

# Colt Contractual Pack - Order Form

Version 57

Colt IP VPN Plus

Customer Details

**Order Details**

\* Type of Order  
 New Order  
 Modification (OHS Order Reference Mandatory)  
 Cease (OHS Order Reference Mandatory)  
 Cancel (OHS Order Reference Mandatory)  
 Upgrade (OHS Order Reference Mandatory)  
 Downgrade (OHS Order Reference Mandatory)  
 Renewal (OHS Order Reference Mandatory)  
 Add a new site to existing IP VPN (OHS Order Reference Mandatory)

Date of Order \*

Agreement Number

Agreement Date \*

COLT Account Executive \*

Customer Reference or PO number

Required Date(CRD) \*

**Colt Internal Reference Information**

OCN \*

BCN \*  New / Separate bill  
 Add to Existing Bill?  
     ↳ BCN

OHS Wholesale Service ID

OHS IP VPN Service ID   
*(needed for modif, cease, cancel, up&downgrade)*

OSO Opportunity No. \*

Delivery Channel

COLT Partner Number(OCN)

Bespoke SLA Reference

Bespoke Reference Number

Solution Reference (Parent Service ID)

**Ordering Customer Details**

Customer Legal Name \*

Registration Number \*

Place of Registration

Company Name \*

Building

Address \*

Town/City \*

Postcode \*

Country \*

Province

Contact Name \*

Title

E-mail \*

Telephone \*

Mobile Number

Fax Number

Correspondence Language

**Billing Details**

VAT Number \*

Initial contract Term \*  (1, 2, 3, 4, 5)

Billing Currency \*

Identical to Ordering Customer Details

Company Name \*

Building

Address \*

Town/City \*

Postcode \*

Country \*

Province

Contact Name

Title

E-mail

Telephone

Mobile Number

Fax Number

Correspondence Language

*note: Technical contacts below are the overall contacts, responsible for all sites. On a per site basis there are also specific site contacts (please refer to the Site orders).*

Technical contact during Installation \*

E-mail \*

Telephone \*

Correspondence Language

Technical contact in operational mode after Installation - during business hours \*

E-mail \*

Telephone \*

Correspondence Language

Technical contact in operational mode after Installation - after business hours \*

E-mail \*

Telephone \*

Correspondence Language



\_\_\_\_\_ for and on behalf of

\_\_\_\_\_ for and on behalf of Colt Technology Services B.V.

**Name/Title** \_\_\_\_\_ \*

\_\_\_\_\_ \*

**Date** \_\_\_\_\_ \*

\_\_\_\_\_ \*

# Colt Contractual Pack - Order Form

Version 57

Colt IP VPN Plus

Service Details

This sheet asks for input that is valid / applicable for the entire network (all sites)

This IP VPN service is: IP VPN Plus *note: there is a separate order form for IP VPN Access*

Is an "MPLS Interconnect for Wholesale VPN" needed?

Topology

Total number of sites   
*Note: total number excludes any possible MPLS NNI Interconnect sites, but including Hub sites and Branch sites*  
*Note: a resilient site (like a site with Dual Access, ISDN backup, DSL backup) counts as one site*  
*Note: in case of a modification, only the new sites or modified sites have to be counted, not the existing sites that do not change*

Will this IP VPN order be used as transmission network for Colt VOIP Access product?  
 No (Default)  
 Yes => Please order Colt VOIP Access via separate order

In case any supporting docs are attached with this order, please mark here:  
 No (Default)  
 Yes => Please attach below:  
*In Excel: "Insert - Object - Create From File - Display as Icon"*

Features valid for the entire service (i.e. for all sites)

1. Online Performance Reporting *note: charges apply for this feature. Please complete the pricing section with the charges.*  
 No (Default)  
 Silver Customer Reporting (= InfoVista Performance Reporting)  
 Gold Customer Reporting (= Silver package + Router Tools + Log Viewer + Service Status View)

2. Automatic Monitoring and Notification (AMN) *note: AMN is always included with the IP VPN Plus service*  
 Yes (Default)  
↳ Please provide the contact details of contact person or team receiving Pro-active Notifications  
First Name   
Last Name   
Email address \*  (mandatory field)  
Telephone number   
Mobile Number   
Preferred Contact Method

3. Multicast *note: charges apply for this feature. Please complete the pricing section with the charges.*  
 No (Default)  
 Yes

4. Fast Track required? *note: charges apply for this feature. Please complete the pricing section with the charges.*  
 No (Default)  
 Yes Fast Track Charge  (currency)

5. BGP Communities Required?  
 No (Default)  
 Yes (Bespoke)

6. Integrated Internet Access - Network-based  
 No (Default)  
 Yes  
↳ Integrated Internet Access bandwidth   
↳ Break-out location to the public Internet:

*Note: In case of network-based Internet Access, a network-based firewall function is always needed!*  
*Please choose between the following options:*

Customer Managed Firewall  
housed in the Colt datacentre and co-located with the Centralised Network Gateway to the Internet cloud  
↳ Number of IPv4 Addresses required:  
 8 (Default)  16  32  64  128  Other  Class C  
Mandatory! Please fill in the IP Request Form available:  
[http://conlintrap.eu/colt/intranet/UCM/groups/intranet/@division/documents/digitalasset/intranet\\_081479.doc](http://conlintrap.eu/colt/intranet/UCM/groups/intranet/@division/documents/digitalasset/intranet_081479.doc)

↳ IPv6 subnet required:  
/

Please provide the details of the location of the housing rack where your firewall will be located:

I have to order a Colt housing service in the Colt Datacentre located: Mercuriusstraat 30, 1930 Nossegem, Brussels, Belgium  
Please order the Colt Housing service using this link:  
[http://intranets/intranet/UCM/groups/intranet/@division/documents/digitalasset/intranet\\_164508.xls](http://intranets/intranet/UCM/groups/intranet/@division/documents/digitalasset/intranet_164508.xls)

I have already a housing rack in the Colt Datacentre located: Mercuriusstraat 30, 1930 Nossegem, Brussels, Belgium  
Please provide the unique Colt rack identifier:

