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ANDOR

26 May 2020

Dear [REDACTED],

The ongoing COVID-19 pandemic and related lockdown, imposed by the UK government, has had some impact on our manufacturing capacity.

During these unprecedented circumstances, and as the UK wide lockdown was enacted, the rapid deployment of social distancing measures allowed us to maintain a safe staff density within our factory in Northern Ireland. While we maintained operational activity, we were unable to manufacture at our usual capacity.

The factory has now transitioned to a shift work pattern and we are making further changes to building layout, to ensure a safe and effective return to full manufacturing capacity.

We apologise if you have been impacted by this disruption and we look forward to fulfilling your order as soon as possible. At this stage, our operations team estimate your delivery date should 14th August 2020. The global pandemic situation is continually evolving and some knock-on effects may be beyond our direct control, as such we cannot guarantee this date, but will do all we can to ensure this target is achieved. I would like to take this opportunity to thank you, for your highly valued custom and for your patience during this extraordinary time. Please don't hesitate to contact me with any further queries.

Kind Regards,

[REDACTED]

[REDACTED]

Head of Sales Research, EMEA
Andor Technology Ltd.