
Od: < > @philips.com>
Odesláno: pondělí 27. července 2020 16:08
Komu:
Kopie:
Předmět: FW: Request for Quotation - Preventive Maintenance of Laser Excimer CVX-300
Přílohy: LSERV00041_Na Homolce Praha_Single Service Offer_inNEG.pdf; Order.pdf; INFORMATION ON PERSONAL DATA PROCESSING.docx; VOP_GTC.docx

Dear ,

Thank you very much for your e-mail. I confirm the receipt of the Single Maintenance PO.
As the responsible Field Service Engineer is on holiday until 14 August my colleague (copied in this e-mail) is trying to arrange this maintenance with another engineer.
Soon she will get back to you with the possible service date.

Meanwhile please could you help answer the below questions prior we'd be able to dispatch an engineer:

- 1.Is your facility currently treating / quarantining anyone who is infected or has potentially been exposed to COVID-19?
- 2.Will access to the equipment to be serviced require our FSEs to travel through patient waiting or treatment areas?
- 3.What are the current PPE requirements to access and service the requested equipment?
- 4.If Philips doesn't have the required PPE, will the facility provide the needed equipment to ensure work can be performed safely?
5. Will your facility provide with a clean, separate room to perform service with a dedicated power supply?

Thanks a lot for your help.

Kind Regards,

Customer Service Team Lead
Spectranetics Technology
Image Guided Therapy Devices
Philips

Plesmanstraat 6, 3833 LA, Leusden, The Netherlands

Tel. Email [@philips.com](mailto: @philips.com)

From: @homolka.cz>
Sent: 27 July 2020 08:09
To: @philips.com>
Subject: FW: Request for Quotation - Preventive Maintenance of Laser Excimer CVX-300

Dear ,
I would like to ask you to confirm the PO as below.
Thanks and Kind Regards