

Service Agreement EMEA
Agreement Number: ZHWLSU
Base Agreement:

Customer: MIKROBIOLOGICKY US

Customer Service Agreement EMEA ("Agreement") (Indirect)





Schedule

Schedule for Services

This Schedule becomes an integral part of the Service Agreement as identified in this Schedule below. Unless otherwise agreed hereafter, all terms and conditions of the Service Agreement apply by reference to this Schedule and continue to be in full force and effect without being altered or otherwise affected.

Name and Address:
 MIKROBIOLOGICKY US
 VIDENSKA 1083
 PRAHA 4 11 142 20

Base Agreement Number:		Schedule Number:	ZHWLSU	Term of Agreement:	
Statement of Work Number:		Service Agreement Number:	ZHWLSU	Start Date:	01/06/2020
Change Authorization Number:		Schedule Effective Date:	14/05/2020	End Date:	31/05/2021
Your Customer Number:	1310125727	Proposal Reference Date:	09/04/2020	Renewal Period:	0

Charge Period Charges / Payment Plan:			Charge Period:	
Maintenance Charges:		One Time Charges:	Start Date:	01/06/2020
Service Charges:			End Date:	31/05/2021
TOTAL CHARGE PERIOD CHARGES:				

Billing Frequency:	Annual	Accumulated Adjustment Invoicing option¹:	N
Billing Alignment:	Contract	Price Protection Option:	Full Contract
Automatic Inventory Increase Option Applies:	N	Billing Method:	Immediate

Service Charges are based on the current inventory and Services identified in this Schedule. Actual Service Charges may vary with any additions, deletions, or changes to the inventory or Services. Any applicable taxes are not included in the Service Charge but will be added to your invoice.

Additional T&Cs:

**You
 agreed to:**

**Lenovo
 agreed to:**

**Reseller
 acknowledged and agreed to:**



by

Authorized signature

Name (type or print):

Title:

Date:

by

Authorized signature

Name (type or print):

Title:

Date:

by

Authorized signature

Name (type or print):

Title:

Date:

by

Business partner:

Authorized signature

Name (type or print)

Title:

Date:



Enterprise Total for Charge Period by Your Customer Number:

Customer No.	Name	Customer Location	Charges
1310136290	MIKROBIOLOGICKY USTAV AV CR	VIDENSKA 1083, PRAHA 4, CZ, Czech Republic, 142 20.	
Total			

Product List:

Asset Location: 1310136290 City, State: PRAHA 4 , CZ

Product Description	Type	Model / Feature	Order / Serial Number	Charge Start Date	Charge Stop Date	Qty	Service	Type of Svc ³	Code ²	Charges
System x3650 M5, Intel Xeon E5-2630 v3 8C 2.4GHz, 16GB, 550W, Intel I350 Ethernet Controller	5462	D2G	06HRYGF	01/06/2020	31/05/2021	1	Post Warranty Service	PW Tech Install, NBD 11x5	H	
Lenovo System x3550 M5	5463	E3G	06BFVEZ	01/06/2020	31/05/2021	1	Post Warranty Service	PW Tech Install, NBD 11x5	H	
IBM System x3650 M4	7915	E2G	KD6X48V	01/06/2020	31/05/2021	1	Post Warranty Service	PW Tech Install, NBD 11x5	H	
Subtotal										
Grand Total										

See Legends for Details



Legends:

¹Service Charge adjustments related to inventory and Service changes will be and invoiced with your next standard invoicing cycle (may be sooner for annual or semi-annual payment plans) if "Accumulated Adjustment Invoicing Option" is set to "yes" (Y) in the Schedule.

²Service Charges shown are for the Charge Period.

(E) indicates a Withdrawal from Maintenance (machines End of Service but still covered on best effort).

(F) indicates an assumptive Product included in the total Service Charge that has a manually inserted serial number and configuration provided by you.

(G) indicates an additional Product or configuration that was purchased and auto inserted on the Schedule of Services per Agreement terms.

(H) identifies a Product on an existing Agreement with duplicate Services.

(K) indicates assumptive Products included in the total Service Charge that are based on your provided configuration.

(M) indicates an upgrade is on order, but is not installed and applicable pricing not included.

(O) indicates a one time charge.

(P) indicates a Service based on a part-number.

(S) indicates a manual order installation date change.

(W) indicates a Product under warranty.

(X) indicates On-order Products which are shown for planning purposes only.

(Y) indicates On-Order Upgrade Products which are shown for planning purposes only. These charges are included in the related Machine.

³Type of Service

The indicated Service Levels are defined and listed per country in the "Operational Guide for Services" provided by Lenovo (<https://static.lenovo.com/ww/docs/lenovo-emea-data-center-services-operational-guide.docx>). The application of the indicated Service Levels, in particular start and end of the relevant week days and operative Service Hours may vary based on country, region and the Eligible Product and Service.