### **UniFi Controller**

Introducing the new UniFi Controller software featuring a refreshed UI and support for the next generation of UniFi devices.

#### Improved User Experience

Redesigned to be more intuitive and easier to navigate, the new UI raises the bar for enterprise network management efficiency. Important network details are logically organized for a simplified, yet powerful, interface.

#### **Packed with Features**

Use the UniFi Controller to provision thousands of UniFi APs and UniFi Security Gateways, map out networks, quickly manage system traffic, and provision additional UniFi devices.

#### **Network Overview**

A comprehensive overview of your Network Health is readily available in the new dashboard. Monitor your network's vitals and make on-the-fly adjustments as needed.

#### **Detailed Analytics**

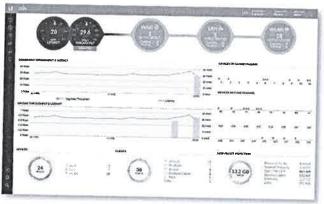
Use the configurable reporting and analytics to monitor large user groups and expedite troubleshooting. Advanced search and sorting capabilities make network management more efficient.

#### **Multi-Site Management**

A single UniFi Controller running in the cloud can manage multiple sites: multiple, distributed deployments and multi-tenancy for managed service providers. Each site is logically separated and has its own configuration, maps, statistics, guest portal, and administrator read/write and read-only accounts.

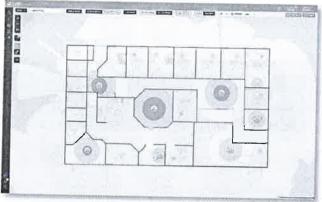
#### **LAN/WLAN Groups**

The UniFi Controller can manage flexible configurations of large deployments. Create multiple LAN and WLAN groups and assign them to the respective UniFi devices.



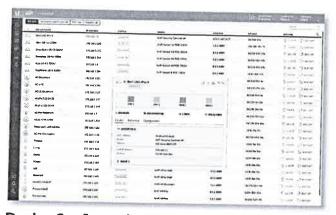
#### **Dashboard**

UniFi provides a visual representation of your network's status and delivers basic information about each network segment.



#### Maps

Upload a map of your location(s) or use Google Maps to represent the areas where your UniFi devices are located. Starting with v5.6.x, you can also use the predictive map feature to get a preview of coverage, so you can help avoid dead spots.



#### **Device Configuration**

The Devices screen displays a list of UniFi devices discovered by the UniFi Controller. You can access each managed device for device details and configuration.



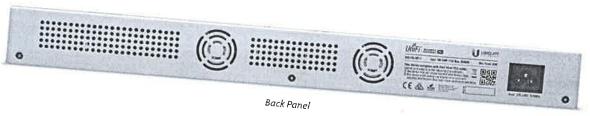
### Model: USG-PRO-4

The USG-PRO-4 offers optional SFP ports for fiber connectivity to support backhaul applications.

- · (2) 10/100/1000 RJ45 LAN Ports
- (2) 1 Gbps RJ45/SFP Combination WAN Ports\*
- (1) RJ45 Serial Console Port
- Rack-Mounting Capability
- The USG-PRO-4 WAN port, as a result of being a combination SFP/GigE port, is a pure 1 Gbps port it is incapable of both 10 Mbps and 100 Mbps FDX.AIDX settings.
- Layer 3 Forwarding Performance
  - Packet Size of 64 Bytes: 2,400,000 pps
- Packet Size of 512 Bytes or Larger: 4 Gbps (Line Rate)



Front Panel





### Model: USG

The USG features a compact form factor and fanless operation for discreet integration.

- (3) 10/100/1000 RJ45 Ports\*
- (1) RJ45 Serial Console Port
- · Quiet, Fanless Operation
- Wall-Mounting Capability
- Layer 3 Forwarding Performance
  - Packet Size of 64 Bytes: 1,000,000 pps
- Packet Size of 512 Bytes or Larger: 3 Gbps (Line Rate)
- \* VOIP port is available for port remapping in UniFi v5.



