

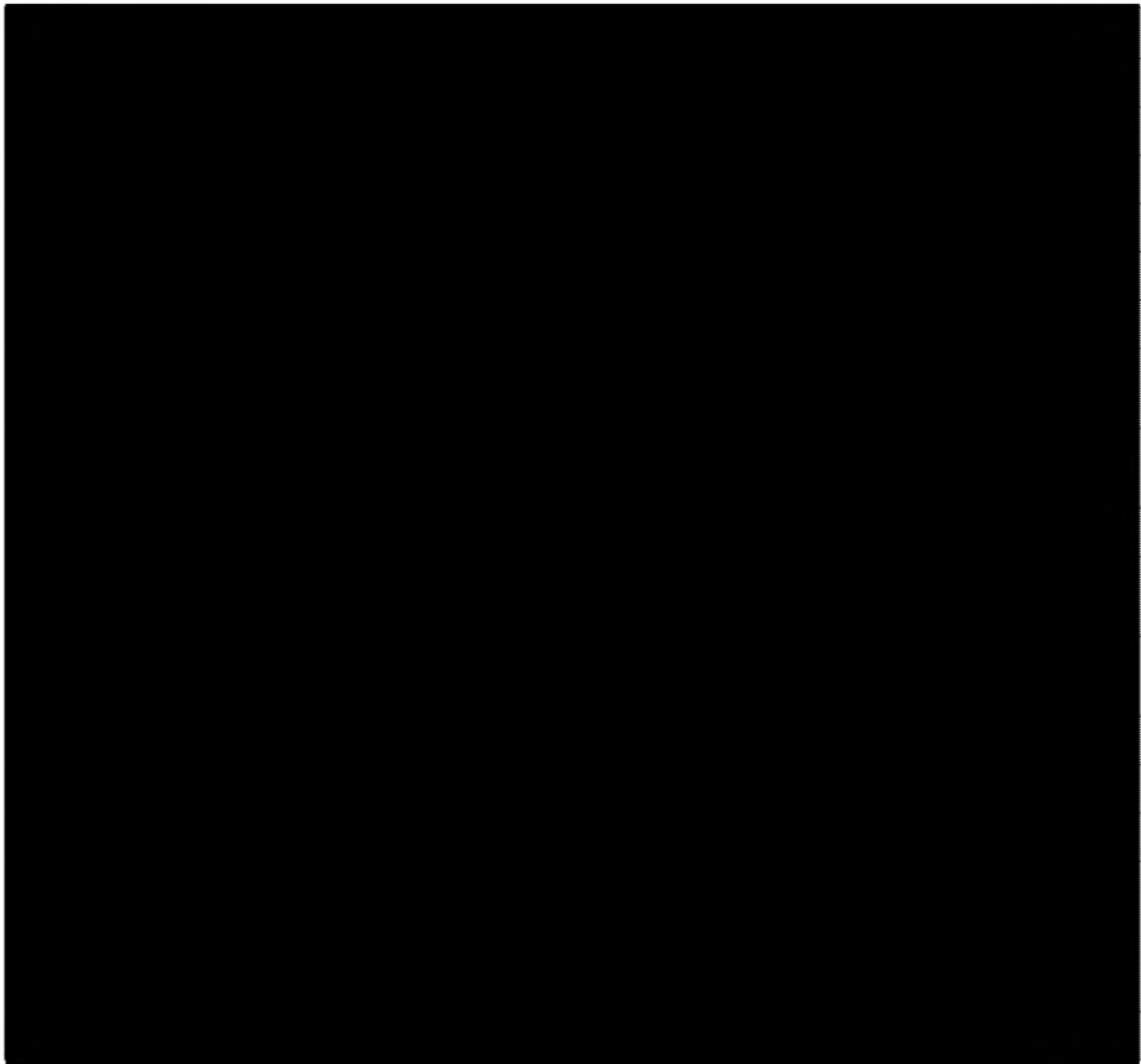
XBID_JOINT_FAL_01: Incident Management

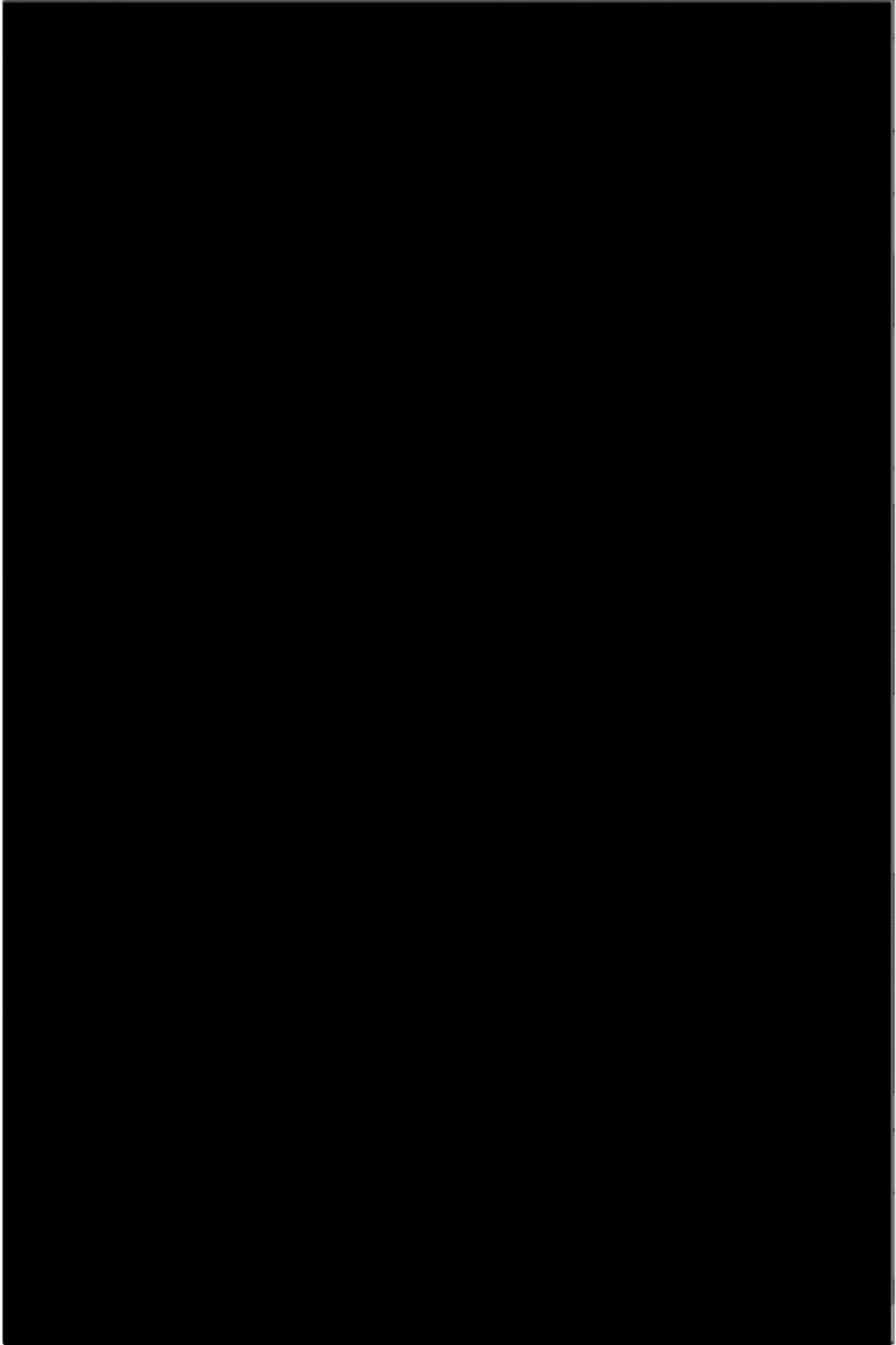
Version	[REDACTED]
Date	[REDACTED]
Status	[REDACTED]

Approval

Version	Date	Name	Function	Signature

Previous versions





Remarks

As a general principle, this fallback procedure describes the handling of incidents, which includes the operation of the Incident Committee (IC), the fallback solution to be applied following the procedures, e.g. Closing and re-opening of Interconnectors (**XBID_JOINT_EXC_01**), Closing and restarting of market or delivery area(s) or trading service (**XBID_NEMO_EXC_03**) and corresponding local procedures.

Please note:

An incident that requires triggering an IC call has the following characteristics: *The issue(s) causing the incident cannot be solved through a (Local) Backup procedure and can thereby breach a deadline (e.g. gate closure or gate opening) of the Single Intraday Market Coupling.*

This procedure assumes that communication to relevant 3rd parties (e.g. CCP, Shipping Agent, Explicit Participants, etc.) is done by the involved TSOs and NEMOs by following their local procedures.

