

				PREVENTIVE INSPECTION		REACTION TIME					
				Total days per year 30							
TYPE	machine name	S/N	production YEAR	frequency of inspections	DAYS for maintenance per year	remote support	technician arrival	defect removal	spare parts dispatch	agreed price for reaction time	note
SCP5600	pers. machine	M-1158	2003	biannually	0	within 2 hours	48 hours	within 60 hours from technician arrival	within 12 hours from the request	- €	cancellation
ID5000CZ	pers. machine	M-2688	2006	biannually	0	within 2 hours	96 hours	within 60 hours from technician arrival	within 12 hours from the request	- €	cancellation
ID5000CZ	pers. machine	M-2890	2007	biannually	0	within 2 hours	48 hours	within 60 hours from technician arrival	within 12 hours from the request	- €	cancellation
SCP5600	pers. machine	M-2428	2006	biannually	3	within 2 hours	48 hours after spare part delivery	within 60 hours from technician arrival	as soon as possible	3 250 €	older then 10 year
ID5000CZ	pers. machine	M-2891	2007	biannually	3	within 2 hours	48 hours after spare part delivery	within 60 hours from technician arrival	as soon as possible	3 250 €	older then 10 year
SCP4000	pers. machine	10000051680	2012	biannually	2	within 2 hours	48 hours	within 60 hours from technician arrival	within 12 hours from the request	3 250 €	
SCP500	pers. machine	10000107354	2015	biannually	2	within 2 hours	48 hours	within 60 hours from technician arrival	within 12 hours from the request	3 250 €	
SCP4000-II	pers. machine	10000176207	2017	biannually	2	within 2 hours	48 hours	within 60 hours from technician arrival	within 12 hours from the request	3 250 €	
CARDPACK	sorting and packing	10000175659	2019	biannually	4	within 2 hours	48 hours	within 60 hours from technician arrival	within 12 hours from the request	3 250 €	new item
SCP4000-RP	pers. machine	10000210155	2020	biannually	4	within 2 hours	48 hours	within 60 hours from technician arrival	within 12 hours from the request	3 250 €	new item
CP 2020/M	punching machine	M-1987	2005	annually	1,5	within 2 hours	96 hours after spare part delivery	within 60 hours from technician arrival	as soon as possible	3 250 €	older then 10 year
SSC 2600	collating	M-1541	2005	annually	0,5	within 2 hours	48 hours after spare part delivery	within 60 hours from technician arrival	as soon as possible	3 250 €	older then 10 year
CMI200	chip implementation	M-3923	2008	annually	2	within 2 hours	48 hours after spare part delivery	within 60 hours from technician arrival	as soon as possible	3 250 €	older then 10 year
CML3420	chip implementation	M-3915	2008	annually	0,5	within 2 hours	48 hours after spare part delivery	within 60 hours from technician arrival	as soon as possible	3 250 €	older then 10 year
CI 36050	cards sorter	10000073248	2013	biannually	2	within 2 hours	48 hours	within 60 hours from technician arrival	within 12 hours from the request	3 250 €	
LP3555/S6	laminator	10000081888	2014	annually	2	within 2 hours	48 hours	within 60 hours from technician arrival	within 12 hours from the request	3 250 €	
CP 2021/M	punching machine	10000199722	2019	annually	1,5	within 2 hours	48 hours	within 60 hours from technician arrival	within 12 hours from the request	3 250 €	new item
					Agreed price per day	1 250 €					
					Price per year	37 500 €	Total price for reaction time contract per year				45 500 €

**Notice:** yellow marked machines are older then 10 years, therefore the lead time for the spare parts could be longer and higher prices for parts can occur