

## Lokša Jiří

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**Od:** sales@lansweeper.com  
**Odesláno:** pátek 4. března 2022 14:25  
**Komu:** Makalová Andrea  
**Předmět:** RE: I want to renew my license [ ref:\_00D1tqhAh\_5006NGrvue:ref ]

Hi Andrea,

Thank you for contacting us regarding your Lansweeper renewal.

Your Lansweeper 2500 assets license is up for renewal on **April 27**.  
You can renew the license at EUR 2.500,00.

However, we often see the need for additional assets as each year passes. Many customers find it most convenient to add more assets at the time of the renewal. Will you need to increase your asset limit in 2022? If so, feel free to let me know and adjust the order in our system.

If you need to verify or update your payment details, please follow this link: <https://store.lansweeper.com/447/p/316905035-BjEsG6VNDd81RXcYMVcI>

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Important information:

- There is no need to start a new subscription to replace your current order.
- The billing contact will receive an email including all details upon renewing.

The billing contact email address currently in our system is 'Andrea.Makalova@eli-beams.eu.'  
If you wish to change this to another company email address, please let us know, and we will update your billing information.

If I can be of further assistance, I would be happy to oblige.

Kind regards,

JULIANA VALENCIA

Renewal Sales Specialist  
Juliana.Valencia@lansweeper.com

----- Original Message -----

**From:** Andrea Makalov [andrea.makalova@eli-beams.eu]  
**Sent:** 3/03/2022 1:00  
**To:**  
**Subject:** I want to renew my license

The following information was provided:

- email: andrea.makalova@eli-beams.eu
- first\_name: Andrea

- last\_name: Makalov
- company: Institute of Physics
- phone: +420 601 088 747
- employee\_count: 999
- country: Czech Republic
- state:
- request: I want to renew my license
- subquestion: 271556718
- description: Hello

ref:\_00D1tqhAh.\_5006NGrvue:ref