Table of Contents

1. Introduction 6

1.2 Purpose 6

1.3 Governed / Regulated by 6

1.4 Tools and Communication Protocols 7

1.5 Associated Procedures and Documents..... 7

2. Incident Committee 7

2.1. XBID System related Incidents 8

2.2. Other Incidents..... 10

2.3. Responsibilities of the IC SPOC..... 11

2.4. Incident Committee timeline 11

2.5. Incident Committee Participants 12

3. Procedure..... 12

3.1. General overview 12

3.2. Process Clarification 14

4. IC SPOC Calendar..... 21

Annex 1: Incident list (possible scenarios) 22

Annex 2: Alarm Tilt messages related to Incident Management..... 23

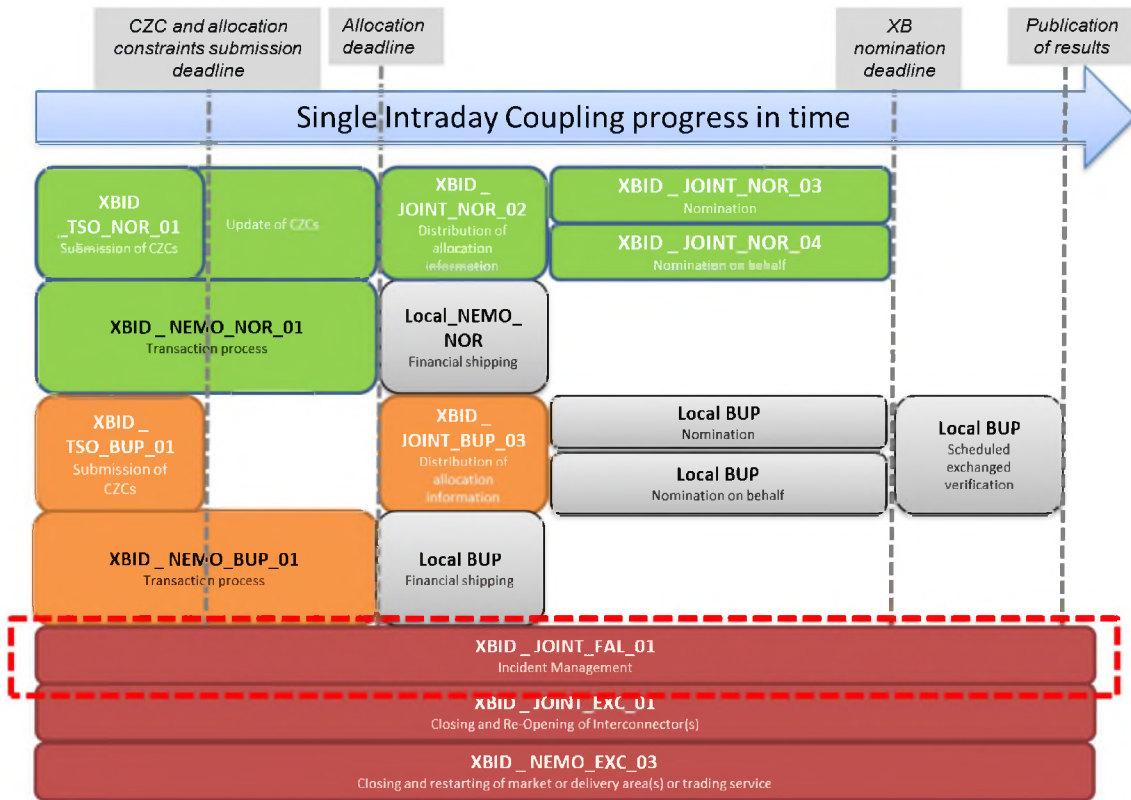
Annex 3: IC report template..... 25

Annex 4: Rules of Internal Order..... 29

Annex 5: XBID Incident Log 32

Annex 6: Critical Business Processes..... 33

1. Introduction



In this document the word “incident” refers to an unwanted event in the XBID system, local NEMO or TSO systems connected to XBID or the communications channels connecting them.

In this document:

- the word “issue” refers to the cause, or assumed cause, of an incident.
- the terms NEMOs and TSOs refers to Operational Parties.

As soon as an incident occurs that impacts any of the Single Intraday Market Coupling processes, an Incident Committee (IC) needs to be started, which will be convened by the IC SPOC. Reasons for starting an IC are when there is an issue in the XBID or local systems that impact the Single Intraday Market Coupling. Examples of reasons to start an IC are listed in Annex 1: Incident List (not exhaustive).

Participants to the IC identify the issue(s), assess and agree on potential solutions.

Please note: Capitalized terms used in the operational XBID procedures have the meaning set forth in Exhibit 1 of the Intraday Operations Agreement (IDOA).

1.1 Purpose

This document provides clear and unambiguous guidelines when an IC may be triggered and guidelines to the IC participants for an efficiently functioning IC through a clear explanation of the IC participants’ roles and responsibilities and the sequence of actions during the IC.

