

# Versicherungsbestätigung

Confirmation of Exhibition-Insurance No.: 01 amendment

## Polizzen-Nr./Policy-No.: 6811/122120

Wir bescheinigen hiermit, dass die Versicherung übernommen wurde gegenüber: This is to certify that insurance has been granted to:

Martine AGU ROUX France Olomouc museum of Art Denisova 47 Olomouc **CZECH REPUBLIC** Ausstellung/ Exhibition stay at the Olomouc museum of Art Ausstellungsort/ Olomouc museum of Art Place of the exhibition Dauer der Ausstellung/ 30.10.2020 - 30.04.2021 Period of exhibition Dauer der Versicherung/ 30.10.2020 - 30.04.2021Period of insurance Kunstgegenstände/ according to attached list to "agreed value" Art Objects Versicherungssumme/ Sum insured (in Worten/in words) Bedingungen/ Conditions transport from nail to nail incl. duration of the stay at the Olomouc museum of Art against "all risks" according to the ■ and the according to policy number Datum/ Date 01.03.2021

UNIQA Österreich Versicherungen AG

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# **Important**

# Procedure in the event of loss or damage for which underwriters may be liable liability of Carriers, Bailees or other third parties

It is the duty of the Assured and their Agents, in all cases, to take such measures as may be reasonable for the purpose of averting or minimising a loss and to ensure that all rights against Carriers, Bailees or other third parties are properly preserved and exercised, in particular, the Assured or their Agents are required:

- To claim immediately on the Carriers, Port Authorities or other Bailees for any missing or damaged packages.
- In no circumstances, except under written protest, to give clean receipts where goods are in doubtful condition.
- When delivery is made by Container, to ensure that the Container or its seals are examined immediately by their responsible official. If the Container is delivered damaged or with seals broken or missing or with seals other than as stated in the shipping documents, to clause the delivery receipt accordingly and retain all defective or irregular seals for subsequent identification.
- To apply immediately for survey by Carriers, or other Bailees or Representatives if any loss or damage be apparent and claim on the Carriers or other Bailees for any actual loss or damage found at such survey.
- To give notice in writing to the Carriers or other Bailees within 3 days of delivery if the loss or damage was not apparent at the time of taking delivery.

Note: The consignees or their Agents are recommended to make themselves familiar with the Regulations of the Port Authorithies at the port of discharge.

#### Survey

In the event of loss or damage which may involve a claim under this insurance, immediate notice of such loss or damage should be given to and a Survey Report obtained from the Average Agents mentioned in the certificate.

#### **Documentation of claims**

To enable claims to be dealt with promptly, the Assured or their Agents are advised to submit all available supporting documents without delay, including when applicable:

- Original policy or certificate of insurance.
- Original or copy shipping invoices, together with shipping specification and/or weight notes.
- Original Bill of Lading and/or other contract of carriage.
- Survey report or other documentary evidence to show the extent of the loss or damage.
- Landing account and weight notes at final destination.
- Correspondence exchanged with the Carriers and other Parties regarding their liability for the loss or damage.

#### Data privacy

UNIQA Österreich Versicherungen AG, Untere Donaustraße 21, 1029 Wien, Tel.: +43 50677-670, E-Mail: info@uniqa.at. Data are safe with UNIQA! UNIQA ensures that they are safe, lawfully used and kept secret. Detailed information on the handling of data can be found in the data privacy notice on datenschutz.uniqagroup.com. If you have any further questions, you can also contact our data protection officer at datenschutz@uniqa.at.

UNIQA Österreich Versicherungen AG



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Internet: www.uniqa.at, E-Mail: info@uniqa.at



## Privacy Notice for Insurance Contracts

Status: 6. April 2018

- 1. Who is responsible for the handling of your data?
- 1.1. UNIQA Österreich Versicherungen AG, Untere Donaustraße 21, 1029 Wien, Phone: +43 50677 670, E-mail address: info@uniqa.at ("UNIQA", "we", "us") is responsible for the sufficient protection of your data. UNIQA therefore complies with all laws for protection, lawful handling and confidentiality of personal data as well as for data security.
- 1.2. We process your personal data as described in the General Data Protection Regulation (GDPR), the Data Protection Act (DSG), the special provisions of the Insurance Contract Act (VersVG) and all further relevant laws.
- 1.3. You can, of course, contact our data protection officer at datenschutz@uniqa.at.
- 2. What interest does UNIQA have for your data and for what reason and purpose can UNIQA process it?
- 2.1. **Fulfilment of the contract and pre-contractual measures:** We use your personal data pursuant to Art 6 para 1 lit b GDPR as well as the relevant specific provisions for the processing of special categories of personal data (in particular your health data) pursuant to Art 9 para 2 lit g and h as well as para 4 GDPR in connection with Sec 11a and subsequent VersVG,
- for assessment of the risk we have to undertake
- for evaluation whether and on what conditions the insurance contract, or respectively a contract amendment can be performed
- for processing of the offer and application
- for contract generation
- as of existent insurance contract for its execution, fulfilment, management, invoicing, loss assessment, information
  in the course of service processing and examination whether you are entitled to the service
- for the regular client care and information
- for the management of master data and changes of contract data
- in case of fund-linked products for the management of the funds
- for the administration of the admission business as lent admission and registration office for the registration and cancellation of a motor vehicle.

