Master Service Agreement XBID Solution – Exhibit 5 XBID-DSA Hosting - Attachment 5B - Service Level Agreement – Hosting Version 4 Confidential Final **XBID-DSA Hosting Attachment 5B Service Level Agreement - Hosting** Version 4

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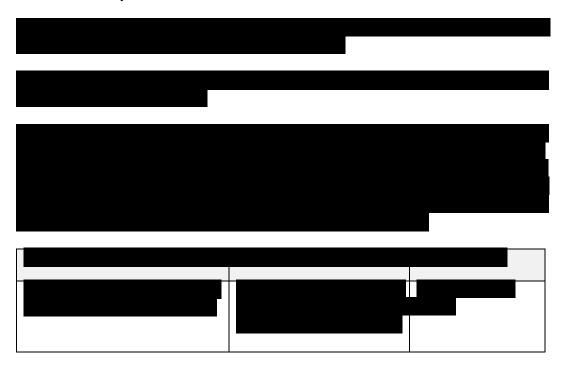
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Section 1 Scope of the document



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Section 2 Performance of the XBID Solution



2.2 Limitations to the Performance Commitment



2.3 Measurement and observation

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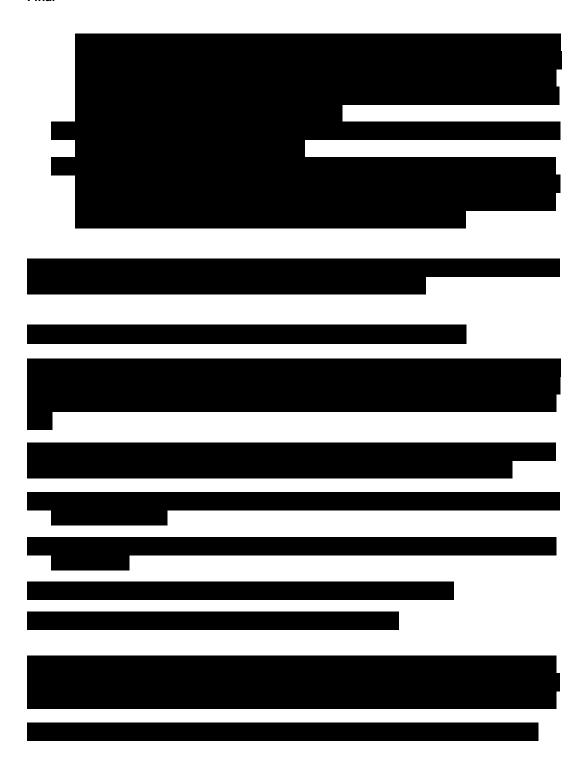
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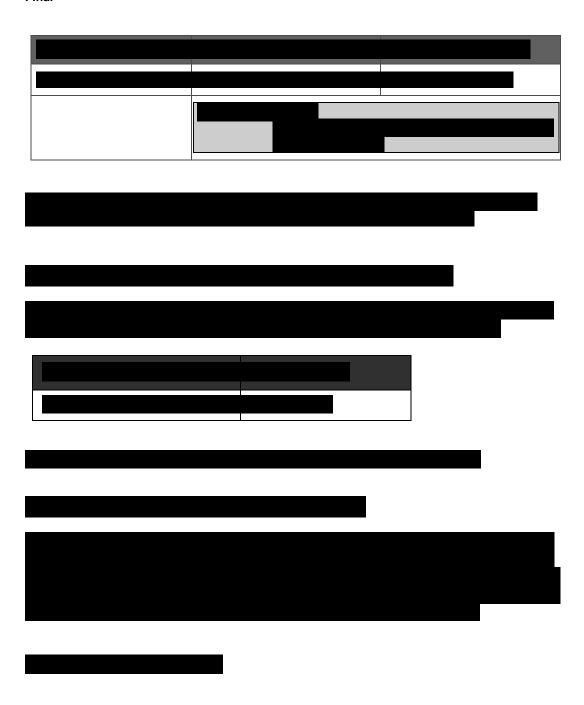
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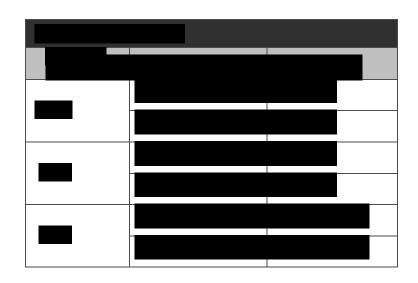
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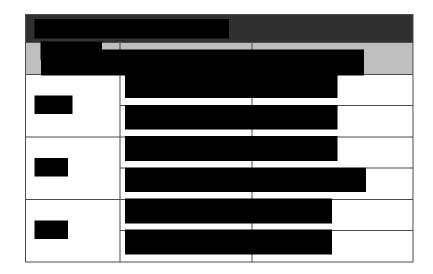
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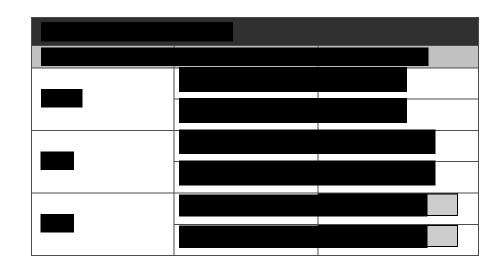
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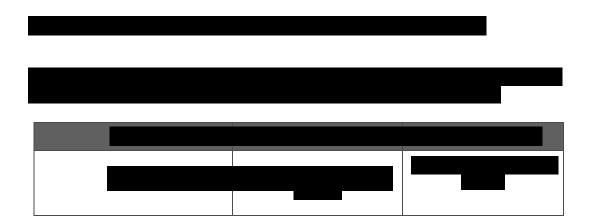