1.2 Governed / Regulated by

- Intra-Day Operational Agreement (IDOA)

[REDACTED]

- XBID High Level Functional Architecture (HLA) (Exhibit 6 to the IDOA)
- XBID B2B Agreement

1.3 Tools and Communication Protocols

[REDACTED]

1.4 Associated Procedures and Documents

- Backup procedures:
 - XBID_TSO_BUP_01: Submission of Cross-Zonal Capacities
 - XBID_JOINT_BUP_02: Distribution of allocation information
- Exceptional procedure:
 - XBID_JOINT_EXC_01: Closing and re-opening of Interconnector(s)
 - XBID_NEMO_EXC_03: Closing and restarting of Market Area or Delivery Area(s) or trading service
- Other associated procedures and documents:
 - XBID_NEMO_EXC_01: Trade Recall
 - XBID_JOINT_OTH_02: Internal and External Communications
 - Contact List in Annex of XBID_JOINT_OTH_02
- Possible local procedures for closing of interconnectors/areas and operation of decoupled areas

2. Incident Committee

[REDACTED]

[Redacted text block containing multiple paragraphs of blacked-out content]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted text block containing multiple paragraphs of blacked-out content]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

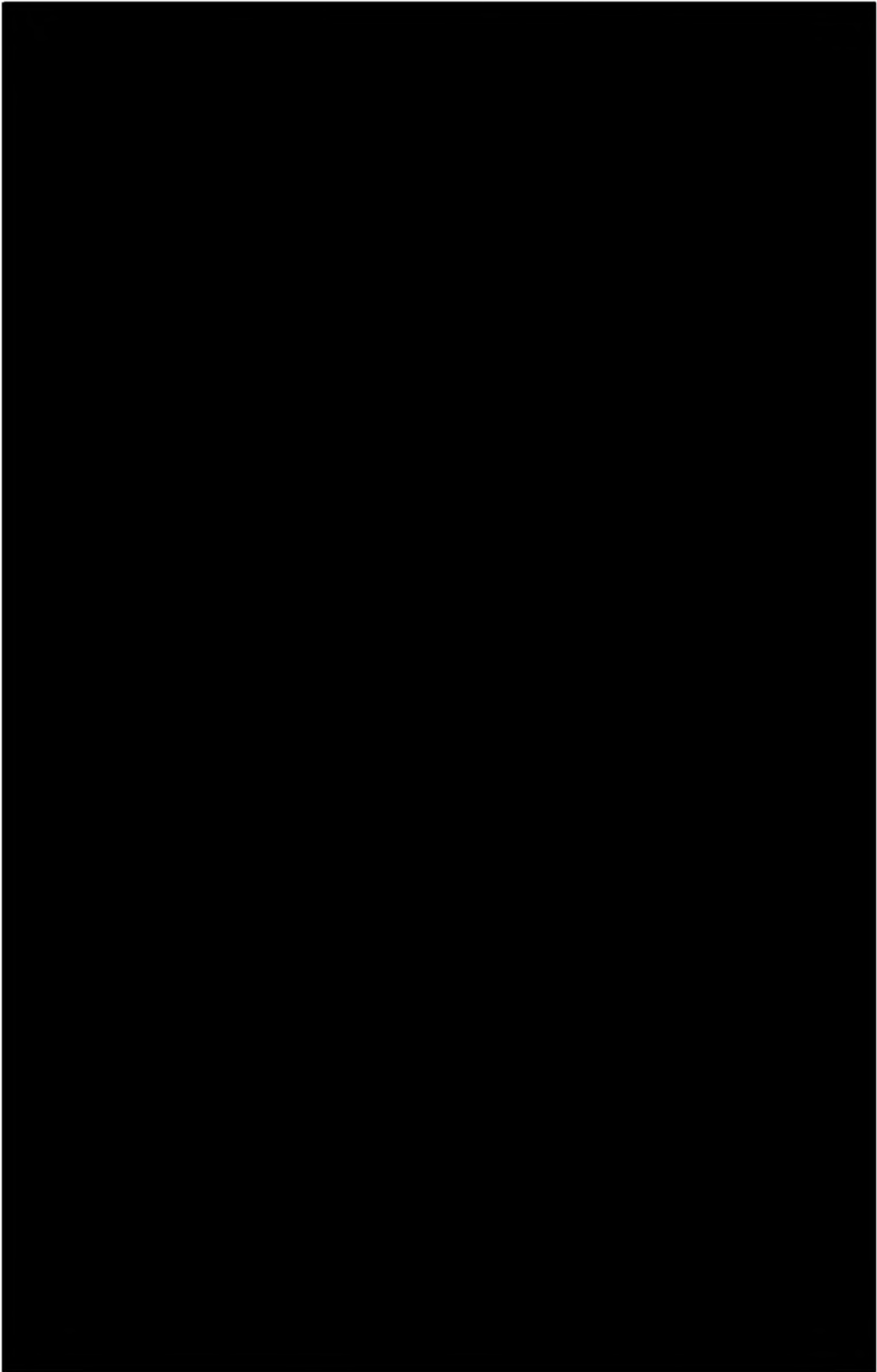
[Redacted text block]

