for within 48 hours of cancellation will be charged in full.

It is possible to cancel a lesson, provided that notification is given at least 48 hours in advance. The cancelled lesson can then be rescheduled. If a lesson is cancelled less than 48 hours before its scheduled time, we will consider it to have been given and will be charged in full.

House rules

If your course takes place at UvA Talen, students must comply with the house rules of the Gijsbert van Tienhoven building. One of these rules is that bicycles, including folding bikes, are not allowed in the building. You are also not allowed to bring pets into the building. The house rules can be consulted on request.