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Section 6 Service Level: Shipping Module



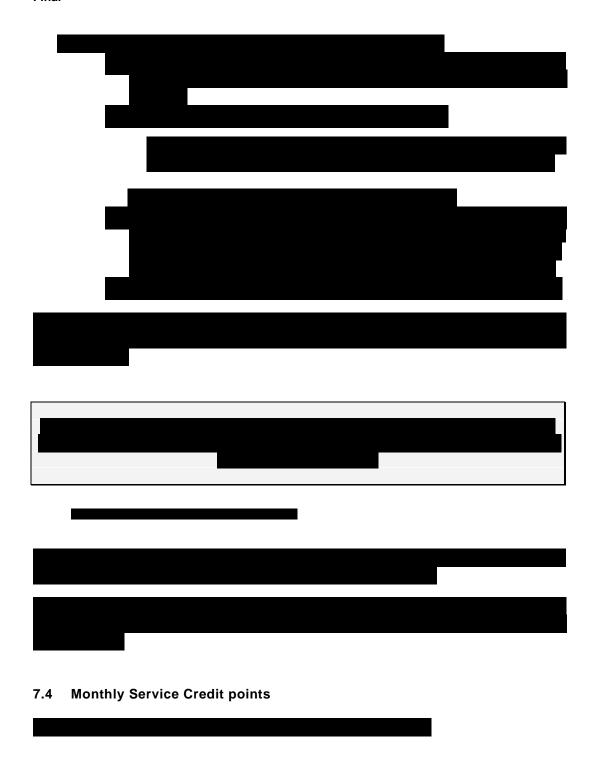
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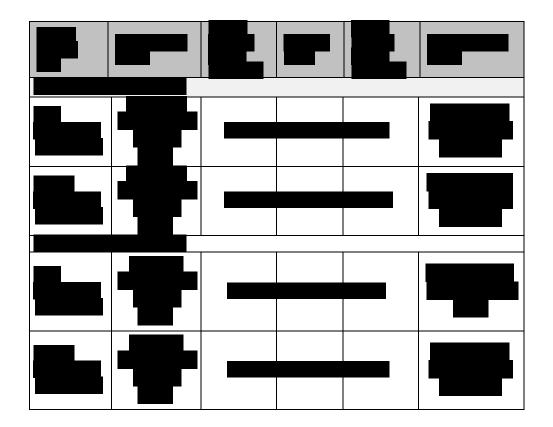


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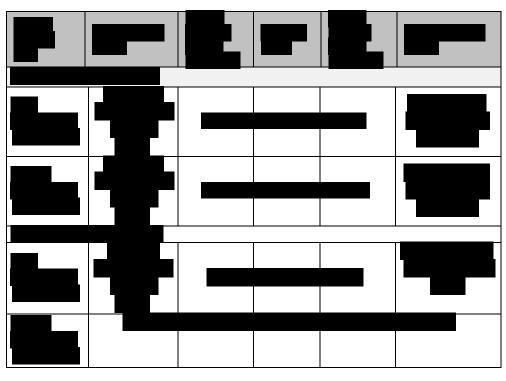
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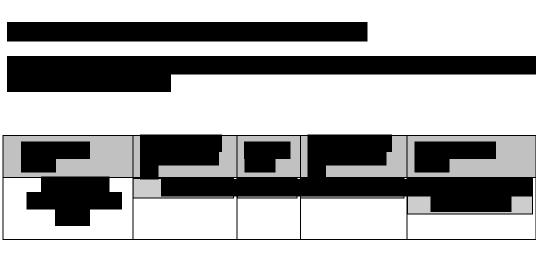




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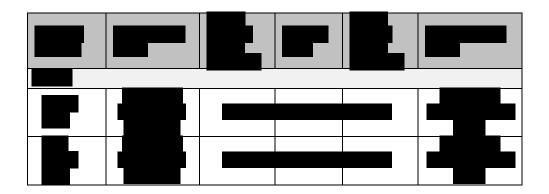




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