[Redacted text block]

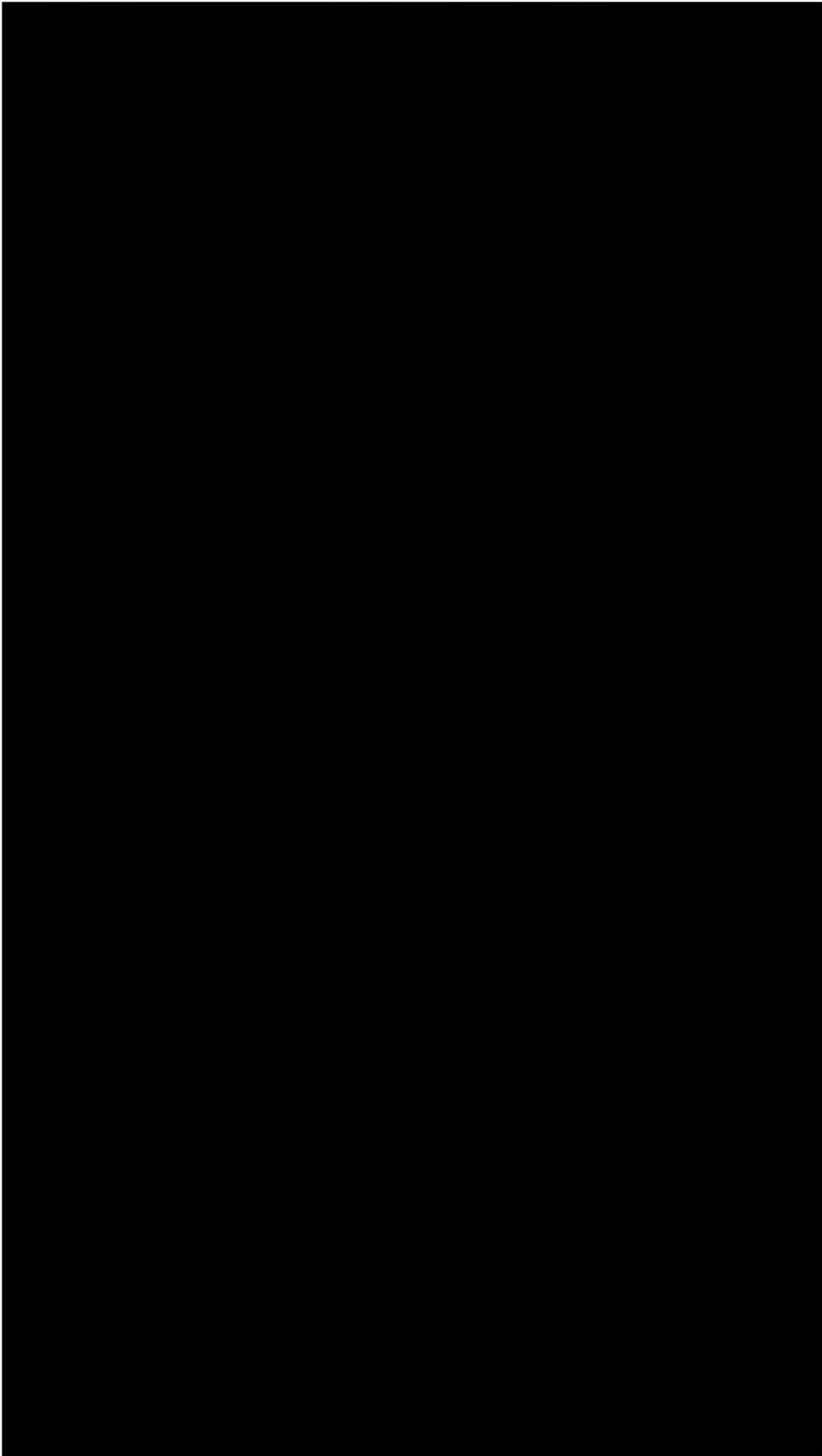
3. Procedure

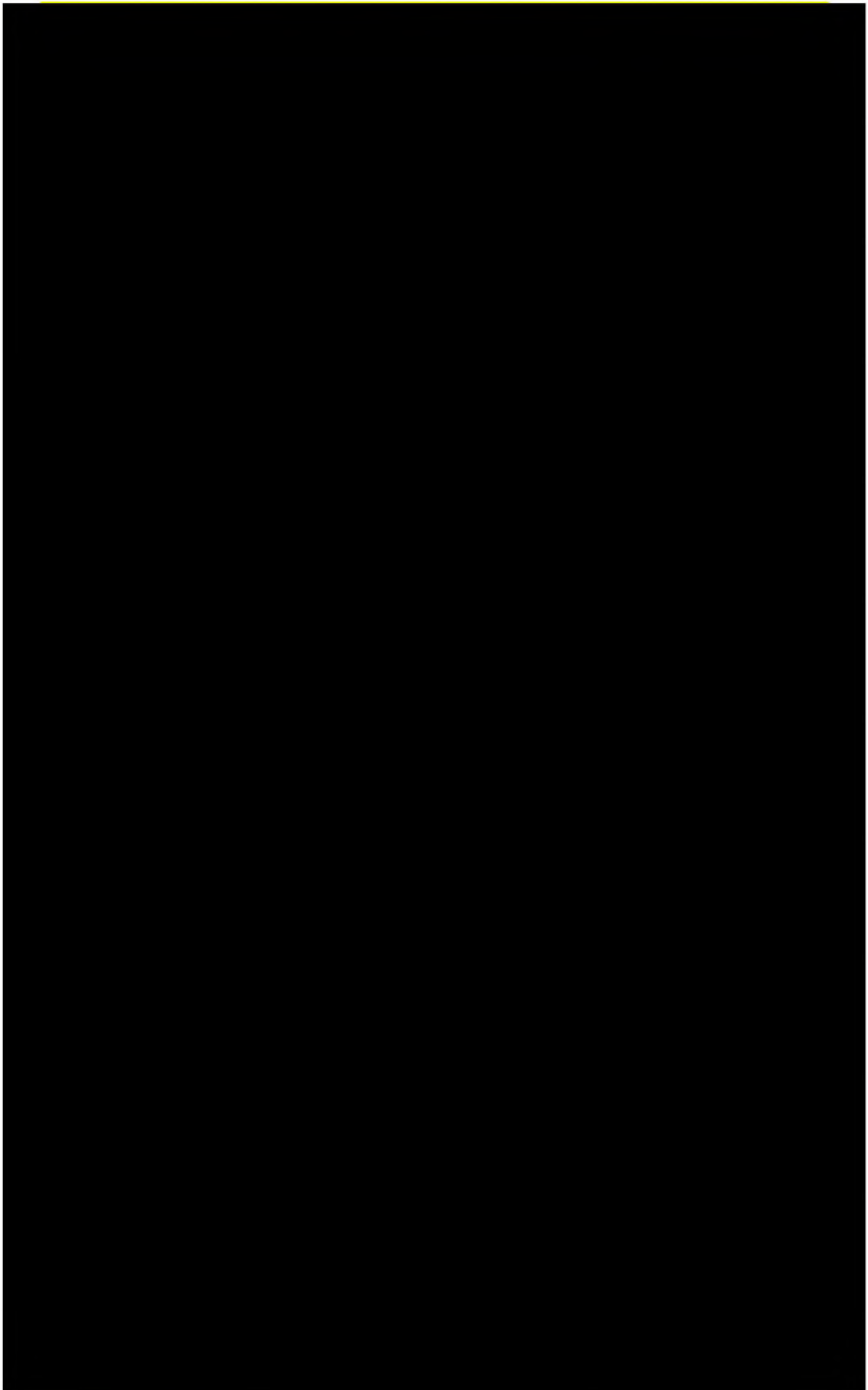
The IC is requested by a NEMO, a TSO or [Redacted].

[Large redacted text block]



[REDACTED]