Top Panel



Front Panel



## **Specifications**

	UniFi USG-PRO-4
Dimensions	484 x 44 x 164 mm (19.06 x 1.73 x 6.46")
Weight	2.3 kg (5.07 lb)
Max. Power Consumption	40W
Power Supply	Internal AC/DC Power Adapter, 60W (24V, 2.5A)
Power Input	110 - 240VAC
LEDs System Data Ports	Status Speed/Link/Activity
Networking Interfaces Serial Console Port Data Ports	(1) RJ45 Serial Port (2) 10/100/1000 RJ45 LAN Ports (2) 1 Gbps RJ45/SFP Combination WAN Ports
Layer 3 Forwarding Performance Packet Size: 64 Bytes Packet Size: 512 Bytes or Larger	2,400,000 pps 4 Gbps (Line Rate)
Processor	Dual-Core 1 GHz, MIPS64 with Hardware Acceleration for Packet Processing
System Memory	2 GB DDR3 RAM
On-Board Flash Storage	4 GB
Certifications	CE, FCC, IC
Rackmount	Yes
Operating Temperature	-10 to 45° C (14 to 113° F)
Operating Humidity	10 to 90% Noncondensing



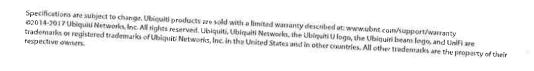


# Specifications

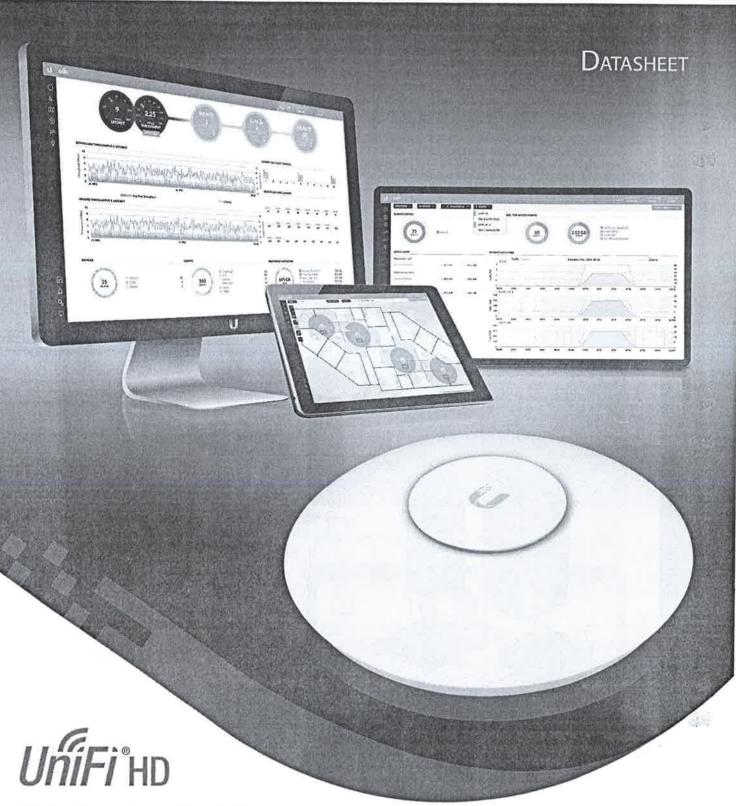
Dimensions	UniFi USG
Weight	135 x 135 x 28.3 mr (5.32 x 5.32 x 1.11)
Max. Power Consumption	366 g (12.9 oz
Power Supply	7/4.5
Power Input	12VDC, 1A Power Adapter (Included)
LEDs System Serial Console Port Data Ports	9 to 24VDC, Supported Voltage Range Status
Networking Interfaces Serial Console Port Data Ports	Power Speed/Link/Activity
Layer 3 Forwarding Performance Packet Size: 64 Bytes Packet Size: 512 Bytes or Larger	(1) RJ45 Serial Port (3) 10/100/1000 Ethernet Ports*
Processor	1,000,000 pps Dual-Core 500 MHz MIDSCA 2014 (2015)
System Memory	3 Gbps (Line Rate) Dual-Core 500 MHz, MIPS64 with Hardware Acceleration for Packet Processing
On-Board Flash Storage	512 MB DDR2 RAM
Certifications	2 GB
Vall-Mountable	CE, FCC, IC
perating Temperature	Yes
perating Humidity	-10 to 45° C (14 to 113° F)
	10 to 90% Noncondensing

VOIP port is available for port remapping in UniFi v5.









802.11ac Wave 2 Enterprise Wi-Fi Access Point

Model: UAP-AC-HD

Simultaneous Dual-Band 4x4 Multi-User MiMO

Four-Stream 802.11ac Wave 2 Technology

802.3at PoE+ Compatibility





# Scalable Enterprise Wi-Fi Management

UniFi® is the revolutionary Wi-Fi system that combines enterprise performance, unlimited scalability, and a central management controller. The UniFi HD AP has a refined industrial design and can be easily installed using the included mounting hardware.