The conclusion and fulfilment of the respective insurance contract is only possible if we can process your personal data. If you do not provide us with the necessary data, an insurance contract cannot be concluded.

- 2.2. Your data can also be processed in the interest of UNIQA or a third party. In particular pursuant to Art 6 para 1 lit f GDPR for:
- Risk assessment, compensation for the risks undertaken by us and assurance for the satisfaction of your claims
- Creation of statistics for the development of new tariffs, client care, processing of offers and applications, contract
  management and provision of services, risk minimisation
  - Obtaining of credit checks to minimize the credit risk in advance especially regarding long-term investments
- Regular improvement of our processes to sustainably guarantee a high consulting and support quality
- Risk assessment in the case of claims, for the clarification of the facts with service examination and the combat of insurance fraud. For the fulfilment of these purposes in the course of insurance of persons (such as life insurance) as well as insurance of property, UNIQA can exchange your personal data with the Central Information System of the Insurance Industry ("Zentrales Informationssystem der Versicherungswirtschaft", ZIS). You can find further information about the information system administered by the association of insurance companies under point 3.7. of this document.
- The purpose of "compliance". Meant by this are the conformity with legal and other requirements, such as the

deduction of income tax and social security, recording and reporting obligations, audits, conformity with examinations through the government / authorities, reaction to legal proceedings, pursuit of legal rights / remedies, defence of legal disputes, collection of your signature characteristics in case of an incident (in particular with electronic signatures) and deposit at a notary legally bound by confidentiality, management of internal complaints / claims, investigation and compliant behaviour with strategies / procedures.

- Prevention and resolution of criminal offences. For this we particularly use data analyses to recognize indications that suggest insurance fraud.
- Market research such as satisfaction surveys and studies relating to provided services and for consulting and direct
  marketing if as a result of a weighing of interests the market research or direct marketing activities can be regarded as processing serving a legitimate interest. Otherwise we will only use your data for these purposes with your
  separate consent that you can withdraw at any time.
- Profiling within the scope of direct marketing for a goal oriented relevant address, target group and product selection as well as for the consideration of the tariff specifications and contractual framework of the respective product.
- Planning, performance and documentation of internal revision measures as well as forensic analyses for the assurance of continual improvement of our business processes and fulfilment of the regulatory obligations.
- The guarantee of the IT security and the IT business, performance of stress tests, development of new as well as adaptation of existing products and systems, migration of data for the assurance of sustainability and integrity of the systems and with that in a broader sense also of the processed data. At the same time the stated personal data is mostly used for tests where this cannot happen with reasonable effort on the basis of anonymous data, whereby the data security is of course guaranteed throughout pursuant to Art 23 GDPR.
- 2.3. **Fulfilment of legal obligations:** UNIQA has legal obligations, e.g. regulatory specifications, consulting obligations as well as legal tax and corporate provisions. To be able to fulfil those, we process your personal data pursuant to Art 6 para 1 lit c GDPR solely to the extent necessary according to the respective law.
- On specification by the Financial Market Money Laundering Act ("Finanzmarkt-Geldwäschegesetz", FM-GwG), UNIQA has to establish and verify the identity of clients or beneficial owners or possible trustors of clients, to assess the purpose and the manner of the business relationship strived to by the client, to gather and examine information about the origin of the used means as well as to continually monitor the business relationship and the conducted transactions within its scope. On that basis, UNIQA particularly has to store copies of the received documents and information, that contain personal data of the client, or respectively of the beneficial owners or trustors and that are necessary for the fulfilment of the described diligence obligations, and the transaction receipts and records that also contain personal data of the client, or respectively of the beneficial owner or trustor and are necessary for the determination of transactions.
- Personal data that is processed by UNIQA solely on the basis of the FM-GwG for the purposes of prevention of money laundering and terrorist financing must not be processed further in a way that is not compatible with these purposes. This personal data must not be processed for other purposes like, for example, commercial purposes.
- 2.4. **Consent:** We obtain your consent pursuant to Art 6 para 1 lit a GDPR provided that none of the justifications described above in point 2.1. to 2.3. apply. At the same time, we will of course fully comply with possible additional provisions (including the Telecommunication Act). UNIQA needs your voluntary and at any time withdrawable consent especially for the following purposes:
- Marketing purposes, such as market research (for details see above), statistical analyses (such as analyses that serve the planning and segmentation), electronic sending, such as e-mail, SMS, messages at the UNIQA client portals and mobile data applications, through social networks and contacting via phone. On the basis of your consent, UNIQA can through these channels send you marketing information about events, suggestions for products and services from the insurance range of UNIQA, information regarding offers, sales, competitions as well as tips in relation to your security and health.
- Tracking of the user behaviour on the websites and apps of UNIQA, provided that you use them. You can find further information on what behaviour is observed and how and for what time period your personal data is processed at www.uniqa.at in the section of "data protection".
- Recording of conversation contents over the phone within the scope of contract and damage settlement for the documentation of the time and content of the application, notification of claim as well as for the claims settlement afterwards.
- Obtaining of your health data pursuant to Sec 11a para 2 No 4 as well as regarding direct offsetting pursuant to

