Confidential

Exhibit 20 to the XBID-MSA

Boundaries of Service

Version 3

Contents

SEC	TION 1.	INTRODUCTION	3
SEC	TION 2.	ATTACHMENTS	3
SEC	TION 3.	SERVICE BOUNDARIES OF THE XBID SOLUTION	3
3.1.	General		3
3.2.	RTS3 Slice	B required capacity of the XBID Solution applying for 2 nd Wave Go-Live	
	effective si	nce delivery of XBID R2.0 into Production (i.e. 30/10/2019)– upper Service	
	Boundaries	5	4
3.2.1.	Num	ber of Order Transactions	4
3.2.2.	Num	ber of Daily Trades	4
3.2.3.	Num	ber of daily explicit capacity requests	4
3.2.4.	Num	ber of daily explicit capacity allocations	4
3.2.5.	Serv	ice Boundaries of the XBID Solution – workload and allowed usage	4
3.2.6.	Serv	ice Boundaries of the XBID Solution – calculation methodology for 'Peak /	
Sustai	nable Load	,	6
SEC	TION 4.	DBAG PERFORMANCE COMMITMENT	6
SEC	TION 5.	FUTURE REQUIREMENTS AND PERFORMANCE	7

Confidential

Section 1. Introduction

Performance requirements are reflected in the key performance indicators ("KPIs") on performance defined in **Attachment 2E** (*PER100 – Quality Plan*). These KPIs are used to validate system performance in a defined set of performance test scenarios.

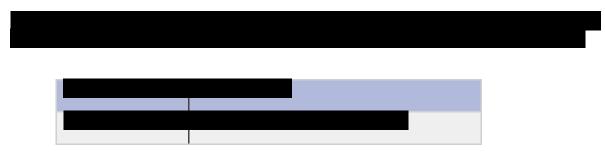
Based on these KPIs, Service Levels ("SLAs") for the ICT service provision period have been agreed within the XBID-DSA Hosting, the XBID-DSA Maintenance and the XBID-DSA ECP Services.

This document is set forth to describe the parameters that govern the Service Boundaries under which the performance commitments reflected in KPIs and SLAs are valid.

Capitalised terms used in this Exhibit shall have the meaning set forth in **Exhibit 1** (*Key terms and Glossary*) unless defined herein.

This version 3 of **Exhibit 20** (*Boundaries of Service*) applies as of deployment of Release 2.0 into the productive environment which took place on 30 October 2019. For the period before, the previous versions apply.

Section 2. Attachments

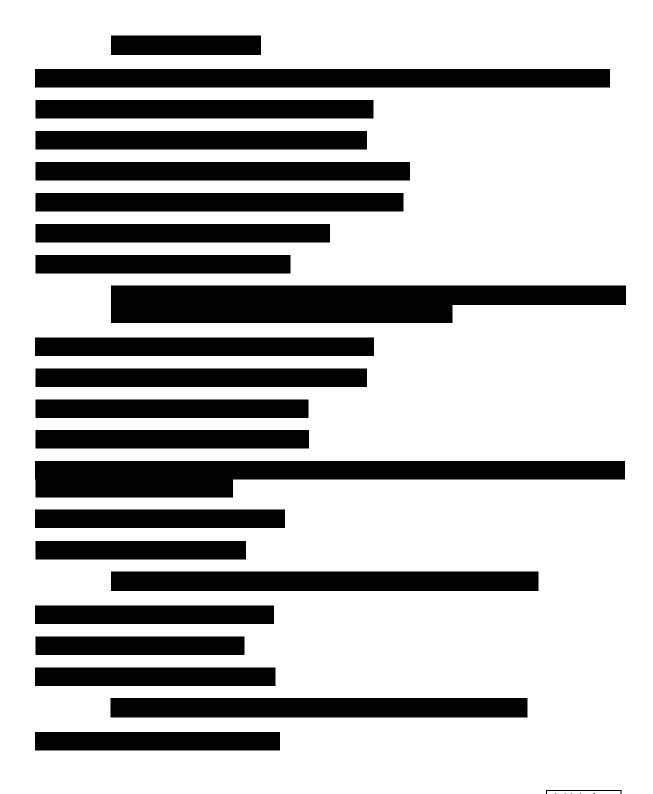


Section 3. Service Boundaries of the XBID Solution

Initia	I O
DBA	G

Confidential

Confidential



Confidential

Section 4. DBAG Performance Commitment

Confidential



Section 5. Future requirements and performance