Easily accessible through any standard web browser and the UniFi app (iOS or Android™), the UniFi Controller software is a powerful software engine ideal for high-density client deployments requiring low latency and high uptime performance.

Use the UniFi Controller software to quickly configure and administer an enterprise Wi-Fi network – no special training required. RF map and performance features, real-time status, automatic UAP device detection, and advanced security options are all seamlessly integrated.

#### **Features**

Save Money and Save Time UniFi comes bundled with a non-dedicated software controller that can be deployed on an on-site PC, Mac, or Linux machine; in a private cloud; or using a public cloud service. You also have the option of deploying the compact UniFi Cloud Key with built-in software.

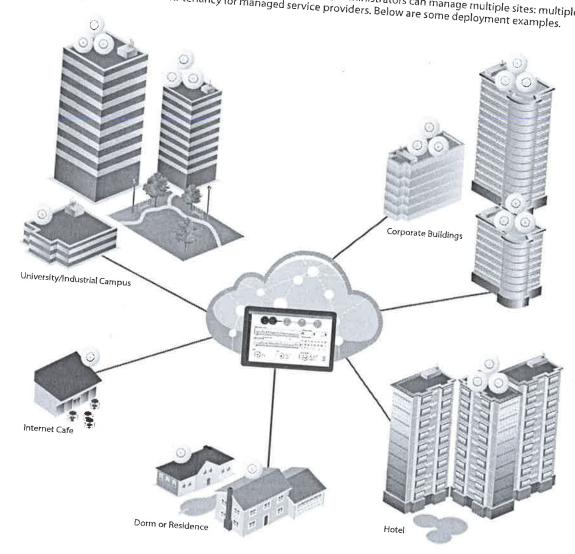
**Powerful Hardware** The UniFi HD AP features the latest in Wi-Fi 802.11ac Wave 2 MU-MIMO technology.

**Intuitive UniFi Controller Software** Configure and manage your APs with the easy-to-learn user interface.

**Expandable** Unlimited scalability: build wireless networks as big or small as needed. Start with one (or upgrade to a five-pack) and expand to thousands while maintaining a single unified management system.

# **Extend Your Coverage**

With the UniFi Controller software running in a NOC or in the cloud, administrators can manage multiple sites: multiple, distributed deployments and multi-tenancy for managed service providers. Below are some deployment examples.



#### **UniFi Controller**

#### Packed with Features

Use the UniFi Controller to provision thousands of UniFi APs, map out networks, quickly manage system traffic, and provision additional UniFi APs.

#### **View Your RF Environment**

Use the RF environment functionality of the UniFi HD AP to detect and troubleshoot nearby interference, analyze radio frequencies, choose optimal AP placement, and configure settings.

#### **Powerful RF Performance Features**

Advanced RF performance and configuration features include spectral analysis, airtime fairness, and band steering.

#### **Detailed Analytics**

Use the configurable reporting and analytics to manage large user populations and expedite troubleshooting.

#### Wireless Uplink

Wireless Uplink functionality enables wireless connectivity between APs for extended range. One wired UniFi AP uplink supports up to four wireless downlinks on a single operating band, allowing wireless adoption of devices in their default state and real-time changes to network topology.

#### **Guest Portal/Hotspot Support**

Easy customization and options for Guest Portals include authentication, Hotspot setup, and the ability to use your own external portal server. Use UniFi's rate limiting for your Guest Portal/Hotspot package offerings. Apply different bandwidth rates (download/upload), limit total data usage, and limit duration of use.

All UniFi APs include Hotspot functionality:

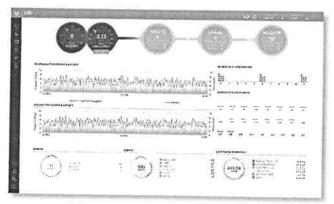
- Built-in support for billing integration using major credit cards.
- Built-in support for voucher-based authentication.
- Built-in Hotspot Manager for voucher creation, guest management, and payment refunds.
- Full customization and branding of Hotspot portal pages.

#### Multi-Site Management

A single UniFi Controller running in the cloud can manage multiple sites: multiple, distributed deployments and multi-tenancy for managed service providers. Each site is logically separated and has its own configuration, maps, statistics, guest portal, and administrator read/write and read-only accounts.

