

Raith B.V., De Dintel 27, 5684 PS Best, The Netherlands

Institute of Scientific Instruments
of the ASCR (Academy
of Sciences of the Czech Republic)
Attn: [REDACTED]
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Kralovopolska 147
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Raith B.V.
De Dintel 27
5684 PS Best
The Netherlands
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www.raith.com

Date: 18.03.2022
Contact Person: [REDACTED]
Phone: [REDACTED]
Email: [REDACTED]

Quotation 11220034

Reference: Proposal Software Only Contract
Serial Number: 1-00B-045

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Dear [REDACTED]

Thank you for having a service contract with us for your EBPG system.

The new coverage period of the service contract will start shortly.

We are pleased to provide you our quotation and inform you on the fee applicable for the new period.

The service activities will be provided as per the original service contract conditions and coverage.

I trust that I have been at your service with this information and look forward to receiving your order.

Please do not hesitate to contact us in case you have questions.

Art.Nr.	Article	Quantity	Price	Total/ EUR
208002	Flex Contract	1 pcs	8.250,00	8.250,00

Software Only Service Agreement
Coverage Period: 11.07.2022-31.12.2022

Net value				8.250,00 EUR
Total Net Value				8.250,00 EUR
VAT	0,00%			0,00 EUR
Total				8.250,00 EUR



FM 35126

Managing Director
Walter van de Pol

Chamber of Commerce
Eindhoven 33286867

VAT Number
NL001751773B01

ABN AMRO N.V.
IBAN: NL28 ABNA 0247 4414 30
BIC: ABNANL2A

Art.Nr.	Article	Quantity	Price	Total/ EUR
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GENERAL TERMS AND CONDITIONS FOR RAITH BV SERVICE CONTRACTS

apply as per document no. 141006 (October 2014) plus the following additions:

Quotation Validity: This quotation is valid for 60 days from issuing date.

Pricing: If not mentioned differently, prices are in Euro and based on 2022 service rates and advance payment, excluding taxes and duties.

Limitations on Service Obligations:

Equipment issues: Raith's obligation to provide services hereunder shall not extend to any equipment failure or defect resulting directly or indirectly (as determined in Raith's sole discretion), from:

- a. Customer's failure to maintain utility and environmental requirements set forth in the Raith Technical Description document;
- b. Electrical failure(s) unrelated to the Equipment;
- c. Malfunctions due to obvious abuse of Equipment;
- d. Using procedures or materials that may damage the system;
- e. Damage due to vandalism, explosion, flood, fire, weather or environmental conditions;
- f. Any equipment that has been installed, repaired or altered by persons not authorized by Raith;
- g. Equipment moved or relocated from its original location without prior authorization by Raith.

Training: Additional training of Customer's personnel on system operation is not included, but may be purchased separately.

Products of Operation/Contamination:

The costs and responsibility for disposal of by products resulting from Equipment operation remains that of Customer. Raith reserves the right to reject any replaced parts or components returned to Raith that pose a hazard or have not been properly decontaminated.

Customer Responsibilities:

Access to System: The Customer will be responsible for providing system access for Raith personnel upon their arrival at the service site. The Customer will provide a representative, during the hours of 8 AM to 5 PM, who is familiar with the proper operation of the system and has knowledge of the maintenance issues.

Data Safeguarding: The Customer is responsible for implementing appropriate safeguards of data and programs. Proper backup of data and programs are the Customer's responsibility and are not covered by this Agreement. Software or System

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damage as a result of "computer virus" corruption is not covered.

Proprietary Software: Customer shall take all reasonable measures to control and protect the distribution of, and access to, Raith proprietary software and User Manuals that are provided with the System.

Daily Maintenance: Customer shall take care of the day-to-day maintenance of the System according to the instructions given in the relevant Technical Maintenance and Service Documentation. The Customer shall handle the System carefully and protect it against damage, including especially adverse environmental influences, humidity and dust. The Customer has to make sure that the environmental conditions as outlined in the Pre-installation requirements are constantly met. The Customer shall not make or allow to be made any modifications or additions to the System without Raith's written consent.

For and on behalf of
Raith B.V.


Field Service Manager EMEA
tel. +31 499 729 134
email: 

This offer has been generated automatically and is valid without signature.