

**Master Service Agreement XBID Solution – Exhibit 5 XBID-DSA Hosting - Attachment 5B -  
Service Level Agreement – Hosting Version 3.0**

**Confidential**

**Final**

**XBID-DSA Hosting**

**Attachment 5B**

**Service Level Agreement - Hosting**

**Version 3**

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**Section 1 Scope of the document**

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## Section 2 Performance of the XBID Solution

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### 2.2 Limitations to the Performance Commitment

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2.3 Measurement and observation

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## Section 7 Service Credit Scheme

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### 7.1 Service Credit program

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### 7.2 Service Credit calculation method

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### 7.3 Performance Service Credit points

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**7.4 Monthly Service Credit points**

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**7.5 Service Credit tables**

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