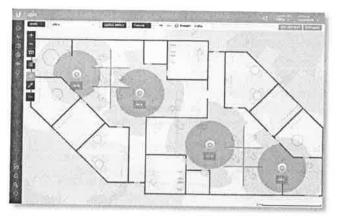
#### WLAN Groups

The UniFi Controller can manage flexible configurations of large deployments. Create multiple WLAN groups and assign them to an AP's radio. Each WLAN can be VLAN tagged. Dynamic VLAN tagging per Wi-Fi station (or RADIUS VLAN) is also supported.



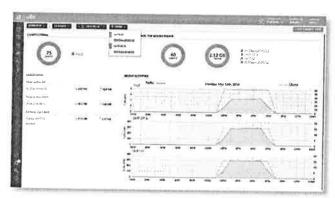
#### **Dashboard**

UniFi provides a visual representation of your network's status and delivers basic information about each network segment.



#### **RF Map**

Monitor UniFi APs and analyze the surrounding RF environment.



#### **Statistics**

UniFi visualizes network traffic in clear and easy-to-read graphs.



#### UniFi App

Manage your UniFi devices from your smartphone or tablet.

## 802.11ac Technology

Initial 802.11ac Wave 1 SU-MIMO (Single-User, Multiple Input, Multiple Output) technology allows an earlier-generation AP, such as the UniFi AC Pro AP, to communicate with only one client at a time.

802.11ac Wave 2 MU-MIMO (Multi-User, Multiple Input, Multiple Output) technology allows a Wave 2 AP, such as the UniFi HD AP, to communicate with multiple clients at the same time - significantly increasing multi-user throughput and overall user experience.

The following describes a 5-client scenario:

MU-MIMO Assuming the same conditions, a Wave 2 AP provides up to 75% improvement! overall over a Wave 1 AP. This improvement increases wireless performance and/or serves more clients at the same performance level.

4x4 Spatial Streams At any single time, a Wave 2 AP can communicate with the following MU-MIMO clients:

- four 1x1 clients
- two 2x2 clients
- one 2x2 client and two 1x1 clients
- one 3x3 client and one 1x1 client

A 4x4 Wave 2 AP delivers up to 33% greater performance<sup>1</sup> than a Wave 1 AP that is 3x3 in both radio bands.

Real-World Performance The UniFi HD AP is the first UniFi 802.11ac Wave 2 AP. Combining the performance increases from MU-MIMO technology and the use of 4x4 spatial streams, the UniFi HD AP delivers up to 125% greater performance than a typical Wave 1 AP.

Client Compatibility For optimal performance, use MU-MIMO clients. SU-MIMO clients will also benefit and gain up to 10-20% greater performance when used with

Actual performance values may vary depending on environmental and

# **High-Density Scenarios**

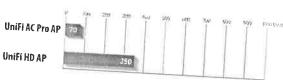
For high-density environments, such as a concert venue or outdoor fair where there are numerous clients in a relatively small space, we recommend the UniFi HD AP.

Both Wave 1 and Wave 2 APs offer 28 independent (non-overlapping) channels: three for the 2.4 GHz band and twenty-five for the 5 GHz band, including DFS

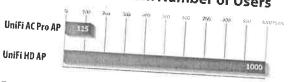
When you use the 2.4 GHz band in a high-density location, you encounter self-interference and channel saturation. When you use the 5 GHz band, you can deploy smaller cells (coverage areas), so you can support more clients in any cell that deploys more than one AP.

With the advantages of MU-MIMO technology and 4x4 spatial streams, the UniFi HD AP can support more than triple the number of users2 than a typical Wave 1 AP.

### Recommended Maximum Number of Users



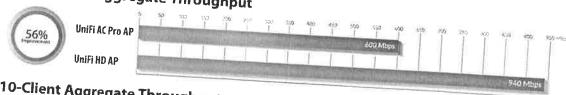
## Theoretical Maximum Number of Users



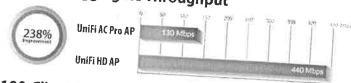
For more information, go to: ubnt.link/UniFi-UAPs-High-Density

Actual numbers may vary depending on environmental and installation

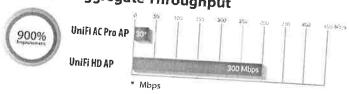
### Single-Client Aggregate Throughput



### 10-Client Aggregate Throughput



### 100-Client Aggregate Throughput



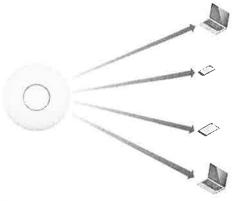
### **Model Summary**

#### 802.11ac Wave 1 SU-MIMO



SU-MIMO: A Wave 1 AP communicates with one client at a time.