[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

4. IC SPOC Calendar

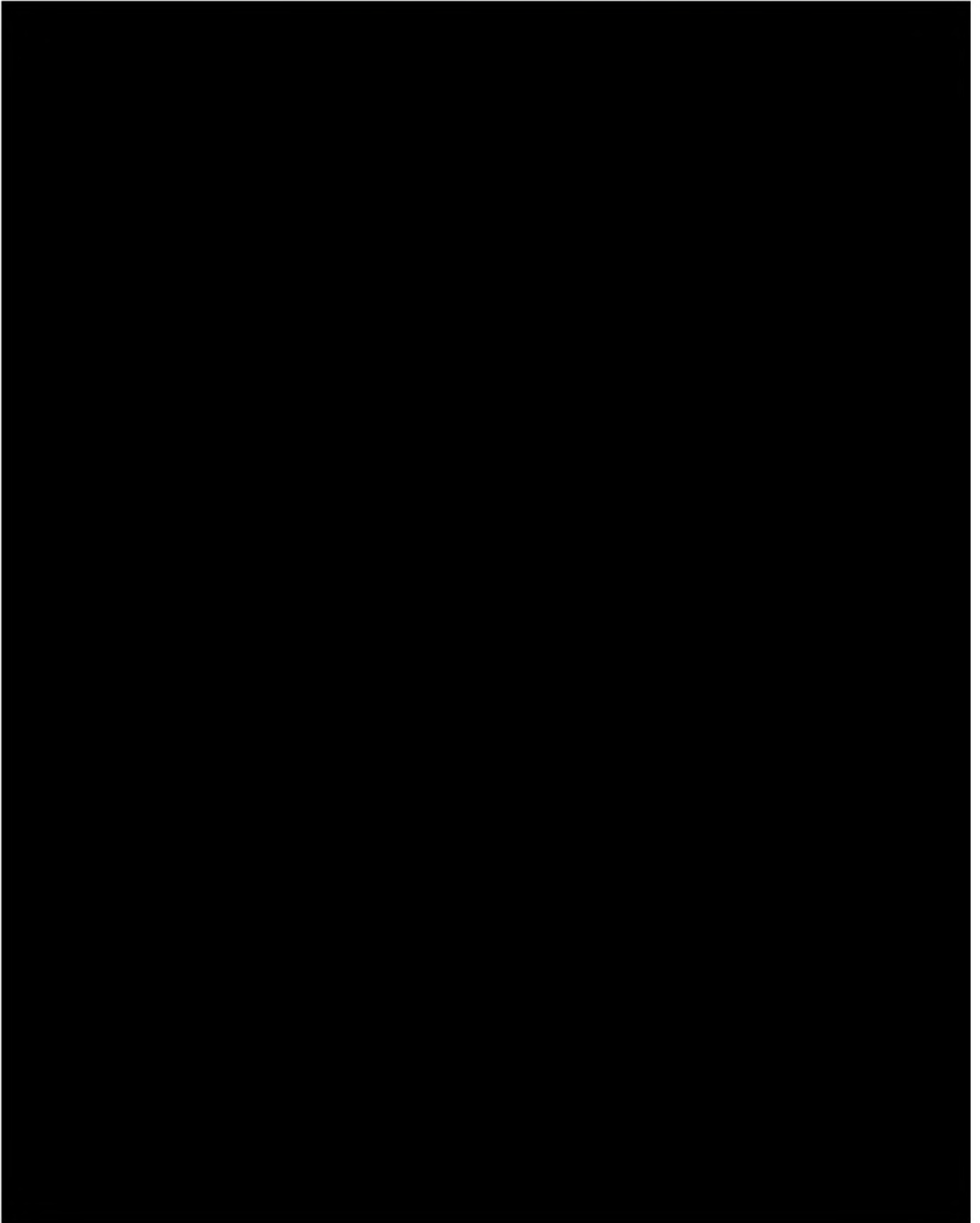
The table content is completely redacted with black bars. The structure appears to be a calendar grid with multiple rows and columns, but no specific data is visible.

