

SERVICE AGREEMENT

PARTIES

- This Service Contract Agreement (hereinafter referred to as the “**Agreement**”) is entered into on **01. October 2025** (the “**Effective Date**”), by and between **AusTraining Learn.ziel GmbH**, with an address of 1070 Wien, Siebensterngasse 42-44/2., Austria, EU VAT Number: ATU 67968489 (hereinafter referred to as the “**Service Provider**”) and **Gymnázium Jana Blahoslava Ivančice** with an address of Lány 859/2., 66491 Ivančice, Czech Republic, VAT number: 66596769 (hereinafter referred to as the “**Client**”) (collectively referred to as the “**Parties**”).

RELATIONSHIP OF THE PARTIES

- The Client is an educational institute that sends an Erasmus+ group of **32 students and 4 accompanying teachers to Wien, Austria** between **01 - 05. December 2025** under the project of **2025-1-CZ01-KA121-SCH-000310217** and
- The Service Provider will organize the below-mentioned services for this group.

LIST OF SERVICES PROVIDED AND THEIR PRICES

During the term of this Agreement, the Service Provider shall be responsible for organizing and providing the following services (hereinafter referred to as the “**Services**”).

- | | |
|------------------------------------|--------------------|
| 1. Accommodation | (Price: 8.416 EUR) |
| 2. Full board meals | (Price: 6.768 EUR) |
| 3. Public Transportation pass | (Price: 1.260 EUR) |
| 4. Cultural program ticket & guide | (Price: 2.104 EUR) |

Total of: 18.548 EUR

DESCRIPTION OF SERVICES PROVIDED

- Accommodation: The Service Provider shall organize accommodation consisting of 4–7 bedded rooms and two double rooms for the Client. Room assignments shall be determined based on the gender ratio of the group. All accommodation arrangements shall comply with the Erasmus+ Quality Standards. (Link: <https://erasmus-plus.ec.europa.eu/document/erasmus-quality-standards-mobility-projects-vet-adults-schools>)
- If the Client wishes to replace a participant before the mobility, the replacement must be made with a participant of the same gender. If the gender ratio changes within 30 days prior to departure, the Service Provider cannot guarantee room assignments according to gender. Such changes may result in an additional financial impact of up to EUR 150 per person.
- The indicated amount contains the City tax, but does not contain the deposit.
- The Client must pay a deposit of EUR 30 per person for occupying the accommodation. The deposit must be transferred to the Service Provider's designated bank account indicated below, no later than two (2) weeks prior to arrival. The deposit will be refunded by bank transfer to the Client's account within ten (10) days after the end of this Agreement, provided that no intentional damage has been caused to the accommodation.

- Full board meals: The Service Provider shall organize daily full-board meals for the Client, consisting of breakfast, a packed lunch (food box), and dinner served at a restaurant.
- Cultural program and guide: The Service Provider shall organize one guided cultural tour for the Client.
- Public transport pass: The Service Provider shall provide each participant with a public transport pass valid for the duration and location of their stay.

INVOICES

- The Parties agree that the invoiced amount must be paid by bank transfer no later than **08. October 2025**.
- Service Provider's bank information:

AusTraining Lern.ziel GmbH, IBAN: AT79 2011 1839 2810 5500, Swift: GIBAATWWXXX

CANCELLATION POLICY

- In case of Postponement or Cancellation by the Client, the following conditions shall apply:
 - 40-days Cancellation.** If the Service Provider is notified of cancellation no later than 40 days prior to the first day of the Mobility: No cancellation fee will be applied. Service Provider will reimburse the Client 100% of the amount paid.
 - 30-days Cancellation.** If the Service Provider is notified of cancellation between 39-30 days prior to the first day of the Mobility: A cancellation fee of 50% of the amount paid will be applied. The Service Provider will reimburse the remaining 50% to the Client.
 - Less than 30 days Cancellation.** If the Service Provider is notified of cancellation less than 30 days prior to the first day of the Mobility: No refund will be applied.

TERMINATION

- This Agreement may be terminated in the event that any of the following occurs:
 1. Immediately in the event that one of the Parties breaches this Agreement.
 2. At any given time by providing written notice to the other party 30 days prior to terminating the Agreement.
- Upon terminating this Agreement, the termination fee will be calculated by the Service Provider depending on the state of the conditions of paid services.

AMENDMENTS

- The Parties agree that any amendments made to this Agreement must be in writing, where they must be signed by both Parties to this Agreement.

DISPUTE RESOLUTION

- Any dispute or difference whatsoever arising out of, or in connection with, this Agreement shall be submitted to mediation in accordance with, and subject to the laws of Austria.

SIGNATURE

- The Parties hereby agree to the terms and conditions set forth in this Agreement and such is demonstrated by their signatures below on the Effective Date:

SERVICE PROVIDER

CLIENT

Name: AusTraining Lern.ziel GmbH.

Name: Gymnázium Jana Blahoslava Ivančice