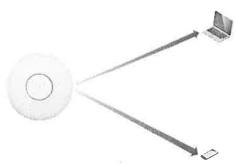
#### 802.11ac Wave 2 MU-MIMO



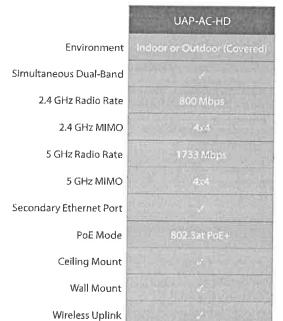
MU-MIMO with 1x1 clients: The UniFi HD AP communicates with four 1x1 clients at a time.



MU-MIMO with 2x2 and 1x1 clients: The UniFi HD AP communicates with one 2x2 client and two 1x1 clients at a time.



MU-MIMO with 3x3 and 1x1 clients: The UniFi HD AP communicates with one 3x3 client and one 1x1 client at a time.





DFS Certification

# **Hardware Overview**

Deploy the UniFi HD AP in high-density environments requiring maximum wireless performance. The UniFi HD AP features simultaneous, dual-band, 4x4 MU-MIMO technology and convenient 802.3at PoE+ compatibility. Available in single- and five-packs.

**Easy Mounting** Its sleek design seamlessly integrates into any environment (all accessories included) and is compatible with existing UAP-AC-PRO mounts.

**LED** The unique LED provisioning ring provides administrator location tracking and alerts for each device.

**Dual Gigabit Ethernet** The UniFi HD AP offers a secondary port available for bridging.

Superior Processing Power The UniFi HD AP is capable of complex operations (guest control, filtering, and other resource-intensive tasks) that may slow down a lesser-equipped AP.

Power over Ethernet (PoE) Standard The UniFi HD AP can be powered by an 802.3at PoE+ compliant switch. We recommend powering your UniFi devices with a UniFi PoE Switch (sold separately).

UniFi PoE Switch Available in 8\*, 16, 24, and 48-port versions with multiple power output options, the UniFi PoE Switch conveniently offers auto-sensing IEEE 802.3af PoE/802.3at PoE+.

\* The US-8 and US-8-60W do not support 802-3at PoE+.