Sec 11b VersVG concerning third parties such as doctors or health institutions at the time of the conclusion of the contract, or respectively the amendment of the contract for the evaluation whether and for what purpose the insurance contract was concluded, or respectively the applied for amendment was performed and after an insured event for the assessment whether you are entitled to the service.

- 2.5. Before UNIQA processes your data for other purposes than described in this document, we will inform you separately.
- 3. To whom can we transmit your data and by whom do we receive it?
- 3.1. **Reinsurers:** If applicable, we insure the undertaken risks at special insurance companies (reinsurers). For this it can be necessary pursuant to Sec 11c para 1 No 2 VersVG to transmit your contract or also damage data to them. This is necessary for the reinsurer to be able to independently evaluate the risk or the insured event. It is also possible that the reinsurer supports us with the assessment of the procedure because of his special expertise. We only transmit your personal data if it is necessary and reasonable for the fulfilment of the contract or the protection of our legitimate interests.
- 3.2. **Insurance intermediaries:** If the conclusion of your insurance relationship with UNIQA takes place through an agent or a broker and / or an agency or broker manages your insurance contract at UNIQA, the insurance intermediary gathers your personal data and transmits the necessary personal data to us to examine your insurance risk for the conclusion of the contract, or respectively for the fulfilment of a particular contract. Likewise, we transmit your personal data to the intermediary in the extent needed for your care.
- 3.3. **Database of the creditor:** In case of the use of the contract as credit protection, personal data that is necessary for the purpose of safeguarding continual information flow about the intrinsic value and the proper satisfaction of the creditor with the granting of a loan is transmitted to the creditor.
- 3.4. **Data transmission within the UNIQA group:** We can transmit individual data processes to specialised departments or companies within our group. This occurs so that UNIQA can manage your client data centrally.
- 3.5. **External service providers:** We comply with legal and contractual obligations. For that, we work together with external service providers (processors) and transmit to them your personal data in the extent necessary for the service delivery. Part of our processors are in particular IT service providers, service providers in the scope of client care, contract management and claims settlement, market research institutes and marketing agencies. You can find an overview of our processors at www.uniqa.at in the section of "data protection":
- 3.6. **Courts and authorities:** There are also legal obligations that UNIQA can only comply with if we transmit your personal data to authorities (such as social security agencies, financial authorities or prosecution authorities) or courts in the extent needed.
- 3.7. **Central Information System (ZIS):** At the Association of Insurance Companies of Austria ("Verband der Versicherungsunternehmen Österreichs", VVO), Schwarzenbergplatz 7, 1030 Vienna, a Central Information System of insurance companies with legitimate interests (Art 6 para 1 lit f GDPR) of the participating insurers and the community of insured persons for the coordinated guarantee for an adjusted scope of fees and services of insurance coverage is operated at the pension insurance as well as the insurance of property. The VVO acts as processor, the participating insurance companies as joint controllers of the processing. This is being used by us in the field of life insurance (including occupational disability insurance), insurance of property, motor vehicle insurance as well as business interruption insurance for examination of insurance risks in the event of applications and claims.
  - When an insurance application in the scope of life insurances is being denied, accepted under difficult circumstances, when an insurance contract is being terminated because of a precontractual breach of the duty of disclosure or when an occupational disability insurance is concluded (insured annual pension > 9.000 Euros), an insured / to be insured person, from the moment of signing the application, can be on record in the systems for no longer than seven years (regardless of a possible withdrawal of the application). Recorded are: name, date of birth, nature and date of the report (new, change or cancellation report), insurance field, numerically coded notification case, possibly contestation note. If am entry into the Central Information System occurs, a corresponding notification will be made.
- For evaluation of whether and under which conditions an insurance contract is concluded, amended or continued as well as for assessment and fulfilment of claims from the insurance contract after the occurrence of an event covered by the insurance within the scope of insurance of property, motor vehicle insurance as well as business interruption insurance, UNIQA can transmit to and receive from the Association of Insurance Companies of Austria the following data: personal identification data (name, date of birth, address), registration data and data regarding