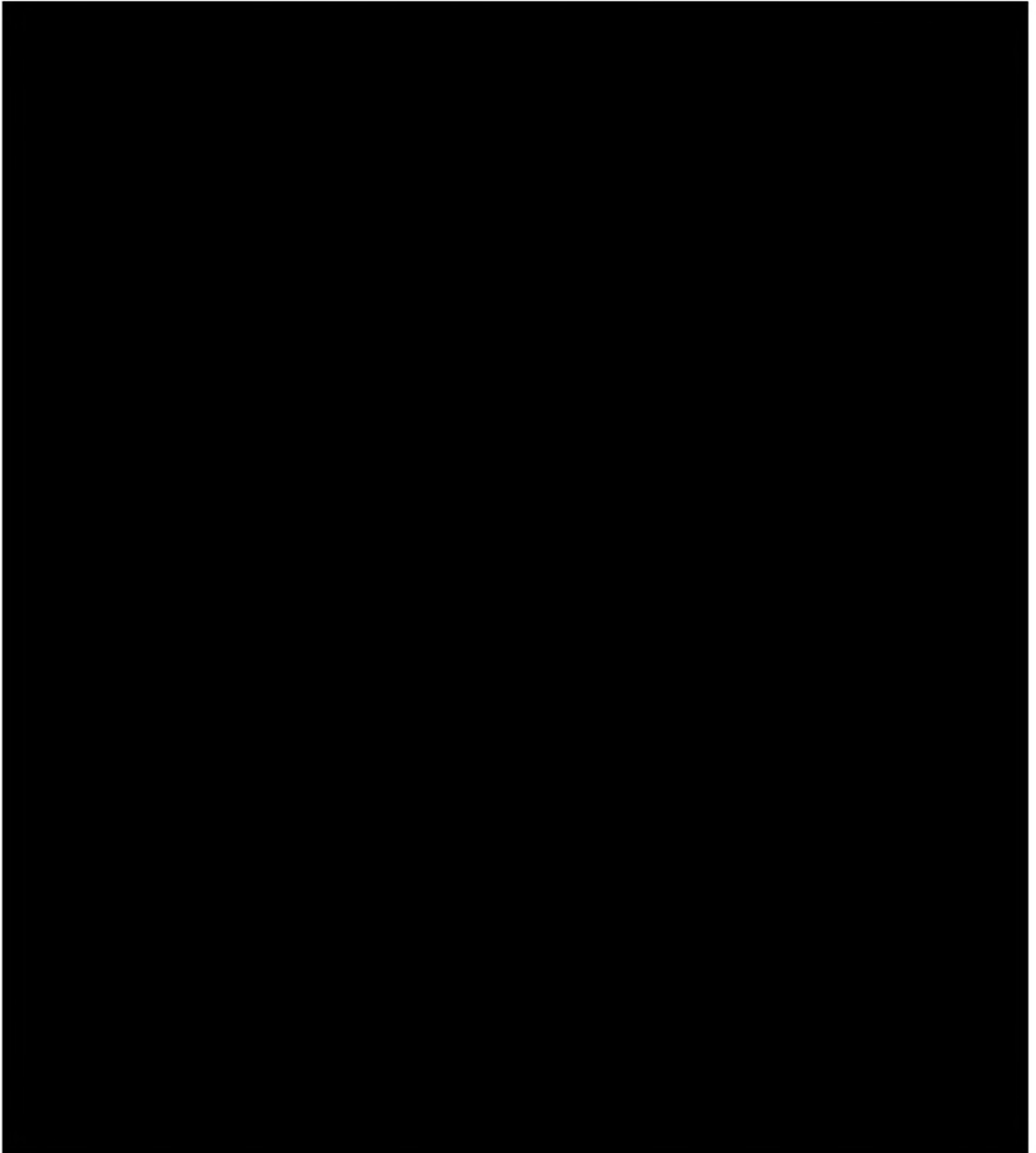
Annex 1: Incident list (possible scenarios)

Please note that this list containing possible incidents is not exhaustive and is only meant to provide background information that can help operator prepare for incident management.



Annex 2: Alarm Tilt messages related to Incident Management





Annex 3: IC report template

INCIDENT COMMITTEE REPORT		
Written by		
Conf. Call Number		
IC Date & Time	Date	
	Start time	
	(Suspension time)	
	End time	
[Redacted]		
[Redacted]		
[Redacted]	[Redacted]	
	[Redacted]	
	[Redacted]	
	[Redacted]	
	[Redacted]	
	[Redacted]	
	[Redacted]	
	[Redacted]	
	[Redacted]	
	[Redacted]	
	[Redacted]	
	[Redacted]	
	[Redacted]	
	[Redacted]	
	[Redacted]	
	[Redacted]	
	[Redacted]	
	[Redacted]	
	[Redacted]	
	[Redacted]	

	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	
	[REDACTED]	

TIME LINE OF THE INCIDENT

System failure	yyyy/mm/dd hh:mm
Triggering of IC	yyyy/mm/dd hh:mm
System recovered	yyyy/mm/dd hh:mm
██	██
████████████████████ ██████████	████████████████████
Restart of trading	yyyy/mm/dd hh:mm

INCIDENT DESCRIPTION & ANALYSIS

Describe the incident step by step and include the timings of each step. The description starts ASAP and ends when the IC is closed.

Describe the issue, based on an analysis.

PROPOSED SOLUTION(S)

Describe the proposed solution(s), based on analysis.

DECISION

Register:

- *solution chosen*
- *the party(ies) responsible for applying it*
- *time at which decision is made*
- *need for ad hoc OPSCOM?*

OTHER ISSUES

--

REPORT APPROVAL DATE	
-----------------------------	--

Annex 4: Rules of Internal Order

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted text block]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

Annex 5: XBID Incident Log



Annex 6: Critical Business Processes



[Redacted]

[Redacted]

[Redacted]

[Redacted]