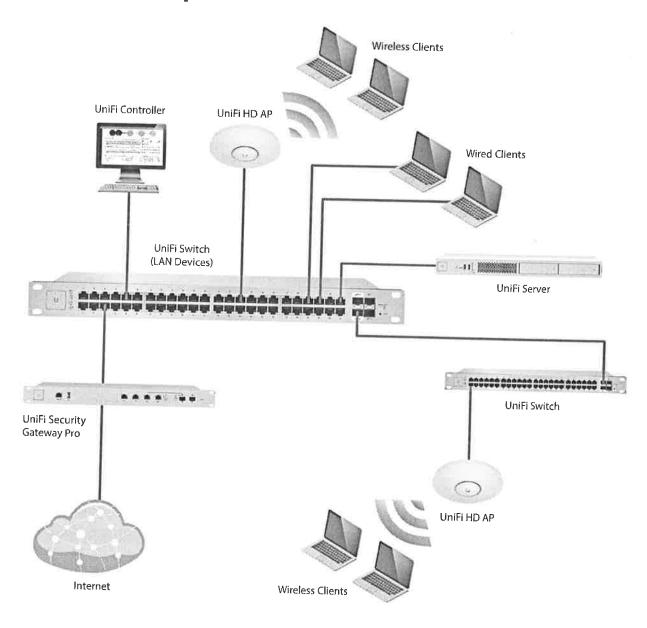
# **UAP-AC-HD Specifications**

	UAP-AC-HD				
Dimensions	220 x 220 x 48.1 mm (8.66 x 8.66 x 1.89				
Weight With Mounting Kits	700 g (1.54 lb 830 g (1.83 lb (2) 10/100/1000 Ethernet Port				
Networking Interface					
Buttons	Re				
Power Method	802.3at PoE-				
Supported Voltage Range	44 to 57VD0				
Power Supply	UniFi Switch (PoE				
Power Save	Supported				
Beamforming	Supporte				
Maximum Power Consumption	17W				
TX Power 2.4 GHz 5 GHz	6-25 dBm 6-25 dBm				
Antennas					
2.4 GHz 5 GHz	(2) Dual-Port, Dual-Polarity Antennas, 3 dBi each (2) Dual-Port, Dual-Polarity Antennas, 4 dBi each				
Wi-Fi Standards	802.11 a/b/g/n/r/k/v/ac/ac-wave2				
Wireless Security	WEP, WPA-PSK, WPA-Enterprise (WPA/WPA2, TKIP/AES) 802.11w/PMF				
BSSID	Up to 8 per Radio				
Mounting	Wall/Ceiling (Kits Included)				
Operating Temperature	-10 to 70° C (14 to 158° F)				
Operating Humidity	5 to 95% Noncondensing				
Certifications	CE, FCC, IC				

Adv	anced Traffic Management
VLAN	802.1Q
Advanced QoS	Per-User Rate Limiting
Guest Traffic Isolation	Supported
WMM	Voice, Video, Best Effort, and Background
Concurrent Clients	1000+

Supported Data Rates (Mbps)				
Standard	Data Rates			
802.11a	6, 9, 12, 18, 24, 36, 48, 54 Mbps			
802.11n	6.5 Mbps to 450 Mbps (MCS0 - MCS23, HT 20/40)			
802.11ac	6.5 Mbps to 1.7 Gbps (MCS0 - MCS9 NSS1/2/3/4, VHT 20/40/80) 58 Mbps to 1.7 Gbps (MCS0 - MCS9 NSS1/2, VHT 160)			
802.11b	1, 2, 5.5, 11 Mbps			
802.11g	6, 9, 12, 18, 24, 36, 48, 54 Mbps			

### **System Example**



### **UniFi Switch Compatibility**

The UniFi switches are compatible with UniFi Access Points and UniFi G3 Video Cameras, as detailed below.

AP/Camera Model	US-8	US-8-60W	US-8-150W	US-16-150W	US-24-250W	US-24-500W	US-48-500W	US-48-750W
UVC-G3	:50	A STATE OF THE STA	√	1	✓	✓	✓	✓
UVC-G3-AF	/	1	<b>√</b>	/	1	<b>√</b>	✓	✓
UVC-G3-DOME	V	√	<b>√</b>	✓	<b>√</b>	✓	✓	$\checkmark$
UAP	2	1000	✓	1	<b>√</b>	/	✓	✓
UAP-LR	· inchild	Viet (I)	<b>✓</b>	✓	√	✓	✓	✓
UAP-PRO	✓	✓	✓		J	✓	1	/
UAP-AC-LITE	✓	<b>✓</b>	1	/	L	/	1	<b>✓</b>
UAP-AC-LR	✓	<b>✓</b>	✓	✓	✓	✓	✓	✓
UAP-AC-PRO	/	✓	✓	✓	✓	✓	✓	✓
UAP-AC-M	✓	<b>✓</b>	<b>√</b>	✓	✓	✓	✓	✓
UAP-AC-M-PRO	1	✓	V	1	✓	✓	✓	<b>√</b>
UAP-AC-IW*	/	√	✓	✓	/	/	✓	✓
UAP-AC-IW-PRO*	✓	V	<b>√</b>	✓	✓	✓	✓	✓
UAP-AC-HD	-	-	1		1	/	-	1

Compatible with the UniFi switch



Requires an Instant 802.3af Gigabit PoE Converter: INS-3AF-I-G or INS-3AF-O-G





#### Note:

### **Related Product Datasheets**





UniFi Switch 8, UniFi Switch 8-60W:

dl.ubnt.com/datasheets/unifi/UniFi Switch 8 DS.pdf



UniFi PoE Switches:

dl.ubnt.com/datasheets/unifi/UniFi\_PoE\_Switch.pdf

Specifications are subject to change. Ubiquitl products are sold with a limited warranty described at: www.ubnt.com/support/warranty
The limited warranty requires the use of arbitration to resolve disputes on an individual basis, and, where applicable, specify arbitration instead of jury

trats or class actions.
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trademarks of Apple Inc., registered in the U.S., and other countries. App Store is a service mark of Apple. Inc., registered in the U.S., and other countries. Android, Google, Google Play, the Google Play logo and other marks are trademarks of Google LLC. All other trademarks are the property of their



<sup>\*</sup> For the UAP-AC-IW and UAP-AC-IW-PRO, PoE passthrough is supported by all of the switches listed above except for models US-8 and US-8-60W.