the registration status as well as the data concerning the insured event (health data or other special categories of data are under no circumstances transmitted or exchanged).

Every participating insurance company and therefore also UNIQA takes care that regarding their use of the information system all applicable data protection provisions and also the issued regulatory data protection registration requirements concerning this system are complied with. The stored data in the information system is erased as soon as it is no longer needed for the purposes described in point 3.7. and no further legal retention periods are applicable. Within the scope of life insurance data is erased automatically after expiration of the time limit of seven years.

An existing system entry can be retrieved by the participating insurance companies and can under certain circumstances lead to the situation that more information must be obtained from the respective data subject. The data subject requesting information can request information about the data processed within the information network as well as request the rectification or erasure of inaccurate data and object to the processing in justified individual cases. In these cases, please contact us at info@uniqa.at. Furthermore, a complaint (pursuant to the GDPR) can be lodged with the Data Protection Authority and the restriction of processing and the transmission of the data to a third person can be requested.

The data stored in the system concerning the insured person or the person to be insured are necessary for the fulfilment of the insurance contract.

- 3.8. **Credit assessment:** UNIQA can transmit your personal data within the scope of a credit assessment to companies for credit assessments (such as the Credit Protection Association and CRIF GmbH) and retrieve information about your creditworthiness from them.
- 3.9. **Further recipients:** In the course of the contract relationship and especially in connection with our service obligation, it can depending on the individual case come to a transmission of your personal data (like doctors, health facilities, co-insurers, official experts, consultants, lawyers, advocacy groups, participating companies within the scope of claim settlement, credit institutions, financial service providers and corporations, post, courier services and logistic partners, creditors, in case of a guaranteed contract, partner companies for weather warnings, if you make use of this service, auditors). You can find an overview of the recipients at www.uniqa.at in the section of "data protection".

#### 4. Can your data be transmitted to another country (also outside of the EU)?

- 4.1. Yes, if a third country has a confirmation by the European Commission about a sufficient data protection level or other suitable data protection guarantees are present (e.g. binding in-house data protection regulations at the company or EU standard data protection clauses).
- 4.2. You can find details to that and how you can obtain a copy of the appropriate guarantees at www.uniqa.at in the section of "data protection". You can also let this information be sent to you through the abovementioned contact address.

### 5. For how long is your data stored?

- 5.1. As soon as UNIQA does no longer need your personal data for the abovementioned purposes, it will be erased, provided that no further legal retention periods apply.
- 5.2. The legal limitation period lies between three and thirty years. During this time claims can be made against UNIQA. As long as necessary for the respective claim and for the execution of our legal claims, we can store your personal data necessary for that.
- 5.3. Due to commercial law provisions, your contract data must be stored for at least seven years after the end of the contract (Sec 212 Austrian Commercial Code). Besides that, special ten-year long retention periods pursuant to Sec 12 of the Austrian Insurance Contract Act apply.
- 5.4. Health data that is not needed for the permissible purpose anymore (such as fulfilment of the contract) are promptly erased by us. This especially applies to data in connection with a rejected insurance contract or when an insurance contract cannot be concluded for a different reason.

#### 6. What rights do you have?

- 6.1. If you want, we can give you information about all personal data that we process at any time. Additionally, in some cases you have the right to data portability and therefore the release of the personal data provided by you in a structured, common and machine-readable format.
- 6.2. Under certain circumstances you can request the restriction of processing as well as the rectification and erasure of your personal data.

- 6.3. In some of the abovementioned cases UNIQA is entitled to process your personal data through your consent. You can object to this consent at any time with effect for the future and without giving reasons. Until then, we process your data lawfully.
- 6.4. You want to complain? In this case you can turn to the data protection officer as mentioned in point 1.3. Additionally, you have the possibility to lodge a complaint with the Austrian Data Protection Authority: www.dsb.gv.at

## 7. Your right to object

You can, as data subject, object to the use of your data at any time, if it serves the purpose of direct marketing.

As long as we process your data in the interest of UNIQA or a third party, you additionally have the right to object at any time, if reasons arise from your particular situation.