

Confidential

Master Services Agreement XBID Solution

Exhibit 24 XBID-DSA ECP Services

Attachment 24B ECP Service Level

Version 1.0

Initial of EPEX Belgium	Initial of EPEX Spot	Initial of Nord Pool	Initial of OMIE	Initial of GME	Initial of DBAG
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Section 1 Scope of the document

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Initial of EPEX Belgium	Initial of EPEX Spot	Initial of Nord Pool	Initial of OMIE	Initial of GME	Initial of DBAG
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Section 2 Service Level: Service availability

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[Redacted]	[Redacted]
[Redacted]	[Redacted]

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Section 3 Service Level Incident Management availability

[Redacted text block]

[Redacted]
[Redacted]

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Section 4 Service Level: Incident remediation

[Redacted text block]

Initial of EPEX Belgium	Initial of EPEX Spot	Initial of Nord Pool	Initial of OMIE	Initial of GME	Initial of DBAG
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Section 5 Service Credit Scheme

[Redacted]

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Initial of EPEX Belgium	Initial of EPEX Spot	Initial of Nord Pool	Initial of OMIE	Initial of GME	Initial of DBAG
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[REDACTED]
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Initial of EPEX Belgium	Initial of EPEX Spot	Initial of Nord Pool	Initial of OMIE	Initial of GME	Initial of DBAG
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Master Services Agreement XBID Solution – Exhibit 24 XBID-DSA ECP Services - Attachment 24B - ECP Service Levels – Version 1

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[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Initial of EPEX Belgium	Initial of EPEX Spot	Initial of Nord Pool	Initial of OMIE	Initial of GME	Initial of DBAG
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