

Terms & Conditions

PRICES

Goods are sold net F.C.A. Vilnius, Lithuania and do not include any taxes. Quantity as well as research application discounts are subject to quote. EKSMA Optics reserves the right to change prices without advanced notice.

ORDERING

Catalogue products or request for custom products should be placed online or by phone, fax, mail or e-mail.

Mail orders should be sent to:

Optolita uab
Mokslininku str. 11
LT-08412 Vilnius
LITHUANIA

For prompt ordering, please call, fax or e-mail us:

phone: +370 5 272 99 00

fax: +370 5 272 92 99

e-mail: info@eksmaoptics.com

DELIVERY

Most of the standard products are shipped from stock after receipt of an order. Products made under custom specifications are dispatched within agreed term.

Our standard forwarders are DHL and UPS; other ways of shipment (TNT, FedEx) are possible upon request. If you have an account of DHL, UPS or other courier, add note in Your comments section and our sales managers will contact you and recount shipping charges.

ADDITIONAL CHARGES

Any brokerage, customs and duty fees associated with international shipments are the customer's responsibility and are not included in our shipping charges.

FREIGHT CHARGES

You will see estimated shipping charges for your chosen products at your Shopping Cart. Shipping charges are prepaid and added as a separate item to your invoice.

PAYMENT

Payment can be made by check, credit cards or wire transfer in 30 days. Please incorporate any bank fees associated with your payment as remitter is responsible for these fees.

For credit card payment, please download and fill in this form and return it by fax. If any questions, please contact us:

info@eksmaoptics.com

The check must be payable to:

Optolita uab, Mokslininku Str. 11, LT-08412 Vilnius, Lithuania.

WIRE TRANSFER DETAILS

Account number (IBAN): LT16 7044 0600 0577 4220

Bank name: AB SEB Bankas

Bank address: Gedimino Ave. 12, LT-01103 Vilnius, LITHUANIA

SWIFT Code: CBVILT2X

Beneficiary: OPTOLITA UAB

Beneficiary address: Mokslininku Str. 11, LT-08412 Vilnius, LITHUANIA

CREDIT CARD PAYMENT at www.eksmaoptics.com

- **Credit Card Online** – Your payment will be processed online through our partners – Paysera.com website.
- **Paypal** – Your payment will be processed through Paypal system. Also, we can send you Proforma Invoice requesting the advanced payment.
- **Credit Card** – You will receive special credit card authorization form that should be returned to us by fax.

CERTIFICATE OF ORIGIN

Products are of Lithuanian Origin (EU). Certificate of Origin is available upon request.

SATISFACTION AND RETURNS

All standard products are covered by 30 days customer satisfaction warranty. If for any reason the buyer is not satisfied with the purchased item, it may be returned freight prepaid for full credit.

WARRANTY

All products are guaranteed to be free from defects in material and workmanship for a period of 9 months after delivery. We do not assume liability for installation, labour or consequential damages. In case of customer finished material, Eksma Optics will not be responsible for the unlikely event of damage.