|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **An / to** |  | **Von / from** | |  |
| Firma / Company: | **Techn. University of Liberec** | Name: | **XXXXXXXXXXXXXdt** |  |
| Name: | **XXXXXXXXXXXXXXXXXXXXXX** | Tel.: | **XXXXXXXXXXXXXXXXXXXX** | |
| Abteilung / Dept.: |  | E-Mail: | **XXXXXXXXXXXXXXXXXXXXX** | |  |
| Telephone: |  | Website: | **XXXXXXXXXXXXXXXXXXXXX** | |
| Cc: |  | Seiten gesamt / Total pages: | | 2 |

# Servicecontract LIG 0813-1272ab

Datum/Date: 12.08.2021

# Service and calibration of your Lenzing Instruments equipment Our Order Confirmation LIG 2107-1369ab

XXXXXXXXXXXXXXXXXXXXXXXXX,

After two years since the last service of your instruments, we are pleased to confirm the service for 2021 as follows:

**In case of problems with your instruments:**

**Please inform us so we can prepare the necessary spare parts.**

|  |  |  |
| --- | --- | --- |
| **CHARGES for 2021:** |  | |
| Travelcosts: | Travel time, car rental, petrol,  toll per day, daily allowance Single visit: | ~~EUR 1.433,00~~ |
|  | **Combined visit:** | **EUR 717,00** |
| Hotel: | Hotel classification: European middle-class standard |  |
|  | If not provided from customer, we charge the actual costs |  |
| Service: | per instrument – TST2 per instrument – VP400 per instrument – VN400 | **EUR 419,25**  **EUR 387,00**  **EUR 516,00** |
|  | **Total (travelcosts + service excl. certificates)** | **EUR 2.039,25** |
|  | Calculated service time 10,25 hours. |  |
|  | **XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX**  **XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX.** |  |
| Material: | In case spares are required, this spares will be charged at actual costs |  |
| Certificate: | per instrument – if required EUR 168,00 | **EUR 168,00** |

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## INCLUDED SERVICES:

1. Inspection and maintenance work according to the recommendation of Lenzing Instruments.
   * Checking and adjustment of the mechanical and electrical units.
   * Checking of the instrument according the Lenzing Instruments Standards.
2. Diagnose and repairment of some damages as far as it is possible during the calculated repair time (maximum 10,25 hours). If the duration of the stay needs to be extended for repairing an instrument we will charge the additional time to the actual costs of **EUR 129,00** per hour.
3. For technical improvements which serve for improved functionality and reliability of the instrument we will charge only the material costs.

## LOCATION:

**Technical University of Liberec**

Studenska 1402/2 461 17 Liberec Czech Republic

## CUSTOMER DUTIES:

1. The customer is responsible for proper access to all information and systems which are necessary to do the service on the instruments.
2. For the period of service a person who is familiar with the function of the instrument has to be at disposal from customers side.
3. The customer is responsible for the safety and security of his critical data.
4. The customer is responsible for enforcing the local Covid-19 regulation at the site.

**DATE OF SERVICE:** Planned end of Sept./beginning of October – exact date after agreement

***Due to the ongoing Covid-19 situation, we reserve our right***

***to postpone or cancel the visit in case there is an official travel warning or we cannot guarantee the safety of our technicians.***

**PAYMENT:** 30 days net - We kindly ask you to transfer this amount to our

account at XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

We hope our offer meets your requirements and be entrusted with your order. Best regards,

## LENZING Instruments GmbH & Co KG

XXXXXXXXXXXXX XXXXXXXXXXXXXXXXXX

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