



# Table of Contents

- 1. Introduction ..... 3
  - 1.1. Purpose ..... 3
  - 1.2. Governed / Regulated by ..... 3
  - 1.3. Associated procedures ..... 3
- 2. Procedure ..... 3
  - 2.1. General overview ..... 3

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<b>Notice</b>	This document is part of the Operational Manual of 4M MC and is governed by Change Control. Any change to this document shall follow the 4M MC Change control procedure. The content of this document might have evolved by the time you read or use this document. Please contact the 4M MC OPSCOM to check that this is the latest version before using this document.
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## 1. Introduction

This document describes the backup measures that should be followed when there are issues related to the Preliminary Confirmation of the Results and the normal procedure NOR\_06 cannot be completed.

### 1.1. Purpose

The purpose of this procedure is to describe the applicable backup solutions in case of a problem related to the Preliminary Confirmation of the Results.

### 1.2. Governed / Regulated by



### 1.3. Associated procedures

- NOR\_06: Preliminary Confirmation of the Results
- FAL\_01: Incident Committee
- OPE\_01: 4M MC Coordinator role Takeover
- OPE\_02: Operational Call and Operational Committee
- OPE\_04: Internal and External Communications
- EXC\_03: Thresholds Reached
- EXC\_04: PMB Incident Management

## 2. Procedure

### 2.1. General overview

This backup procedure must be performed by all PXs and Service Provider in case of a problem in generating, sending or receiving the Preliminary Confirmation of the Results.





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